# ORANGE COUNTY LIBRARY SYSTEM

## Section 189.0694, Florida Statutes

## GOALS AND OBJECTIVES
## PERFORMANCE MEASURES AND STANDARDS

## FY 2025-2026
## October 1, 2025 – September 30, 2026

## Purpose Statement:
## Enriching lives through experiences and opportunities to learn, grow and connect.

## GOAL: BE WELCOMING

**Objective:** **We will provide excellent customer service, create inviting spaces and ensure accessibility so the community feels welcome at OCLS.**

**Activity:** **Provide additional ways to access library services throughout the county.**

- Expand in-demand library services so that they are accessible to more people in the community.
    - **The Community Engagement Mobile Team visited 11 future mobile library service locations, using a library van stocked with book carts and interactive activities for participants. Through these outreach efforts, the team engaged with more than 333 community members, circulated library materials, and supported many individuals in registering for library cards.**
    - **Adult Services finalized a draft for an on-demand video to learn more about registering for classes and exploring course tracks.**
    - **The Community Engagement Mobile Team continues to prepare for the arrival of the Bookmobile. This month, the team visited 9 future mobile library service locations, using a library van stocked with book carts and interactive activities for participants. Through these outreach efforts, the team engaged with more than 358 community members, circulated library materials, and supported many individuals in registering for library cards.**
    - **Adult Services drafted an on-demand video to help staff and customers learn more about registering for classes and exploring course tracks.**
    - **Adult Services drafted the on-demand class on Sewing Machine Maintenance that will benefit both staff and customers.**
    - **The Community Engagement Mobile Team visited 12 future mobile library service locations, using a library van stocked with book carts and interactive activities for participants. Through these outreach efforts, the team engaged with more than 530 community members, circulated library materials, and supported many individuals in registering for library cards.**
    - **Community Engagement's Mobile team is actively preparing for the upcoming bookmobile arrival by organizing the warehouse and the collection to ensure readiness. In the interim, the team continues to make regular community stops at select partner locations, bringing a cart of books to maintain service and engagement. These visits are helping refine logistics while also building familiarity and excitement among customers in advance of the bookmobile launch.**
    - **The Adult Services team planned on-demand content for career resources and sewing machine maintenance, which will be created and launched in August.**
    - **Many mobile stops have been scheduled, and partners are in place as the mobile team awaits delivery of the new bookmobile. In the interim, the Community Engagement department continues identifying additional partners and priority**

**areas where library access is limited, helping ensure a consistent and expanded future service schedule.**

- **Adult Services hosted a planning meeting to identify on-demand fiber arts and technology content that will be developed for release in August.**
- **Community Engagement staff continue to work with community partners to expand mobile library service in all districts. Site Agreement approvals are in progress, and confirmed locations are being added to the service calendar as they are finalized. Early pop-up library visits at select sites are underway to support community engagement and increase awareness of the upcoming mobile library program.**
- **The Melrose Center introduced Game Development Open Labs, allowing newcomers the chance to ask Digital Media Design Instructors questions about the resources and related classes, as well as providing time for on demand flight and driver's education simulator orientations on demand.**
- **Community Engagement Department staff continued to work with community partners to ensure each district receives a monthly mobile library visit. Signed site agreements are being returned, and approved locations are being added to the monthly service calendar. Mobile staff also began visiting select sites and hosting pop-up libraries that engage residents and build awareness of the upcoming full mobile library service.**
- **The Community Engagement Department distributed 17 invitations to prospective monthly partner sites across the county to explore opportunities for Mobile Library visits in areas without nearby branches. Several organizations responded positively, and staff have already completed or scheduled site visits to discuss program goals, space needs, and community engagement opportunities in more detail.**
- **The Community Engagement Department is working to identify additional community partners and neighborhoods that would benefit from bookmobile services. In addition, the two Mobile Services Assistant positions were posted, and both positions have been filled.**
- **The Community Engagement Department has drafted a site agreement to outline the logistical needs of the bookmobile and serve as an informal contract for future mobile stops. The agreement is currently under legal review.**
- **Community Engagement reached out to a select group of well-established partners to discuss adding the bookmobile to events the department currently brings to their location. Three of the partners have already replied positively and are awaiting the site agreement.**
- **The Mobile Coordinator position has been filled, and the new hire has started in their role. They are meeting with CED leadership to review the project and deliverables. They are also developing foundational documentation and resources, including calendars, tracking tools, and an MOU template to outline requirements from partners for a bookmobile stop.**

- Partner with organizations to share resources.

- **The Events & Programs Department, in partnership with the Chickasaw Branch, hosted the Raymi Dance School. During this program, customers learned a new dance from professional folkloric dancers.**
- **The Events & Programs Department, in partnership with Piggles and Company Exotic Animal Advocacy and the Southwest Branch, provided a program that taught participants about the diet, habitat, and behavior of skunks.**
- **In partnership with IDEAS FOR US and the South Creek branch, the Events & Programs Department hosted a Sustainable Food Systems program. Customers learned how sustainable agriculture practices, local food systems, and community initiatives can reduce environmental impact and support healthier food choices.**
- **The Events & Programs Department, in partnership with the Alafaya Branch, hosted the Orlando Literary Expo. Customers were able to connect with Orlando-area literary organizations to learn about their work and the resources available for local writers.**
- **On August 5, the Events Department partnered with WUCF to host a hands-on program at Eatonville, helping families build kindergarten-ready skills through play and exploration with the On My Way to K initiative.**
- **The Events Department partnered with Eliot Kleinberg at the North Orange Branch to learn how hurricanes work and how they have affected Florida, with a special focus on the great 1928 storm.**
- **The Events Department hosted GreenFest sustainability resource fair hosted at the South Creek branch on August 21.**
- **The Events and Programs Department hosted a local author festival at the Orlando Public Library on June 28, featuring and promoting the work of 11 local authors.**
- **In partnership with The Creative Box Project, the Events Department hosted a 6-week art education program for children ages 6–12. Each week, participants received a curated art box with materials and a positive affirmation aligned with themed creative prompts. The program included weekly guided group sessions led by a visual artist and educator, where students explored the fundamentals of art, self-expression, and creativity in a supportive and encouraging environment.**
- **The Events Department hosted Wah Lum Kung Fu Temple at the Orlando Public Library, where a diverse team of professional performers presented a lion dance, as well as kung fu and tai chi demonstration performances.**
- **The Events Department hosted the Local Author Festival at the Orlando Public Library, where 77 attendees engaged with 11 local authors.**
- **The Events & Programs Department hosted a Volunteer Resource Fair at the West Oaks Branch for 32 attendees. Participants spoke with representatives from ten local organizations to learn about volunteer opportunities and ways to support the community.**
- **In March, PBS reached out to see if any location would be interested in hosting their On My Way to K program between June and August. Youth Services connected PBS with the Events and Programming Department to select a date and location.**

- **In partnership with the Florida Children's Museum and Orlando Health, the Events and Programs Department coordinated a series of mobile museum events at four library locations, with a total attendance of 150 participants.**
- **The Events Department hosted the Orange County Bar Association for an open forum where individuals could speak with a panel of attorneys to receive guidance on estate planning, wills, trusts, and probate. The program had 20 attendees.**
- **Throughout March, the Events department hosted First Steps in ASL at the Chickasaw Branch with an ASL instructor. Customers built a strong foundation by learning essential signs, basic grammar, and everyday conversational skills.**
- **In partnership with the Florida Children's Museum and Orlando Health, the Events and Programs Department coordinated a series of mobile museum events at four library locations, serving 105 customers.**
- **Youth Services staff drafted a "Girl Scout Field Trip" offering to be presented to the Girl Scouts of Citrus as an option for a Girl Scout badge.**
- **In partnership with the Florida Children's Museum and Orlando Health, the Events and Programs Department coordinated a series of mobile museum events at four library locations, with a total attendance of 108 customers.**
- **The Events and Programs Department partnered with nine community organizations to host a Health and Wellness Resource Fair at the Alafaya branch, which 40 customers attended.**
- **Youth Services staff met with the Girl Scouts of Citrus Girl Scout Experience team to share current youth programs and classes that align with the STEM Career Badge. The discussion also focused on identifying any additional content needed to fully meet badge requirements. The Girl Scouts team also proposed the creation of a library "fun patch" to recognize participation in other library programs that do not directly correspond to a specific badge.**
- **In partnership with the Florida Children's Museum and Orlando Health, the Events and Programs Department coordinated a series of mobile museum programs at four library locations.**
- **The Events and Programs Department hosted a local author festival at the Orlando Public Library on December 14, featuring and promoting the work of 11 local authors.**
- **Youth Services staff met with the Chief Operating Officer and Structured Literacy Specialist from the Reed Charitable Foundation. They discussed next steps for launching training, including setting a budget to present to OCLS in December and establishing a timeline for implementation.**
- **Youth Services staff met with staff from the Girl Scouts of Citrus, including the CEO, the Director of Girl Scout Experience, and the Director of Member Engagement to discuss a potential OCLS and Girl Scout partnership including supporting badge requirements, field trips, workshops, event promotion, and meeting spaces.**
- **Youth Services staff coordinated a training hosted by WUCF/ PBS for 19 staff members from the Youth Services and Community Engagement departments on**

**STEM programming based on the popular children's tv shows, "Work It Out Wombats" and "Lyla in the Loop."**

- **In collaboration with the Florida Children's Museum and Orlando Health, the Events Department organized a series of mobile museum library events at four locations, attracting 127 patrons.**
- **In collaboration with the Orange County Utilities Water Division, the Events Department hosted a "Water Wise Neighbor" event at the Hiawassee Branch. 30 patrons attended to learn how to maximize water savings at home.**
- **The Youth Services Department scheduled a meeting with the Reed Charitable Foundation to discuss staff training and compiled badge options for a potential partnership with Girl Scouts of Citrus. They also clarified training tracks with WUCF for future staff training.**
- **On October 24, the Events and Programs Department hosted a senior resource fair at the Southwest Branch with 11 partner organizations and 46 attendees.**

**Activity:** **Regularly access interior spaces to maximize usage and accommodate a variety of user experiences and needs.**

- Evaluate the customer experience in public spaces.
  - **Marketing and Public Relations ordered A-frame sign holders for all locations to support consistent systemwide messaging, with the first signs focused on how library services are funded.**
  - **Marketing created new wayfinding signage for all branch locations, incorporating feedback from Chiefs of Neighborhood Services to standardize naming conventions; branches can request these signs as needed.**
  - **Windermere created a book display to support Fiber Arts programming in September.**
  - **Graphics redesigned replacement hanging signs for all locations to reflect the updated branding and a clean, visually accessible look. Graphics is accepting print requests from all locations and is preparing signs for printing. The Southwest and Eatonville branches have both submitted requests for the updated signage.**
  - **Windermere created a book display to support the system-wide volunteering theme for August.**
  - **South Creek's Communico Broadcast TV was moved to a more visible location and is now running, showing both systemwide and branch promotions.**
  - **South Creek staff created bulletin board signage to promote ongoing events such as the South Creek Book Club and Gamers Guild, updated the program display board with daily events, and used the new Marketing and Public Relations Early Voting signage.**
  - **Marketing and Public Relations created new book display signs for August and also worked on wayfinding signage for the Orlando Public Library's first floor which will soon undergo construction.**

- **Washington Park's Technology Trainer created a technology eNewsletter to promote upcoming computer and technology classes, aiming to increase awareness of learning opportunities and boost participation in technology programs.**
- **Marketing and Public Relations improved systemwide signage by distributing SAYL Book Display signs and branch-specific SAYL posters that highlight performances, activities, and lunch bus visits at all locations.**
- **At Orlando Public Library, Marketing and Public Relations created and posted signage directing customers to relocated collections and updated floor maps to reflect these changes.**
- **The North Orange Branch installed new signage from the Community Engagement Department to show the current availability of the Social Worker.**
- **The Windermere Branch used themed signs and flyers to promote upcoming presenters for Summer at Your Library.**
- **During Hiawassee Branch's May team meetings, managers shared the OCLS Style Guide with staff who create program and event promotions to standardize flyers and other materials with OCLS brand standards, and also provided tips on proper formatting and Canva best practices.**
- **Marketing and Public Relations updated the first- and second-floor maps at Orlando Public Library to show that YA and Manga collections are now on the second floor, and created signs indicating that the new second-floor study pods are intended for teens.**
- **Marketing and Public Relations created new signage for Orlando Public Library's relocated YA section that matches the updated branding, and produced systemwide marketing materials, including book display signs, for Summer at Your Library.**
- **Branches continued to create monthly book displays that highlight library services and encourage use, including Hiawassee's National Library Month display for all ages and Windermere's Discover Thrills, Crimes, & Suspense display promoting the 19th Annual Southwest Author Series with Tess Gerritsen, along with a Books About Libraries display in the children's section for National Library Month.**
- **Marketing and Public Relations created and distributed LEGO-themed display signs to branches to promote LEGO- and building-related books and to support March's LEGOpalooza event at Orlando Public Library on March 29.**
- **Marketing and Public Relations assumed responsibility for posting closure signs on the front doors at Orlando Public Library to ensure all closure notices are clear, legible, and visible before scheduled closures.**
- **Windermere used Marketing and Public Relations-created signage to set up two book displays in the adult and children's collections to celebrate February's African American Read-In.**
- **New equipment has been purchased and received, and IT Services will refresh each location with an updated copy/scan station in the upcoming months.**

- **As part of the current ERate cycle, IT Services has purchased new access points for each location and will deploy them once received to improve Wi-Fi for customers and staff.**
- **In response to customers having difficulty finding events, such as LIFE Information for Elders, happening at the Orlando Public Library, Marketing and Public Relations added directional signage from the elevators to the meeting rooms and began using an A-frame outside the front doors to guide people inside for key events such as book sales and the African American Read-In.**
- **Marketing and Public Relations prepared branded Communico Broadcast slides for each location, including welcome slides with days and hours, storyteller/storytime slides with days, times, and age groups, a "Libraries with Heart" slide for the 10 locations with blood pressure monitoring kits, and "Drive Up, Drop Off" slides showing book drop locations.**
- **Marketing and Public Relations met with IT Design and Development to prepare for the Broadcast launch, with two screens at Orlando Public Library serving as the Phase 1 rollout, and additional staff training planned so more locations can add content to their TVs in the coming months.**
- **Marketing and Public Relations designed, printed, and distributed December and January closure signs and uploaded them to the OP.**
- **The North Orange Branch updated all end cap signs in December with larger fonts, clearer text, and more detailed information to help staff and customers find materials more efficiently.**
- **Marketing met with IT Design & Development to plan show schedules in the new Communico Broadcast module to improve digital signage for customers and consulted with the Chiefs of Neighborhood Services to identify branches that need new or relocated screens to increase visibility.**
- **Marketing and Public Relations updated holiday and emergency closure sign templates with a cleaner design and posted new Thanksgiving closure signs at the Orlando Public Library in more conspicuous locations. The department also created and distributed senior-focused display signs for all locations. Additionally, the Marketing Manager is collaborating with IT Design and Development to transition to a new digital signage solution that integrates with existing systems.**
- **New display signs have been created and distributed to branches, with PDFs available on the Marketing LibGuide, ensuring a consistent systemwide appearance.**
- **Marketing is adding program and service photos to the Canva Brand Kit for staff use. They are also testing a new digital signage solution, Broadcast, with IT Design and Development to replace the current Magic Info system.**
- **IT Services has received quotes for new copy/scan station equipment to enhance user experience, with purchases and replacements planned. A new wireless controller has been installed, and locations are being transitioned to it for improved network reliability.**

- Explore opportunities to optimize accessibility.

- **The Accessibility Tool Evaluation Committee completed its review of accessibility tools and features available at all library locations. The OCLS website has been updated with current information, and a resource was developed to make it easier for staff to identify the accessibility tools available at each OCLS location.**
- **The Marketing and Public Relations Department updated floor maps and signage at the Orlando Public Library to reflect collection changes during the first floor renovation period.**
- **Marketing and Public Relations is developing an updated Value campaign for the fall/winter focused on clear, concise, easy-to-read information.**
- **North Orange updated the signage on its JAWS Computer to better communicate to customers that the computer is accessible to low-vision users.**
- **All library locations completed an accessibility tools survey, enabling the Accessibility Tool Evaluation Committee to finalize the tool validation phase of the project and establish a comprehensive inventory of tools available across all library locations.**
- **Marketing and Public Relations added closed captioning to the 30-second Summer at Your Library commercial before distributing it to OCPS to improve accessibility.**
- **The Accessibility Tool Evaluation committee met multiple times and continued progress on the tool validation phase of the project.**
- **The Accessibility Tool Evaluation Committee met multiple times and completed the tool inventory phase of the project.**
- **The Accessibility Tool Evaluation Committee convened to begin a comprehensive review of accessibility tools and features available at all library locations. This initial meeting focused on outlining the scope of the project and establishing next steps.**
- **All library locations completed an assessment of their JAWS computer workstations. This assessment confirmed that stations are easily accessible to customers using mobility devices and that large-print keyboards are available and in good working condition.**
- **The Marketing and Public Relations Department redesigned systemwide Holiday Closure signs with higher contrast for better visibility and readability in response to concerns about visibility through tinted glass at some locations.**
- **No new activity to report.**

**Activity:** **Focus on customer service training that addresses the needs of Orange County residents.**

- Establish best practices to support underserved populations.
  - **The Community Engagement Social Worker team developed and published two additional workshops for library staff focused on supporting customers experiencing food insecurity and homelessness. These workshops provide an overview of the social workers' role in addressing these needs, outline available**

**community resources, and equip staff with practical information and tools to assist customers when a social worker is not immediately available.**

- **In September, staff viewed the OCLS Social Worker Guide 367 times, showing continued engagement with this resource.**
- **In August, the OCLS Social Worker Guide received 106 additional views, indicating continued staff engagement. The Community Engagement Department was also contacted about hosting a session during Staff Day to highlight the guide and increase awareness of the resources available to staff.**
- **Community Engagement Social Workers have collaborated to develop content for three additional staff training workshops. One workshop is currently in the final stages of production and will be available to staff soon. The remaining two workshops are on track for completion by the end of the year. Once launched, these trainings will equip staff with practical information and resources to assist customers with social service-related needs when a social worker is not immediately available, helping ensure customers receive timely support and appropriate assistance.**
- **Since the launch of the OCLS Social Workers Guide on June 19, staff engagement with the resource has been strong. The LibGuide has received more than 1,100 staff views, demonstrating significant interest in and utilization of the centralized resource.**
- **Community Engagement social workers collaborated to develop the first informational workshop for library staff across the system. The workshop is designed to strengthen staff understanding of social worker roles and processes, and to equip them with the information needed to connect customers with available social services and library-based support. The workshop is now available for staff access on the new OCLS Social Workers LibGuide.**
- **The Community Engagement Department launched the OCLS Social Workers Guide, a centralized resource to help staff connect customers with social worker services. The guide offers helpful tools to prepare customers for appointments, including downloadable pamphlets outlining what to bring, recorded informational workshops, and print-on-demand resources. It also includes links to OCLS Resource Guides found on the OCLS website that provide information on a wide variety of community resources to support customers.**
- **The Community Engagement team developed a LibGuide to house recorded workshops and additional resources to help staff serve customers when a social worker is not available. The team submitted this guide to leadership for review. Once approved, it will serve as a centralized hub for ongoing staff support and training materials.**
- **Progress continues on the development of a staff resource toolkit to support customer access to social services. A draft LibGuide has been completed and circulated to the social worker team to solicit feedback and identify additional resources that may strengthen the toolkit's usefulness and scope.**
- **Adjustments were made to the first social worker led workshop to ensure a high-quality training resource, including scheduling a re-recording the session in**

**the Melrose Center. At the same time, work is progressing on the development and finalization of content for the second workshop in the series.**

- **Community Engagement received the completed surveys from managers and identified three potential workshop topics, along with managers' preferred methods for sharing the content with their staff. A template for workshop formatting has been created, the content for the first workshop has been finalized, and two social workers are finalizing their scripts before moving into the recording stage.**
- **A social worker is collaborating with a library worker to develop a public-facing LibGuide to provide staff with reliable, vetted community resource information.**
- **Community Engagement distributed a survey to managers to gather feedback and measure staff interest in potential workshop topics. The Social Worker team is finalizing the initial presentation on Social Worker Services available at OCLS.**
- **Community Engagement leadership met with the social worker team to gather feedback and discuss potential workshop topics. The conversation focused on identifying areas where staff may need additional support and ensuring that proposed topics align with the social workers' expertise and scope of practice.**
- **Members of the Community Engagement team completed LibGuide training and began mapping key content areas for this resource. Community Engagement leadership met with the social worker team to gather feedback and ensure the content aligns with staff needs.**
- **CED leadership collaborated with the Adult Services department to request a LibGuide for content created by social workers. Training is scheduled for key staff responsible for maintaining the LibGuide.**

- Implement systemwide expectations and training based on the Customer Service Story.
  - **No new activity to report.**

## GOAL: BE CONNECTED

**Objective:** **We will promote engagement, facilitate partnerships and generate awareness so the community feels connected to OCLS.**

**Activity:** **Intentionally invest in meaningful relationships and partnerships with organizations that are aligned with the library's purpose.**

- Support partnerships with local educational institutions to promote services.
  - **no updates**
  - **no updates**
  - **Youth Services and Community Engagement presented at a Head Start Kindergarten Transition Conference, where caregivers learned about library services and Summer at Your Library events and signed up for library cards on their phones.**
  - **School Partnership Program chairs asked liaisons by email to update the tracker and event entries with any remaining visit details so the year's information is complete.**
  - **Community Engagement Department staff launched the annual Friends of the Library Head Start Book Giveaway event, visiting 26 locations to provide books and storytime sessions to 1,815 children enrolled in Head Start programs.**
  - **Youth Services continued to build relationships with Head Start and sent them a final memo promoting Summer at Your Library. Youth Services staff accepted an invitation to present to Head Start families about Kindergarten readiness and will promote library card sign-ups.**
  - **Youth Services and Community Engagement staff attended an OCPS Disability Awareness Workshop and presented information on resources and events for children at OCLS. The team made or strengthened connections with organizations in attendance, including the Center for Independent Living and Neighborhood Centers.**
  - **During the 2025–2026 school year (to date), 112 Orange County Public Schools have either communicated regularly through email or invited OCLS liaisons to various school events, according to the communication tracker.**
  - **116 OCLS school liaisons are now utilizing the communication tracker to log engagement with partner schools. 41 Orange County Public Schools are responding regularly to liaison communication at this time, as indicated by liaisons using the tracker.**
  - **Youth Services staff completed four scripts using the new template to launch the Next Steps for Teens series: Level Up Through Community Service, Personal Finance, Write a Resume, and Interviewing with Confidence.**
  - **Youth Services distributed a Head Start Winter Memo with a brief survey to collect educator preferences on communication methods and needed resources, which will guide future outreach and help align services.**

    - **Teen volunteers on the High School Advisory Board participated in a Next Steps demo program and shared feedback on the format and content of the activities.**
    - **OCLS school liaisons continue to use the communication tracker to log engagement with partner schools. As of January, liaisons have attended 166 school events for the 2025–2026 school year. Events include Open House, Teach-In, Literacy Week, STEAM Nights, and other school events as requested.**
    - **Youth Services staff attended a Head Start Managers Meeting in late November to share Youth Services and Community Engagement resources and encouraged managers to share this information with centers, teachers, and caregivers.**
    - **Youth Services managers reviewed and approved the Next Steps template outline for use with additional programs.**
    - **Ninety-five OCLS school liaisons are now using the communication tracker to log engagement with partner schools, and the School Partnership Program chairs in Youth Services and Community Engagement highlighted the tracker and provided communication guidance during two liaison training sessions this month; the chairs will continue to review the tracker data monthly.**
    - **69 OCLS school liaisons are now using the communication tracker to log engagement with partner schools. The School Partnership Program chairs continue to monitor data monthly. (Youth Services & Community Engagement)**
    - **Staff from Youth Services and Community Engagement attended a Head Start Transition Conference and presented to caregivers about library resources for kindergarten readiness. The Head Start Field Operations Supervisor has requested a presentation at a manager's meeting to further explore resources and outreach opportunities.**
    - **Youth services staff created the first PowerPoint presentation for the Next Steps series (Personal Finance). This will serve as a template for future events as they are developed.**
    - **The School Partnership Program chairs created a communication tracker for school participation, with data entered for August, September, and October, to be reviewed quarterly. Library staff engaged with 165 attendees at the Lake Nona Middle School Fall Festival to promote the library and the new branch.**

- Support partnerships with health and wellness organizations.
    - **Books & Beyond featured a program on Preventative Care for Seniors, a Wellness Session for Teens at Southeast Branch and the Examine+ database in the September issue. Six wellness programs were promoted through social media including yoga, qigong and a Healthy Aging program presented by AdventHealth.**
    - **The Community Engagement Department collaborated with AdventHealth Children's Hospital to deliver two Mother Goose on the Loose sessions, including a Gosling Caregiver Workshop and a Gosling Informational Session. These programs reached a total of 61 attendees and supported hospital-based family literacy and early learning services.**
    - **The Events and Programs Department, in partnership with Orlando Health, hosted a Safety Tips for Parents with Infants and Toddlers program at the Alafaya Branch.**

- **The Community Engagement Department attended a Back-to-School event hosted by Nemours Children's Hospital. Staff connected with 97 attendees, engaging families in conversations about library offerings and helping increase awareness of available resources and support services.**
- **The Events and Programs Department hosted a representative from AdventHealth University who discussed common caregiver challenges, effective communication with healthcare providers, and available support resources.**
- **The Hiawassee Branch created a book display promoting the Libraries with Heart initiative. The display featured materials on cardiovascular health and prominently highlighted the library's blood pressure monitor kits that are available for checkout.**
- **The Marketing and Public Relations Department promoted 6 wellness classes and events including yoga, qigong, organizing an emergency plan and caregiving 101 via social media.**
- **The Windermere Branch created a wellness display featuring materials on yoga to promote yoga events at the branch and around the library system.**
- **The South Trail Branch showcased a display highlighting resources related to yoga in association with the weekly family programs "Mindful Play Learning: Yoga Play Lab for Kids."**
- **The Marketing and Public Relations department promoted 7 health and wellness programs via social media including yoga, qigong, adult ADHD and healthy cooking classes for adults and teens.**
- **The Events and Programs department hosted a representative from AdventHealth University who presented a program on adult ADHD on July 21.**
- **The Community Engagement Department hosted library takeover days at Nemours Children's Hospital, AdventHealth for Children, and Arnold Palmer Hospital for Children. These events featured activities and storytimes that brought Summer at Your Library to children and families during their stay.**
- **The Events and Programs Department hosted a representative from AdventHealth University who discussed a whole-person approach to medicine that supports physical, emotional, and spiritual well-being.**
- **The Marketing and Public Relations Department promoted AdventHealth's Holistic and Integrative Health virtual program.**
- **The Events and Programs Department hosted a representative from UF/IFAS Extension Orange County, who led a program on how to read food labels, understand serving sizes, and interpret percent daily values to support healthier and more informed food choices.**
- **In partnership with the Florida Children's Museum and Orlando Health, the Events and Programs Department coordinated a series of mobile museum events at four library locations, with a total attendance of 144 people.**
- **South Creek created a display around the senior program "Berry Good Breakfast Parfait" to promote healthy eating habits.**
- **The Marketing and Public Relations Department promoted five health and wellness programs through social media.**

- **The Community Engagement Department hosted a "World Art Day" event at Nemours Children's Hospital and connected with 47 adults and children.**
- **In partnership with Rebuild Yourself Inc., the Events and Programs Department hosted an Empowerment and Wellness Series at the Alafaya Branch. Teens were able to make new friends and share experiences that supported mental wellness and personal growth.**
- **Two wellness posts were featured on Instagram: Fresh Florida Fruit recipes and Line Dancing for Seniors.**
- **The Southeast Branch continued to support systemwide wellness efforts through visible and ongoing cross-promotion. The branch maintained a dedicated wellness display that is accessible to both staff and customers.**
- **The Events and Programs Department established a new partnership with Advent Health University in order to expand health programs. They recently hosted "Let's Talk About Menopause" for a virtual audience.**
- **The Marketing and Public Relations Department promoted yoga, qigong and women's health programming through Facebook.**
- **The Winter Garden Branch created a display in the children's area to promote the weekly Mindful Start Family Yoga program, featuring books on wellness and mindfulness.**
- **The North Orange Branch created a yoga health and wellness display to promote the expansion of yoga class offerings for adults and seniors.**
- **Community Engagement staff brought library events to both Advent Health Children's Hospital and Arnold Palmer Hospital for Children this month. Participants took part in a full day of crafts, games, stories, and family activities inspired by innovators from Black history.**
- **Community Engagement staff hosted 18 heart health programs in the community this month, reaching more than 420 people through the Libraries with Heart - Blood Pressure Kit checkout program, sponsored by HCA Florida Healthcare.**
- **Marketing and Public Relations promoted Libraries with Heart programming through Broadcast slides at participating branches, homepage promotion on ocls.org, news media pitches and social media promotions.**
- **Windermere created a display for heart month with an interactive element where customers could share what makes their heart happy. Staff also created two children's book displays to highlight books we "love" and books that support heart health.**
- **Eatonville promoted heart month with a book display that included information about Blood Pressure Kits available for checkout. The display also featured marketing materials for both the Eatonville and Washington Parks Spring Cleaning for the Soul events, along with tips for maintaining a healthy heart.**
- **Washington Park promoted heart health by creating the Give Us Your Heart experience and display for customers. Customers were invited to share a little love by writing down what they love most about Washington Park, what they do to keep their heart healthy, and the title of their favorite book or movie.**
- **Fairview Shores created a heart month display promoting the collection of wellness-related books.**

- **Hiawassee created a display on heart health and healthy aging that highlighted materials focused on heart health and overall wellness for older adults. The display also promoted the blood pressure kits that are available for checkout.**
- **West Oaks created a heart health awareness display in support of heart month. The display highlighted key information and resources to promote cardiovascular wellness and encourage community members to learn more about heart health.**
- **North Orange created a heart month display of materials that promote heart-healthy eating and activities.**
- **South Creek promoted heart health through a dual display featuring both fiction and non-fiction books. This approach highlighted a range of materials to engage customers with heart health-related information and stories.**
- **Southeast created a wellness display that featured heart-related materials and resources.**
- **South Trail created a community connect activity for customers to share how they will take care of their heart, a promotion of the blood pressure monitors to check out, and a display showcasing books promoting heart health.**
- **Southwest created a heart month display with books about heart health, fitness, and heart conscious recipes.**
- **The Southeast Branch created a wellness book display focused on clean eating, yoga, and meditation to support the upcoming chair yoga program, "Find Calm: Stress Relief for Busy Days."**
- **The Marketing and Public Relations Department created a display case next to the Albertson Room to promote senior programs and resources, including health and wellness offerings, to the LIFE Information audience that meets in the Albertson Room.**
- **The Winter Garden Branch created displays in the children's areas that highlight the weekly "Mindful Start Family Yoga" program, featuring books on wellness and mindfulness.**
- **The Community Engagement Department presented to the vocational rehabilitation team at the Orlando VA Healthcare System, sharing information about library social workers and other available library resources for clients.**
- **The Marketing and Public Relations Department created and posted Facebook events for AdventHealth's health literacy program and two movement classes (yoga and qigong).**
- **The Community Engagement team visited Nemours Children’s Hospital to deliver a Zero to Five Storytime & Craft program.**
- **The Marketing and Public Relations department promoted four yoga and qigong programs, one AdventHealth program, and one healthy cooking Cuisine Corner program on Facebook.**
- **The Winter Garden Branch created displays in the children and adult areas, highlighting the weekly Mindful Start Family Yoga program and books on wellness and mindfulness.**
- **CED staff hosted library takeover days at Nemours Children's Hospital, Advent Health Children's Hospital, and Arnold Palmer Children's Hospital. These events, featuring activities and storytimes, engaged over 380 participants. Additionally,**

**CED staff visited Nemours Children's Hospital to connect with new mothers and babies in the NICU, demonstrating literacy skills through rhymes, repetition, and picture books.**

- **The Winter Garden Branch created a display in the children's area highlighting the weekly "Mindful Start Family Yoga" program and books on wellness and mindfulness.**
- **The Southwest Branch created a display to advertise the monthly "Nature Walk Book Club" program, where attendees enjoy a casual walk outdoors followed by a discussion of that month's book selection.**
- **MPR created a branded Yoga Hero box for the OCLS homepage and App to promote yoga and adjacent programming at branches and online. MPR promoted seven health and wellness programs through Facebook including yoga, qigong, tips for seniors aging at home, breast cancer awareness, and a senior wellness fair.**

**Activity: Explore ways to foster higher engagement rates.**

- Focus on connecting with the senior and teenage segments of the community.
  - **Video production is underway for a new Value commercial highlighting a senior adult as a library customer. Print and digital ads featuring a senior adult were published this month in Community Paper, Bungalower and the Orlando Sentinel.**
  - **Washington Park Technology Trainers presented senior-focused technology classes that included an introduction to using media and AI tools. They also offered Saturday afternoon open labs for seniors, providing additional time and support for participants to practice and receive help with their technology needs. South Creek offered two senior skills classes: Build Your Computer Mouse Skill and Build Your Typing Skill. Adult Services offered a variety of senior technology classes at the Orlando Public Library, including Build Your Computer Mouse Skills, Build Your Typing Skills, Basic Internet Safety, Open Lab, and Device Advice. Windermere hosted Internet Level 1 for Seniors-Fundamentals. The Fairview Shores branch offered three sessions of Device Advice and Computer Basics for Seniors. The Winter Garden branch delivered seven technology classes for seniors, including two in Spanish and five in English. The West Oaks Branch offered the Basic Internet Safety – Senior Skills session. This program supported seniors in building their confidence and skills in using the internet safely. North Orange hosted five classes for seniors, including Desarrollando las Destrezas del Mouse (Español), Build your Computer Mouse Skill, and Device Advice. In September, the Southwest branch hosted Computer Basics for Seniors, a class that allowed seniors to become more comfortable using the computer. South Train Branch presented Basic Internet Safety, Computadora Basica, Seguridad Basica en Internet, Utilizacion de Medios y Herramientas de IA, and Using Media & AI Literacy Tools classes for seniors. Alafaya held weekly Open Lab: Ask a Tech sessions for seniors. Southeast offered two senior-focused technology classes, Using Media & AI Literacy Tools and Utilización de Medios y**

**Herramientas de IA, to help older adults build the digital literacy skills needed to confidently use technology, online information, and emerging AI tools. These classes provided English- and Spanish-speaking seniors with opportunities to learn in a supportive environment, increase confidence using digital resources, and strengthen their ability to access information, communicate, and participate in an increasingly technology-driven world. The Chickasaw Library provided Basic Technology Classes for seniors at the Union Park Neighborhood Center for Families.**

- **In partnership with the Office on Aging, the Events Department and the South Creek branch hosted the Senior Smart Branching Out series in Spanish, focusing on financial well-being for a stronger future. The Events Department, in partnership with the South Trail branch, hosted the Smarter Senior Seminar Series. The series focused on teaching seniors how to identify and learn about scams and was presented by a CSHP Certified Senior Housing Professional. In September, Home Delivery staff prepared and sent out 44 subscription boxes for the Orange Crate for Seniors participants. The Winter Garden Branch offered three programs for older adults: Bingo for Seniors, Senior Movie Club: Wait Until Dark, and Senior Craft: Diamond Art Bookmarks. Washington Park presented a variety of entertaining, educational, and engaging events for community seniors. In addition to our monthly World of Color and Shape and Poetry for Seniors programs, the team also offered health and wellness events, including a Creating a Medical Binder workshop and a Sit & Be Fit exercise session for seniors. South Creek hosted two senior events: Cuisine Corner: Honey Oat Energy Bites and a Spanish-language senior program focused on financial well-being. Windermere hosted 5 senior focused programs including, Senior Brain Stretch - Brain Station for Seniors, In-Person: Beginner Adult French for Seniors, and Senior Art Expressions: Autumn Pain-Along. The Community Engagement Department hosted over 24 offsite events for seniors, including crafts, cuisine corners, book checkouts, and social worker support. The Community Engagement Department provided interactive storytimes for seniors at 13 memory care and assisted living facilities across the county. The West Oaks Branch offered a Bingo for Seniors program, which was very popular, with a full registration. The interest demonstrated a strong desire by the senior community in social and recreational programming. North Orange hosted nine programs for seniors, including Yoga for Adults and Seniors and Senior Brain Stretch. Hiawassee hosted three programs for seniors: What's the Buzz? Bees & Honey Tasting, Fall Decoupage Wall Decor, and Fall Collage Art. In September, the Southwest branch hosted Qigong Movement and Breathing, a program where seniors were able to discover the ancient practice of qigong through breathing and exercise. South Trail Branch offered Seniors Kick Back, a series of weekly events where older adults explore a variety of interests. This month's events included Macrame Wall Hanging, Smarter Senior Seminar Series: Scams, and Decorative Mason Jars. Bingo and Dance for Seniors were offered at Alafaya this month. Southeast's regularly scheduled senior programs created meaningful opportunities for older adults to connect with one another, learn new skills, and stay active in their community. Programs**

**such as Gardening for Seniors, Senior Brain Stretch: Puzzles, Senior Brain Stretch: Journaling, and online Spanish Conversation for Seniors and Beyond supported social interaction, lifelong learning, and personal enrichment in both in-person and virtual settings. The Chickasaw branch hosted a Veterans Connect program where veterans shared stories, took part in history trivia, and enjoyed light snacks and beverages. Chickasaw Branch hosted Seed Library Day for Seniors in partnership with Plant Clinic. Staff distributed mini pots, soil, and seeds.**

- **South Creek hosted two teen programs: Gamers Guild: Teen Board Game Meetup and Teen Art Adventures: Doodle Art. The Washington Park Branch's Teen DIY Society continued to grow in popularity, drawing an engaging mix of teen participants from the community. Windermere hosted Teen Art Adventures: Bad Art on Purpose, Teen Art Adventures: Fall Tote Bag, and Dungeons & Dragons - Teen One Shot to 11 teens. The Winter Garden Branch hosted four teen programs: Teen Art Adventures: Paper Portraits, Teen Cuisine: Homemade Honey Butter, and two teen volunteer events. The Fairview Shores Branch continued to offer scheduled programming for teens, which included Teen Let's Play Magic the Gathering and Teen Tabletop How-To for interactive connection in a group. They also offered Teen Fiber Arts: Macrame Pumpkin Keychain. Youth Services launched two new teen libguide tabs, Banking for Beginners and First Job 101. The West Oaks staff offered several teen programs in September, including Teen Art Adventures: Bad Art on Purpose and Teen Volunteering: The Pulp Pages. North Orange hosted four programs and classes for teens, including Crochet Level 1 & 2 and Teen Cuisine: I Heart Salsa. Hiawassee hosted a Clementine Chronicles teen event where young adults created content for the Hiawassee teen newsletter. Hiawassee also hosted a Teen Volunteering event for young adults. In September, the Southwest branch hosted two teen activities. Teen Art Adventures: Printmaking allowed teens to experience the art of creating their own prints. Southwest also hosted their first Animanga Club in September. Alafaya offered its monthly Orange Slice teen literary journal, as well as a teen fiber arts program. The South Trail Branch hosted six events for teens including Design Graphics Using Photoshop, Teen Fiber Arts: Woven Bookmarks, Teen Volunteering, Teen Fiber Arts: Macrame Coaster, Finger Knitting: Upcycled Jewelry, and Teen Fiber Arts: Kumihimo. Southeast's Teen Zine Monthly Meeting encouraged teens to connect with their peers through creative writing.**
- **MPR created and distributed a video highlighting teen volunteers and the opportunities available to middle and high school students to volunteer both virtually and in-person. The videos were distributed on socials and through Nextdoor. The August issue of Books & Beyond included a two page spread on OCLS' Teen Volunteer League, highlighting the opportunities available with a specific focus on teen zines. Development wrote a blog highlighting a senior volunteer that was highlighted on the website and through socials. MPR conducted a photo and video shoot for the new fall advertising campaign, Your Library. Big Value., that features a senior adult customer.**

- **OCLS offered a wide range of technology classes for seniors across library branches in August. Several locations focused on foundational computer skills: South Creek, Eatonville, and the Orlando Public Library each hosted Build Your Computer Mouse Skills and Build Your Typing Skills classes, while the Southwest Branch offered Build Your Computer Mouse Skill in August. Computer Basics classes were held at West Oaks during August, at the Chickasaw Branch (two sessions at the Union Park Neighborhood Center for Families), at South Trail as Computadora Básica, and at North Orange as Computadora Básica (Español). Device Advice for Seniors was offered at Fairview Shores across three sessions, at North Orange, and at the Orlando Public Library. Internet skills were covered through Windermere's Internet Level 1 for Seniors - Fundamentals and the Orlando Public Library's Basic Internet Safety class. The Southwest Branch also offered iPad Basics for Seniors, the Chickasaw Branch introduced a class on Using Media and AI Literacy Tools for Seniors, and North Orange offered Arte con Microsoft Paint (Español) as part of its four senior classes. Open Lab: Ask a Tech sessions were held weekly at Alafaya and also offered at the Orlando Public Library. Winter Garden hosted three additional technology classes for seniors, one in Spanish and two in English, and Southeast offered two classes in August, delivered in both English and Spanish, that helped older adults build digital skills, gain confidence using online tools, and support continued digital engagement and lifelong learning in the community.**
- **Senior programs were also varied and popular across locations. The Events Department partnered with IDEAS For US and Fleet Farming to provide training on preparing gardens for extreme weather events, including flood management, disaster preparedness, and adapting gardens to withstand storms. In partnership with a Certified Senior Housing Professional and as part of the Smarter Senior Seminar Series, the North Orange Branch hosted a session where attendees learned what they need to have in place as they age, including wills, trusts, estate planning, directives, power of attorney, and probate. The Events Department partnered with the Legal Aid Society of the Orange County Bar Association to present information on key estate planning tools, including wills, power of attorney, and advance directives, at the Chickasaw Branch. The Washington Park floating Technology Trainer presented virtual language learning computer classes for seniors during the Early Voting period. These sessions provided older adults with instruction on using digital tools to support language learning while also accommodating the unique scheduling and access needs associated with Early Voting.**
- **In August, Home Delivery staff prepared and sent out subscription boxes for the Orange Crate for Seniors participants.**
- **Senior programming this month emphasized wellness, lifelong learning, and community connection across branches. Movement and mindfulness classes were well represented, with Windermere offering Chair Yoga for Seniors and Qigong Movement and Breathing, North Orange offering Yoga for Adults and Seniors, and the Southwest Branch hosting its own session of Qigong Movement and Breathing, where seniors explored the ancient practice through breathing**

**and exercise. Cognitive engagement was supported through Senior Brain Stretch at Windermere, North Orange, and Eatonville, and Senior Brain Games at Winter Garden. Creative and craft-based programs were popular as well: Windermere held Color & Unwind for Seniors and Senior Art Expressions, the Chickasaw Branch hosted a Senior Crochet Meetup where attendees worked on projects and built community, Hiawassee offered Senior Cork Craft with attendees creating their own coasters and trivets, and South Trail's weekly Seniors Kick Back series featured a Tie Dye Totebag session and a special showing of "To Sir with Love." Social and recreational programs included Bingo for Seniors at West Oaks in August, continued strong attendance for Senior Bingo at Alafaya, and a Senior Ice Cream Social at Winter Garden. Additional offerings rounded out the month's programming: Windermere hosted In-Person: Beginner French for Seniors, North Orange's ten senior programs also included the Smarter Senior Seminar Series: Legal, and the Community Engagement Department hosted over 40 offsite events for seniors, including crafts, cuisine corners, book checkouts, and social worker support.**

- **Teen programming this month spanned creative arts, volunteering, gaming, and writing opportunities across branches. Art and craft programs were widely offered, including Teen Art Adventures: Coloring Time at South Creek, three teen art programs at Windermere (among them Teen Fiber Arts: Kumihimo), Crochet Level 1 at North Orange, a teen fiber art program at Alafaya, and Design Graphics Using Photoshop at South Trail. Volunteering opportunities were also a strong focus, with two teen volunteer events at Winter Garden, a Teen Volunteering Hour at North Orange, Teen Volunteering at South Trail, and Eatonville's monthly Teen Volunteering workshop for high school students. Gaming and tabletop programs included Gamers Guild: Teen Board Game Meetup at South Creek, Teen Tabletop How-To at Fairview Shores as part of its regularly scheduled teen programming, and Let's Play Dungeons & Dragons at South Trail. Writing and content creation were represented by Hiawassee's Clementine Chronicles event, where young adults created content for the Hiawassee teen newsletter, and Alafaya's monthly Orange Slice teen literary journal. Rounding out the month, North Orange also offered Teen Cuisine: No-Bake Breakfast Bites as part of its four teen programs.**
- **The Development Manager discussed next steps for getting Outreach Volunteers trained and onboarded when she met with the CED managers during their quarterly meeting. The Retail Operations Specialist & Volunteer Coordinator is starting to review the new outreach training that was created and is working on notes to share with the CED managers about how it might be adapted for volunteer training.**
- **In July, senior technology programming spanned nearly every branch of the Orange County Library System. West Oaks offered Basic Internet Safety - Senior Skills, designed to help participants build confidence while navigating websites safely and to provide practical skills for using the internet more securely and independently; similarly, the Southwest branch hosted Basic Internet Safety for Seniors, teaching participants how to avoid scams and phishing, and Adult Services offered Basic Internet Safety along with Build Your Computer Mouse**

**Skills, Build Your Typing Skills, Open Lab, and Device Advice at the Orlando Public Library more broadly. Washington Park's Technology Trainers presented an introduction to media and artificial intelligence tools plus Saturday afternoon Open Labs to help older adults strengthen digital skills, explore emerging technology, and receive individualized assistance, while Alafaya held weekly Open Lab: Ask a Tech sessions. For computer fundamentals, Fairview Shores offered Computer Basics and Art with Microsoft Paint; South Creek hosted Art with Microsoft Paint; North Orange ran seven classes including Build Your Typing Skills and Device Advice; and Southeast held two Computer Basics for Seniors classes, one Open Lab session, and a Search and Apply for Jobs class to support online job searching and application skills. Bilingual and Spanish-language offerings included two technology classes at Winter Garden (one in English, one in Spanish), a series of basic computer classes in Spanish for seniors at Chickasaw Branch, and a full slate at South Trail Branch spanning Desarrollando las Destrezas del Mouse, Computer Basics, Computadora Basica, Seguridad Basica en Internet, Basic Internet Safety, Art with Microsoft Paint, and Utilizacion de Medios y Herramientas de IA. Rounding out the offerings, Windermere provided Microsoft Word Level 2 for Seniors. Adult Services offered several classes designed to improve seniors' typing and mouse skills, as well as teach safe internet practices. They also reached out to the community by providing computer class instruction at a Women's Work Release Center, where seniors were preparing to reenter the workforce.**

- **Senior programming across the library system emphasized wellness, creativity, social connection, and lifelong learning. On the wellness and movement front, the Southwest Branch hosted Qigong Movement and Breathing, where seniors explored the ancient practice through breathing and exercise, and offered Bankruptcy and Trusts as part of the LIFE Information for Elders Branching Out Series; North Orange included Yoga for Adults and Seniors among its six senior programs; and Washington Park offered Sit and Be Fit alongside its other senior events. Language and educational offerings included Washington Park's Saturday Basic English classes, designed to help older adults build foundational English skills and confidence in everyday communication, as well as its monthly World of Color and Shape and Poetry for Seniors programs; Windermere's In-Person Beginner Seniors French; and Southeast's Puzzles for Seniors, which gave participants a chance to exercise problem-solving skills while engaging socially with peers.**
- **Creative and craft-based programs were especially popular: West Oaks offered Gardening for Seniors and Name That Tune Bingo for Seniors to support social interaction and lifelong learning; Fairview Shores hosted Line Dancing for Seniors and Gardening for Seniors; Windermere hosted Gardening for Seniors, Name That Tune Bingo for Seniors, and Senior Brain Stretch; Washington Park rounded out its offerings with Beach Art for Seniors, Craft Corner for Seniors, and Fireside Camp Tales for seniors; Hiawassee hosted four Summer at Your Library programs including DIY Photo Frames, Coastal Cookie Creations, Creating a Medical Binder, and Easy Eats: Summer Crunch Salad; South Trail Branch's**

**weekly Seniors Kick Back series featured Untangle with Zentangle, DIY Dreamcatcher, Affirmation Bookmarks, and Honeycomb Resin Pendants; North Orange also offered Dot Painting and Senior Brain Stretch; Chickasaw Branch held a Beginner Line Dancing program on the first and third Mondays; South Creek hosted Refreshing Florida Citrus Mocktails; and Alafaya's Senior Bingo continued to be well attended. Finally, the Community Engagement Department extended senior outreach beyond the branches, hosting more than 23 offsite events including crafts, cuisine corners, book checkouts, and social worker support, and providing interactive storytimes at 11 memory care and assisted living facilities across the county.**

- **Additionally, Orange Crate for Seniors began accepting participant applications for the two fall subscription themes, Cozy Mysteries and Out of This World. The fall subscription service will run from August through November.**
- **Teen programming across the library system centered on cooking, art, life skills, and creative expression, with several recurring series appearing at multiple branches. Teen Cuisine classes were especially widespread: West Oaks hosted Teen Cuisine: Mini Strawberry Shortcakes alongside two Teen Pause & Play social and gaming programs; Windermere offered Teen Cuisine: Homemade Honey Butter as part of 8 total teen programs and classes, which also included Teen Art Adventures: Solar-Powered Photography, an Anime Art Class with Jamile Johnson, and Python Programming Basics; Fairview Shores offered Teen Cuisine: Florida Fruit Smoothies; South Creek's Mini Strawberry Shortcakes-SAYL was one of three programs, alongside Make Your Own Zine and Gamers Guild: D&D; South Trail Branch included Teen Cuisine: Florida Fruit Smoothies among its seven teen events; North Orange offered Teen Cuisine: Homemade Honey Butter among its seven programs; and Southeast held weekly Wednesday programs including Teen Cuisine: Cupcake Decorating and Teen Cuisine: Summer Refreshers alongside its monthly Teen Zine Newsletter meeting.**
- **Art and fiber arts programming was similarly popular: Washington Park maintained a robust schedule through Tangerzine, Teen DIY Society and Fiber Arts for Teens; Fairview Shores offered Teen Fiber Arts: Kumihimo and Teen Acrylic Painting: Soaring into Summer alongside a Teen Escape Room: The 80's; the Southwest branch also hosted Teen Fiber Arts: Kumihimo, where teens learned the Japanese art of braiding unique cords; South Trail Branch offered Teen Art Adventures: Tropical Paper Bouquets, Teen Art Adventures: Florida Wildlife Painting, Teen Escape Room: The Fogmore Cabin Cryptid, and Teen Fiber Arts: Needlepoint Bookmarks; Hiawassee hosted a Teen Art Adventures: Florida Wildlife Painting program along with two Teen Volunteering events; Winter Garden held an Anime Art Class plus two Teen Volunteering events; North Orange offered Teen Acrylic Painting and a Summer Series: Crochet Orange Bucket Hat; Alafaya offered its monthly Orange Slice teen literary journal plus two teen art and food programs; and Southeast's weekly programs also included Teen Art Adventures: Florida Wildlife Painting and Teen Art Adventures: Needlepoint Bookmarks.**

- **Life-skills and career-readiness programming rounded out the month: Washington Park's Teens Next Step featured practical guidance on personal finance, and its Technology Trainer presented job seeker classes for teens titled Next Steps; Fairview Shores and North Orange both offered Next Steps for Teens: Interviewing with Confidence; and South Trail Branch offered both Next Steps for Teens: Level Up Through Community Service and Next Steps for Teens: Personal Finance. Separately, Youth Services staff submitted draft tabs to the librarians in charge of the respective guides for review and feedback.**
- **Marketing & Public Relations filmed and edited a teen volunteering video and created assets for social media and paid Nextdoor ads featuring teens. Additionally, MPR created a new billboard for SAT/ACT prep materials featuring a teen.**
- **Marketing and Public Relations highlighted teen SAYL activities in 5 June advertorial articles (Neighbors publications in Windermere, Lake Nona, Avalon Park, Dr. Phillips/Bay Hill and Waterford Lakes. Seniors are featured on two OCLS Brand Value billboards in market.**
- **Multiple locations hosted technology classes for seniors, including: "Microsoft Paint," "Computer Basics," "Basic Internet Safety," "Build Your Computer Mouse Skills," and "Build Your Typing Skills." South Creek, South Trail, Southeast and Eatonville held classes in both English and Spanish. West Oaks offered the program "Using Media & AI Literacy Tools – Senior Skills." This program focused on helping senior participants build skills in understanding media and using artificial intelligence tools more confidently and effectively. North Orange hosted "Device Advice," a technology class that allows seniors to attend an open lab wherein they can troubleshoot technology questions with the technology trainer. Alafaya held weekly Open Lab: Ask a Tech sessions for seniors. Adult Services also offered a variety of senior technology classes at the Orlando Public Library. As part of the Job Seekers series, Windermere offered the class "Prepare for Your Job Search."**
- **Multiple locations also offered Senior-specific programs this month. Eatonville offered "Fireside Tales - A Campy Read-In" for seniors as part of Summer at Your Library. The Fairview Shores branch hosted "Line Dancing for Seniors," which invite them to exercise their bodies and minds. South Creek hosted a Summer At Your Library program for seniors where attendees made play-dough using cooking ingredients. North Orange hosted "Senior Brain Stretch", "Home Made Play Dough for Seniors" and "Yoga" throughout the month of June. The Winter Garden Branch offered four programs for seniors: Sticker By Number for Seniors, Senior Brain Stretch, Patriotic Sand Art for Seniors, and Coffee and Crosswords for Seniors. West Oaks offered a Bingo program for seniors. Hiawassee hosted two senior-focused programs as part of Summer at Your Library: "Ocean Luminaries for Seniors" and "Play Dough for Seniors." Hiawassee hosted the first three programs in the "Easy Eats for Seniors" summer series. The Community Engagement Department hosted over 23 offsite events for seniors, including crafts, cuisine corners, book checkouts, and social worker support. They also provided interactive storytimes for seniors at 14 memory care and assisted living**

**facilities across the county. The Southwest Branch hosted "Qigong Movement & Breathing," where attendees practiced breathing and mindfulness techniques to help balance their energy. Senior Bingo continued to be highly attended at Alafaya. South Trail Branch offered Seniors Kick Back, a series of weekly events where older adults explore a variety of interests. This month's events included "Play Dough for Seniors", "Name That Tune Bingo", "Art 101: Neoplasticism", and "Summer Sleep Pillow". Southeast staff hosted "Desarrolla Confianza Financiera – VIDA Información para Adultos Mayores," a Spanish-language financial literacy session that helped seniors build confidence in managing their finances. Eatonville offered a "Cuisine Corner: Breakfast Barista Overnight Oats" session as part of the monthly Golden Hour Senior Series. Windermere offered "Chair Yoga for Seniors," "Name That Tune Bingo for Seniors - Summer at Your Library," and "In-Person: Beginner Seniors French".**

- **Locations also offered a myriad of programs for teens during the month of June. South Creek offered four teen programs: board games, anime painting, ice cream making, and DJ beat making. The Fairview Shores Branch continued to provide regularly scheduled programming for teens, which included "Let's Play Magic the Gathering" and "Teen Tabletop How-To." During Summer at Your Library, they have also hosted eight additional teen programs, including: "Teen Escape Room: The Gogmore Cabin Cryptid," "Teen Fiber Arts: Kumihhimo," "Pressed Floral Art Workshop," and "Teen Cuisine: Summer Refreshers." Eatonville offered two teen programs, "Next Step for Teens: Personal Finance" and a "Pressed Floral Art Workshop." North Orange hosted several teen programs in June: "Crochet Lemon Tote," "Crochet Photo Card Holder," "Crochet Fruit Friend," and "Teen Cuisine: Mini Shortcakes." The Winter Garden Branch hosted several teen programs: "Make Your Own Zine," "Teen Art Adventures: Florida Wildlife Painting." "Teen in the Kitchen," "Next Steps for Teens: Interviewing with Confidence," and two Teen Volunteering events. West Oaks offered two opportunities for teens to volunteer and hosted two teen programs focused on games and crafts. Hiawassee hosted four teen programs: "Teen Art Adventures: Tropical Paper Bouquets"; "Teen Cuisine: Mini Strawberry Shortcakes"; and two Teen Volunteering events. The Southwest Branch hosted "Making Beats with DJ City Beat" where attendees learned what it takes to be a DJ by mixing their own music beats. They also offered "Teen Art Adventures: Solar Powered Photography" where participants explored different art techniques to create their own solar-powered masterpiece. Alafaya offered its monthly Orange Slice teen literary journal, as well as three teen art programs. The South Trail Branch hosted four events for teens including "Next Steps for Teens: Write a Resume," "Teen Cuisine: Summer Refreshers," "Next Steps for Teens: Interviewing with Confidence," and "Teen Fiber Arts: Kumihimo." Southeast's monthly teen programming included the regular Teen Zine session, "Teen Cuisine: Ice Cream," "Teen Art Adventures: Solar-Powered Photography" and "Tropical Paper Bouquets," and "Teen Fiber Arts: Kumihimo". Eatonville offered its monthly teen volunteering workshop for high school students seeking to meet their customer service goals for college. Windermere offered multiple teen programs including**

**"Teen Cuisine: Summer Refreshers - Summer at Your Library," "Python Programming Basics Level 1," "Next Steps for Teens: Write a Resume - Summer at Your Library," "Teen Art Adventures: Florida Wildlife Painting," and "Dungeons & Dragons - Teen - One Shot." Youth Services worked with the High School Advisory Board to identify content for the new "Banking for Beginners" and "First Job 101" Libguide tabs and have created draft tabs to consolidate the curated resources.**

- **Marketing & Public Relations featured the LIFE Information for Elders Dancing for Joy program and the Seniors Kick Back Finance seminar in the May issue of Books & Beyond, promoted the Seniors First Art Show on social media, and ran a senior-focused Value billboard on five digital boards across Orange County during May. For teens in May, they featured Teen Finance and Teen Art classes in Books & Beyond, ran print and digital value ads featuring teens, promoted Teen Finance classes in two advertorial articles, and promoted a Teen Boba cooking class on social media. The youth SAYL commercial began running across all platforms; it features teens and uses a teen voiceover to better connect with this audience.**
- **The Fairview Shores branch offered two sessions of "Art with Microsoft Paint" for seniors. South Creek hosted two senior technology classes in May focused on improving mouse and typing skills. West Oaks offered the Senior Embroidery Level 1 – Beginner Level program twice in May. The Chickasaw Branch hosted a series of basic computer class for seniors in Spanish at the Union Park Neighborhood Center for Families. Adult Services offered senior technology classes at the Beardall Senior Center on Art with Microsoft Paint and Microsoft Office. Adult Services also offered a variety of senior technology classes at the Orlando Public Library, including Build Your Computer Mouse Skill, Build Your Typing Skill, Basic Internet Safety, Using Media & AI Literacy Tools, and Device Advice. Winter Garden offered five technology classes for seniors in English and two technology classes for seniors in Spanish. Hiawassee Branch hosted two technology classes in May as part of the branch's Senior Skills program series: Computer Basics and Basic Internet Safety. Hiawassee Branch's technology trainer also conducted two outreach classes for seniors in collaboration with Adult Services at the Orlando Women's Work Release Center. The South Trail Branch presented "Computadora Basica," "Seguridad Basica en Internet," Utilizacion de Medios y Herramientas de IA," and "Using Media & AI Literacy Tools" classes for seniors. In May, Southeast staff delivered two targeted sessions: "Utilizando Medios y Herramientas de Inteligencia Artificial" and "Using Media & AI Literacy Tools." Alafaya held weekly Open Lab: Ask a Tech sessions for seniors. Southwest Branch hosted Computer Basics for Seniors, allowing customers to become more comfortable with using the computer. North Orange hosted several technology classes for seniors in both English and Spanish, including "Build Your Computer Mouse Skill," "Seguridad Básica en Internet," and "Device Advice."**
- **Seniors First celebrated its 60th anniversary at the South Trail branch with an exhibition of artwork created by Seniors First clients as part of the virtual**

**program Project Connect. In partnership with the Office of Aging, the Events Department hosted a presenter from Paving the Way Foundation to help grandparents recognize online dangers and learn how to protect their grandchildren from harm. South Creek hosted a senior program in May called "Berry Good Breakfast Parfait". The Community Engagement Department hosted over 35 offsite events for seniors, including crafts, cuisine corners, book checkouts, and social worker support. The Community Engagement Department provided interactive storytimes for seniors at 15 memory care and assisted living facilities across the county. The West Oaks Branch offered several programs for older adults, including a senior genealogy class, a senior art class, and Bingo for Seniors. These activities were designed to provide educational, creative, and social opportunities for the senior community. The Fairview Shores branch hosted three programs for seniors: "Line Dancing for Seniors," "Libraries with Heat: Monitor Your Blood Pressure," and "Your Story: Senior Scrapbook." The Chickasaw Branch hosted two Line Dancing for Seniors programs on the first and third Mondays in May. Washington Park's Technology Trainer presented English learning computer class on Saturdays for seniors. The class focused on helping older adults build both basic computer skills and confidence using technology while improving their English language abilities. The Winter Garden librarian hosted a "Senior Tea" event. Hiawassee Branch hosted four programs for seniors in May: Seniors Celebrate Cinco de Mayo, Maximize Your Retirement, Senior Snacks: Asian Market, and Senior Brain Stretch. South Trail Branch offered Seniors Kick Back, a series of weekly events where older adults explore a variety of interests. This month's events included Papier-Mache Lanterns, Smarter Senior Seminar Series -Financial Ways to Survive, and Tie-Dye Totebag. Bingo continued to be highly attended at Alafaya this month. Southwest Branch hosted Qigong Movement & Breathing where attendees learned mindful breathing and movement practices to help relax. The Fairview Shores Branch provided regularly scheduled programming for teens, which included "Let's Play Magic the Gathering" They also offered "Teen Cuisine: Boba Tea." South Creek hosted two teen programs that featured tabletop games and coloring activities. Chickasaw hosted Teen Chess League sessions for teens on the first and third Mondays in May. The West Oaks Branch offered two Teen Pause & Play programs and also provided a teen volunteering opportunity through The Pulp Pages. Washington Park's Teen DIY Society continued to grow in popularity, with increasing numbers of teens participating. Teens were especially enthusiastic about creating their own tissue paper textured art, which helped drive engagement and interest in the program. The Winter Garden Branch hosted two teen volunteer events. During these events, teen volunteers assisted with library tasks and earned one hour of community service for their participation in each event. Hiawassee Branch hosted three programs for teens: Teen Fiber Arts: Kumihimo, Teen Movie & Snacks, and Teen Volunteering. Southeast staff continued to host Teen Zine, which supports teen self-expression and artistic exploration through independent publishing, as well as the Teen Book Club, which promotes reading engagement and thoughtful discussion among participants. Alafaya offered its monthly Orange Slice teen**

**literary journal. South Trail Branch hosted three events for teens including "Teen Takeover," "Next Step for Teens: Personal Finance," and "Teen Art Adventures: Korean Pottery." Southwest Branch hosted its monthly teen program. This month, teens were able to participate in Teen Art Adventures: Paper Portraits. North Orange hosted two teen fiber arts programs: "Crochet Corner to Corner" and "Crochet Cherry Bag Charm".**

- **The Volunteer Coordinator and Retail Operations Aide began hosting Volunteer Info Sessions to recruit new volunteers to support OCLS in the Friends Bookstore, as docent tour guides, as branch volunteers, and for outreach initiatives.**
- **Multiple branches expanded senior technology programming in April. The Southwest Branch hosted two senior technology classes, Using Media & AI Literacy Tools and Computer Basics, to build computer and media skills. The Chickasaw Library offered Online Safety Tips for Grandparents to help seniors stay safe online. The Chickasaw Branch held a two-part Tech Exploration: OCLS Catalog for Seniors series that taught participants how to use the new library catalog and OCLS app. The Chickasaw Branch also ran a series of Canva classes for seniors, covering basic to intermediate skills. The Fairview Shores Branch offered three senior technology classes, including Basic Internet Safety and two sessions of Media & AI Literacy Tools. Winter Garden Technology Trainers hosted fourteen senior technology classes in English and Spanish, including typing, computer basics, internet safety, media and AI literacy, art with Microsoft Paint, and Silver Stitches, to build essential digital skills and confidence. Adult Services delivered an Art with Microsoft Paint technology class for seniors at the Beardall Senior Center. Adult Services also offered multiple senior technology classes at the Orlando Public Library, including mouse and typing skills, basic internet safety, media and AI literacy, and Device Advice. Alafaya held weekly Open Lab: Ask a Tech sessions for seniors. The South Trail Branch technology trainer presented multiple senior classes, including Basic Internet Safety, Using Media & AI Literacy Tools, Spanish-language mouse and keyboard skills, and Open Lab: Ask a Tech. North Orange hosted three Senior Skills programs in April, including bilingual Art with Microsoft Paint, Build Your Typing Skill, and a Device Advice for Seniors class. The Southeast Branch focused April instruction on online safety and digital confidence, offering Basic Internet Safety in both Spanish and English to help seniors recognize online risks, protect personal information, and navigate the internet more safely.**
- **Several branches hosted wellness and social programming for older adults. As part of the Smarter Senior Seminar Series, the Southwest Branch partnered with a Certified Senior Housing Professional to host a retirement planning session on strategies to afford aging in place or in senior living communities. The Hiawassee Branch hosted four Tuesday senior events: Senior Brain Stretch, No Cook Food, Canvas Bag Painting, and Classic Movie Matinee. The Winter Garden Branch hosted a Senior Brain Stretch - Music Stretch program. The Chickasaw Branch offered Line Dancing for Seniors on the first and third Monday of each month. The Fairview Shores Branch hosted Line Dancing for Seniors to support**

**physical and mental exercise. Southwest Branch hosted Senior Brain Stretch and Qigong Movement and Breathing to help seniors exercise both mind and body. The Southwest Branch also hosted Smarter Senior Seminar Series: Financial Ways to Survive, connecting seniors with a financial expert. South Trail Branch offered Seniors Kick Back, a weekly series featuring Art 101 Stained Glass, Fabric Landscapes, Flower Tealights, and DIY Woven Craft Stick Basket. Bingo at Alafaya continued to draw high senior attendance in April. North Orange hosted thirteen senior-focused programs, including Yoga, Tea Social Hour, and Senior Brain Stretch. Southeast Branch provided multiple senior programs in April including Bilingual Domino for Seniors, Watercolor for Seniors, Senior Sing, Shake, and Stretch, and the Senior Puzzle Lounge to support social connection, creativity, wellness, and cognitive engagement. The Community Engagement Department held 31 offsite senior events featuring crafts, cuisine corners, book checkouts, and social worker support. The Community Engagement Department also provided interactive storytimes at 18 memory care and assisted living facilities. In partnership with the Orange County Office on Aging, the Events Department hosted an Aging and Disability Resources Center workshop on how music can support caregivers of loved ones living with dementia.**

- **Teen programming spanned arts, recreation, volunteering, and wellness across**
- **many branches. Hiawassee hosted three teen events: Community Connections, a teen LEGO program, and a teen volunteer event. The Chickasaw Branch hosted the Teen Chess League. The Fairview Shores Branch offered regular teen programs, including Let's Play Magic the Gathering, Teen Tabletop How-To, and Teen Art Adventures: Book Cover Art, and onboarded three new teen volunteers. The Winter Garden Branch held two teen volunteer events where teens assisted with library tasks and earned one hour of community service per event. The Southwest Branch hosted Teen Art Adventures: Poetry Redesigned, where teens created blackout poetry for National Poetry Month. Alafaya offered its monthly Orange Slice teen literary journal, an Empowerment & Wellness Session for Teens with the Events and Programming department, and added four Dungeons & Dragons classes for teens. South Trail Branch hosted three teen events: Teen Takeover, Teen Art Adventures: Arabic Tile Art, and Teen Art Adventures: Upcycled Planters. North Orange invited teens to five programs in April: Teen Art Adventures: DIY Keychains, Teen Cuisine: Pinwheels & Punch, Crochet in the Round, Crochet Granny Squares, and Triple Crochet. The Southeast Branch continued teen-focused activities by distributing the Teen Zine Newsletter to showcase teen writing and art and held the second Teen Book Club meeting to support ongoing engagement and self-expression.**
- **Multiple branches continued to offer senior focused technology programming in March. Computer Basics was offered at South Trail, Southwest, Hiawassee, Windermere, West Oaks, Eatonville, Winter Garden, and Southeast, with Winter Garden and Southeast also offering this class in Spanish. Mouse Skills was offered at South Trail, Southeast, Winter Garden, and North Orange, with Winter Garden also offering this class in Spanish. Typing Skills was offered at South Trail, West Oaks, Eatonville, Winter Garden, and Orlando Public Library, with**

**Winter Garden also offering this class in Spanish. Basic Internet Safety was offered at Fairview Shores, Orlando Public Library, and Winter Garden. AI & Media Literacy was offered at the Orlando Public Library and Winter Garden. Device Advice was offered at the Orlando Public Library and North Orange. Open Lab – Ask a Tech for Seniors was offered at Washington Park, Windermere, and Alafaya. South Creek hosted four senior skills classes in English and Spanish. North Orange hosted Arte con Microsoft Paint for seniors, offered in Spanish.**

- **Several branches hosted wellness and social programming for older adults. Bingo was offered at Chickasaw, West Oaks, and Alafaya. Yoga was offered at Windermere and North Orange. Senior Brain Stretch was offered at Fairview Shores and Winter Garden. Line Dancing for Seniors was offered at Chickasaw. Qigong Movement & Breathing was offered at the Southwest Branch. Tea Social Hour for Adults and Seniors was offered at North Orange. Coffee & Dominoes was offered at South Creek. Washington Park hosted a new monthly, beginner-friendly Poetry Workshop for Seniors. The Life Info for Elders "Branching Out" session on Alzheimer's diagnostics was held in Spanish at Windermere. Creating a Medical Binder for Seniors was offered at Southeast. Practica Spanish for Seniors was offered at Southeast. Touring Ireland was offered at Eatonville as part of its Golden Hour Series. Senior Puzzle Lounge and Coloring for Seniors were offered at Southeast. Arts and crafts programs were offered at multiple locations: South Creek offered Mini Spring Terrariums and Terracotta Pot Painting; South Trail offered the Seniors Kick Back series including Vision Boards, Magazine Quilt Blocks, DIY Dreamcatcher, Tin Can Crafts, and Watercolor Collage; Hiawassee offered DIY Melt and Pour Soap, Art of Her, Stained Glass, Container Herb Gardening, and Spring Bird Houses; and North Orange offered Arte con Microsoft Paint in Spanish. The Community Engagement Department hosted 21 offsite events for seniors including crafts, cuisine corners, book checkouts, and social worker support, attended the annual Healthy Aging Fair at UCF and provided interactive storytimes for seniors at 14 memory care and assisted living facilities.**
- **Teen programming spanned arts, recreation, volunteering, and wellness across many branches. Teen Volunteering was offered at South Creek, West Oaks, Eatonville, Hiawassee, Winter Garden, and North Orange, providing opportunities for community service hours and library assistance. Teen Art Adventures was offered at Fairview Shores and North Orange. Chess programs were offered at West Oaks, including Chess Basics and Teen Chess League. Python Programming Camp was offered at Windermere. Dungeons & Dragons Teen One Shot was offered at Windermere. Let's Play Magic the Gathering and Teen Tabletop How-To were offered at Fairview Shores. Washington Park launched the DIY Teen Society, a new monthly hands-on creative program for teens. South Trail hosted Teen Takeover and The Math is Mathing. Southwest hosted Speed Date with a Book for teens. South Creek offered board games for teens. Southeast held Teen Zine Newsletter gatherings and Teen Book Club. Southeast held Rebuild Yourself, a mental wellness and self-esteem event for teens. Alafaya offered the Orange Slice teen literary journal and an Empowerment & Wellness Session for Teens. North Orange offered Teen Cuisine: Dip Your Chip. West Oaks offered teen**

**volunteering for The Pulp Pages. Youth Services outlined a path for organizing teen information on existing LibGuides, approved by management. Marketing and Public Relations created a new app commercial aimed at teens and young adults for distribution beginning April 1, and a SAYL commercial voiced by a teen for distribution beginning May 1, with Value ads featuring both teens and seniors also in production for April and May. Marketing and Public Relations received an invitation to host an information table at Commissioner Uribe's Youth Advisory Board middle and high school event, and the Community Engagement Department coordinated staffing this event with the Youth Services department.**

- **Multiple branches expanded senior technology programming in February. "Build Your Computer Mouse Skill" and "Build Your Typing Skill" were offered at Fairview Shores, Southwest, Winter Garden, and South Trail branches. Winter Garden and South Trail also offered Spanish-language versions of these classes, as did North Orange and Southeast branches. "Basic Internet Safety" was offered at Windermere, North Orange, and Winter Garden, as well as offsite at the Orlando Women's Work Release Center. "Computer Basics" was offered at Winter Garden and South Trail (in Spanish). "Using Media & AI Literacy Tools" was offered at Eatonville and Winter Garden. Washington Park hosted On-Demand Open Lab sessions for seniors on two Saturday afternoons, and Alafaya held two Open Labs for Seniors. Chickasaw offered a weekly series of beginner-to-intermediate computer classes. West Oaks offered three computer classes. North Orange hosted six total technology classes, including "Device Advice" and a Spanish-language typing class. Winter Garden also offered "Ask a Tech" and "Computer Basics." Adult Services staff additionally provided offsite technology classes twice at the Beardall Senior Center, covering Microsoft Office and basic internet safety, as well as at the Orlando Women's Work Release Center.**
- **Several branches hosted wellness and social programming for older adults. Dominoes was offered at both Chickasaw and South Creek. Bingo was offered at Chickasaw , West Oaks, Alafaya, and South Creek. Chair yoga was offered at Windermere. Washington Park hosted "Spring Cleaning for the Soul," which included meditation, positive affirmations, and on-site blood pressure screenings. Blood pressure monitoring was also a focus at Windermere who hosted "Libraries with Heart: Monitor your Blood Pressure" and Fairview Shores who hosted "Creating a Medical Binder for Seniors — Heart Health". Windermere additionally offered "Cuisine Corner" featuring heart-healthy recipes in recognition of American Heart Month, "Senior Brain Stretch," and "Beginner French for Seniors". Winter Garden hosted one "Senior Brain Stretch." Chickasaw hosted two "Beginner Line Dancing for Heart Health" programs. North Orange hosted a "Tea Social Hour" and weekly yoga. South Creek offered "Loving Healthy Hearts." Hiawassee offered three Valentine's-themed programs: "Valentine's Around the World," "Heart Wreaths," and "Creative Coloring." Eatonville presented "Remembering Motown" as part of its Golden Hour Senior Series. The Southwest Branch hosted "Qigong Movement & Breathing" in January. The South Trail Branch hosted its ongoing "Seniors Kick Back" series, featuring DIY puzzles, a film screening of "In the Heat of the Night" with**

**discussion, and dry point printmaking. The Events Department also partnered with the Smarter Senior Seminar Series to host an informational event at South Trail on senior living choices, presented by a Certified Senior Housing Professional. Southeast offered Crochet Level 1, Crochet Level 2, and Bilingual Bingo. West Oaks hosted DIY greeting card activities. The Community Engagement Department hosted 25 offsite senior events, including crafts, book clubs, book checkouts, and social worker support, and provided interactive storytimes at 12 memory care and assisted living facilities.**

- **Teen programming spanned arts, recreation, volunteering, and wellness across many branches. Volunteering opportunities were offered at Eatonville, West Oaks, Winter Garden, and Hiawassee. Literary and creative publications were a theme at Alafaya, Southeast, and West Oaks. Art programs included Washington Park's two-part "DIY Clay Hibiscus Flower Tray," and Hiawassee's "Teen Art Adventures: Sew in Love" and "Teen Art Adventures: Doodle Art,". Board games and tabletop programming were offered at South Creek, Fairview Shores, and Chickasaw. Social and special events included the Southwest Branch's "Palentine's Day Party," North Orange's "Teen Cuisine: Dress Up Your Ramen," South Trail's "Teen Takeover" and "The Greatest: Muhammad Ali," Alafaya's "Empowerment & Wellness Session for Teens," and Southeast's "Rebuild Yourself" mental wellness workshop, organized by the Events & Programs Department. Windermere offered "Dungeons & Dragons - Teen One Shot." Marketing and Public Relations conducted a teen photo shoot for Summer at Your Library and produced new teen and senior billboards and print ads under the "One Card, Unlimited Value" brand campaign. Youth Services staff developed the first of 12 scripts for in-person middle school advisory boards.**
- **Senior technology classes continued to be a focus for the system this month. Open Lab classes for seniors were widely offered across multiple locations to provide individualized assistance, cybersecurity guidance, resume support, and opportunities to practice skills. Senior Skills classes were also common and supported foundational learning such as mouse and typing skills, computer basics, basic internet safety, media and artificial intelligence literacy, and creative tools like Microsoft Paint. Several classes were offered bilingually in English and Spanish. Adult Services expanded access to technology education by providing off-site senior classes at the Orlando Women’s Work Release Center covering Computer Basics and Basic Internet Safety.**
- **Health, wellness, and lifelong learning programming for Seniors was offered at multiple locations. Movement based programs such as Qigong Movement and Breathing and Chair Yoga for Seniors were hosted at Windermere and Southwest. Educational and lifestyle focused programs addressing topics such as senior living options, fall prevention, fire safety, eco-friendly practices, and food education were offered at locations including North Orange and Hiawassee. Language learning opportunities for seniors, including beginner French and Spanish conversation classes, supported continued engagement. In partnership with the Orange County Office on Aging and AdventHealth University professor Jessica Daly, the Events Department hosted an informational program at the**

**Orlando Public Library focused on helping seniors have clearer conversations with doctors to receive better care.**

- **Creative and social engagement remained a cornerstone of senior programming, with many locations offering arts, crafts, and social programs. Fiber arts, clay, painting, mixed media, and recycled art programs were offered at locations including Winter Garden, Washington Park, Hiawassee, Southeast, and South Trail. Game based and social programs such as bingo, dominoes, puzzle lounges, coffee socials, and line dancing were also popular across locations, including West Oaks, South Creek, Alafaya, Southeast, and Chickasaw. Eatonville and Washington Park launched their new "Golden Hour Senior Series" programs, focusing on "Happy Birthday Zora honoring Zora Neale Hurston's legacy" and "A World of Color", an interactive art experience.**
- **Community outreach to seniors and memory care services continued to expand through the Community Engagement Department. CED hosted 23 off site senior events that included crafts, book clubs, trivia, and book checkouts, and also attended community events to share library resources and connect seniors with social worker support. To support the strategic goal of expanding memory care and brain health programming, CED provided 14 interactive storytimes at memory care and assisted living facilities across the county. The department also created Senior Brain Exercise Kits containing scripts, templates, and materials that were distributed to library locations, with West Oaks incorporating these kits into senior programming.**
- **Teen programs focused on creativity, technology, service, and enrichment. Volunteering opportunities for teens were offered at multiple locations, including Eatonville, South Creek, Hiawassee, Southeast, Alafaya, and Winter Garden, allowing teens to earn community service hours while supporting library programs and activities. Multiple locations offered Teen Art Adventures programs, including South Trail, Southwest, and Winter Garden. Multiple locations also hosted teen zine events.**
- **Technology and gaming programs were another strong area of teen engagement. Dungeons and Dragons programming for teens was offered at Windermere, Southwest, South Creek, and Alafaya, with offerings that ranged from introductory sessions to character creation and one-shot gameplay. STEM and technology focused classes, including digital art and LEGO based science and engineering activities, were offered at Windermere and Alafaya. Life skills programming such as Teen Cuisine was offered at North Orange, while Washington Park supported teen wellbeing through a teen focused display promoting mental health awareness.**
- **Youth Services staff also reviewed existing homeschool program series to identify academic areas that could be expanded to better serve homeschool teens. Based on feedback from middle school advisory boards, Youth Services staff began developing a Canva class targeted to middle graders.**
- **Marketing and Public Relations brought in teens for a value campaign and Summer at Your Library photoshoot. New print and digital ads, billboards and bus placards featuring teens began appearing this month highlighting services and**

**programs for teens: homework help, Teen Cuisine, test prep, Teen Craft classes and audio and e-books.**

- **Marketing and Public Relations brainstormed and planned new billboards for January through March with messaging aimed at both teens and seniors. The Community Engagement Department hosted 20 offsite senior events this month, including crafts, book clubs, book checkouts, and trivia, and attended two community events to connect seniors with library resources and social worker support. To further the goal of expanding memory care and brain health programming, Community Engagement also provided interactive storytimes at nine memory care and assisted living facilities. In partnership with the Orange County Office on Aging, the Events and Programs Department hosted the LIFE Information for Elders End-of-the-Year Celebration at the Orlando Public Library.**
- **Senior technology instruction was offered across multiple locations, with several branches providing Senior Skills computer classes and open labs focused on computer basics, mouse and keyboard skills, typing, basic internet safety, and device help. Build Your Computer Mouse Skills and Basic Internet Safety for Seniors were offered at multiple locations. Southeast further expanded access by hosting its first Spanish-language senior technology class, Arte con Microsoft Paint, designed specifically for Spanish-speaking seniors. Fairview Shores hosted a robust series of technology classes for seniors including mouse and keyboard instruction, typing, device advice, and two levels of Windows basics, with an emphasis on building confidence and reducing technology anxiety. Multiple locations hosted Open Labs or Device Advice sessions specifically for seniors. North Orange offered Art with Microsoft Paint for Seniors and Windermere offered Cybersecurity Basics for Seniors using PLA Digital Learn.**
- **Multiple locations also continued to provide a wide range of creative, social, recreational, and wellness programming for seniors. Fairview Shores hosted Senior Social Hour, while North Orange hosted Tea Social Hour for Adults and Seniors twice during December. Winter Garden hosted Bingo for Seniors as well as the ongoing Silver Stitches weekly fiber arts program. South Trail offered the Seniors Kick Back weekly series, which included clay crafts, odor-free candle making, musical trivia, and adult storytelling. South Creek offered Coffee and Dominoes for Seniors and Let's Get Creative: Decorate a Tote Bag. Chickasaw hosted Line Dancing for Seniors and also presented a Senior Talent Showcase with twelve seniors performing music, dance, comedy, and interactive language puzzles for a large audience. Eatonville presented the Golden Hour Senior Series: Touring Australia, highlighting culture and history. Windermere offered From the Heart: A Crafting Workshop through the LIFE Information for Elders Branching Out Series as well as Chair Yoga for Seniors. West Oaks hosted a Senior DIY Handmade Ornaments program using melted crayons, while Southeast offered Holiday Gift Wrap Ideas for Seniors. Southwest presented Fitness Bingo and Qigong Movement and Breathing, and Alafaya reported Bingo for Seniors as its highlight senior program for the month.**
- **Teen Zines, Advisory Boards, and volunteer opportunities also continued to be robust across the system. The Teen Volunteering Committee discussed**

**developing an in-person middle school advisory board, exploring appropriate tasks and formats, and several locations expressed interest in hosting the group. Youth Services staff gathered feedback from participants in the Virtual Middle School Advisory Board to help shape the in-person version, and participants expressed enthusiasm about the change. Youth Services staff worked with the High School Advisory Board to review LibGuides and identify ways to expand teen resources. Southeast hosted a teen volunteering opportunity connected to the Terracotta Times teen zine, inviting teens to submit fiction, poetry, art, photography, comics, and reviews. Eatonville hosted its monthly Teen Volunteer Workshop where high school students earned service hours through volunteer tasks, Winter Garden hosted a teen volunteer event, and Alafaya held its monthly Orange Slice teen meeting. Eatonville also continued its monthly teen volunteer workshop to support community service needs for high school students.**

- **Teen programs were offered across numerous branches and included social, creative, and technology-focused opportunities. More than one branch hosted Teen Takeover events, including South Creek and South Trail. South Creek also hosted Teen Board Game Meetup, while South Trail offered an air-dry clay craft program for teens. West Oaks hosted Craft Teens, and Southwest presented Geeky Crafts for teens centered on popular fandoms. North Orange hosted Winter Hat Keychains for teens, Chickasaw continued Teen Chess League, and Winter Garden offered Teen Art Jam. Windermere offered six teen programs including a Python Programming Camp and a technology class focused on BandLab Songwriting and rhythm.**
- **MPR focused on marketing to seniors in November, with digital, print, radio and social campaigns focused on senior programming. Outlets included: Clear Channel billboards mobile retargeting, Google ads, Facebook ads, Nextdoor video ads, digital and email campaign with WUCF, MIX radio, digital ads in Apopka Voice and print ads in Apopka Chief.**
- **Senior programs were especially active this month, with participants taking part in technology classes, wellness sessions, creative workshops, and outreach events. Technology learning continued to be a cornerstone of senior engagement and the Adult Services Department introduced the new technology Senior Skills Course Track to further support this goal. This included classes such as Art with Microsoft Paint, Using Media & AI Literacy Tools, Basic Internet Safety, Build Your Computer Mouse Skills, Computer Basics, and Build Your Typing Skills. Art with Microsoft Paint was offered at multiple branches including Southwest, Southeast, and Eatonville, giving seniors opportunities to explore digital creativity. Similarly, Using Media & AI Literacy Tools appeared in several locations' lineups, including Southwest, Fairview Shores, and Eatonville, supporting seniors in navigating news, social media, and emerging technologies with confidence. Southeast, Fairview Shores, Chickasaw, Eatonville, West Oaks, South Creek, Windermere, and Alafaya all contributed to a strong slate of senior technology education through offerings ranging from Open Labs and basic computer classes to skill-building sessions in typing, mouse use, and general computer navigation. Chickasaw extended access further by teaching Basic Computer Classes for**

**Seniors in Spanish twice a month at the Union Park Neighborhood Center for Families.**

- **Beyond technology, branches offered a wide range of enrichment programs that supported wellness, creativity, and social connection. Southwest hosted activities such as Fitness Bingo and Qigong, while Winter Garden's weekly Silver Stitches program and West Oaks' birdhouse-painting workshop encouraged hands-on creativity. Hiawassee continued its regular senior programs, Windermere offered Chair Yoga, and North Orange provided bingo, yoga, and a CPR class in Spanish. Alafaya, Winter Garden, and South Creek added variety with offerings like Sew a Frog, Bingo for Seniors, Coffee and Dominoes, and a festive culinary session. South Trail's Seniors Kick Back series introduced topics ranging from urban gardening to tapestry weaving, and Southeast rounded out the month with social and informational events including Coffee and Dominoes, Medicare.gov 101, and the Senior Puzzle Lounge. In collaboration with the Orange County Office on Aging and Legal Aid Society, the Events Department hosted an informational event on Renters' Rights and Obligations at the Orlando Public Library.**
- **The Community Engagement Department expanded outreach this month, hosting fifteen offsite senior events featuring crafts, book clubs, book checkouts, and trivia, along with participation in two community gatherings to share library resources and connect seniors to social worker support. In support of memory-care initiatives, CED also provided interactive storytimes at seven memory care and assisted living facilities and introduced Brain Health Kits to location managers to support continued program development.**
- **Teen programming remained active across the system, with several branches supporting creative expression, skill building, and social connection. Teen zine work continued to thrive, with Southeast's Terracotta Times, Washington Park's Tangerzine, West Oaks' teen literary and creative arts magazine program, and Alafaya's Orange Slice all giving teens opportunities to create and publish original work. Hiawassee offered three teen programs in virtual and in-person formats, while South Creek provided four events ranging from crochet and book discussions to board games and polymer clay art. Fairview Shores supported tabletop gaming through Strategize and Strike! and Magic the Gathering sessions, and Windermere added two teen programs and two classes. North Orange hosted a Teen Cuisine workshop on avocado toast, Winter Garden continued its teen volunteer and art offerings, Eatonville engaged teens through a volunteer workshop, and South Trail delivered a rotating lineup that included Teen Takeover, Native American weaving, fall clay keychains, and needlepoint bookmarks. The Youth Services team further supported teen engagement by developing a script template for a Teen Writers Group, collaborating on plans for an in-person High School Advisory Board, and reviewing all LibGuides and identifying five guides which will be updated with teen specific tabs or content.**
- **Youth Services staff researched the needs and developmental characteristics associated with middle graders to determine if OCLS programming resources and content currently support this group. Staff is brainstorming additional programming ideas that could be tailored to this group during this significant**

**transitional period. Youth Services also introduced a collections-focused Middle School Advisory Board program at the November board meeting and received positive responses and high engagement from the Advisory Board's 11 middle school participants. This Advisory Board functions to support students in cultivating their interests in literature, library work, communication, and leadership opportunities.**

- **The library continued its outreach to both teen and senior community members through targeted programs and learning opportunities. The "Get Your Card" campaign reached seniors via billboards and ads, while teens were engaged with homework help promotions and a driving simulator video on Twitch.**
- **Youth Services reviewed programming for middle schoolers, gathered feedback through surveys and the Middle School Advisory Board, and scheduled LibGuide training to support academic success. South Creek hosted teen activities like "Teen Takeover" and "Rock Art," while West Oaks held a teen volunteering event with creative submissions. Southwest offered a "Dungeons and Dragons" adventure. Alafaya's teen program "Orange Slice" and an upcycling program were held, with South Trail offering events such as "Teen Takeover," "DIY Nail Art - Spooky Halloween," and "Spooky Paper Circuits." Other teen programs included "Homeschool Teen" classes at Windermere, art and volunteering events at Winter Garden, and contributions to Southeast's "Teen Zine." At North Orange, teens participated in a space-focused art program, "Constellation Canvas." Weekly tech sessions supported teens' homework and gaming needs at multiple locations.**
- **Senior technology classes were a focus at multiple locations this month. Windermere offered "Email Basics for Seniors," and the Melrose Game Development Team introduced VR experiences to seniors at the Beardall Senior Center. Fairview Shores and Washington Park provided tech assistance and resources for seniors, including a new "Computer Skills" roadmap with a QR code for class sign-ups. Chickasaw offered "Device Advice" for seniors, and Adult Services launched "Art with Microsoft Paint" classes. The Alafaya Branch held Open Labs, and Senior Basic Technology classes were hosted at the Union Park Neighborhood Center for Families.**
- **Senior focused programming also saw success across the system this month. South Creek hosted "Coffee and Dominoes". Windermere held "Chair Yoga for Seniors," and Winter Garden offered weekly fiber arts and Bingo events for seniors. Southeast hosted Spanish conversation sessions, and Southwest hosted a "Smarter Senior Seminar" and a "Senior Resource Fair" planned by the Events and Programs department. The Southwest Branch also presented "Fitness Bingo" and "Qigong Movement & Breathing," while Alafaya and South Trail offered various senior gaming activities. The South Trail Branch offered "Seniors Kick Back," a series of weekly events where older adults explored various interests, including a hands-on headwrapping demonstration, DIY pinatas, and designer picture frames.**
- **Outreach Social Workers assisted seniors with Access Lynx applications, while the Community Engagement Department hosted senior events including crafts, book clubs, and trivia at offsite locations. They also provided interactive**

**storytimes at memory care facilities. Brain Health Kits to support cognitive wellness will soon be available at all locations, based on programming developed by the Community Engagement Department. These kits will be available for use at library locations as standalone programs or as warm-up activities to enhance existing offerings.**

- Engage customers in library services with system-wide initiatives.
    - **Adult Services reviewed feedback from branches and adjusted plans for next summer's programming as planning begins for Summer 2027.**
    - **The 2026 Summer at Your Library program saw a 7% increase in overall program attendance, a 10% increase in youth reading challenge sign-ups, and a 9% increase in youth completions.**
    - **South Creek hosted a career resource class in September titled "Improve Your Job Interview Skills – Job Seekers Series."**
    - **The Fairview Shores Tech Trainer offered "Prepare for Your Job Search" and "Open Lab- Job Seekers Resume Help."**
    - **Washington Park's Librarian and Technology Trainer presented Job Seeker classes aimed at sharing best practices and industry updates to support successful employment outcomes for attendees. The classes offered included "Search and Apply for Jobs Online," "Build & Perfect Your Resume," and "Improve Your Job Interview Skills," providing participants with practical guidance and tools for each stage of the job search process.**
    - **Adult Services offered four programs in the Job Seekers Series at the Orlando Public Library and four virtual programs to support community members with their job search.**
    - **Windermere offered "Build & Perfect Your Resume" and "Improve Your Job Interview Skills" as a part of the Job Seekers Series.**
    - **Hiawassee offered four career support programs this month: "Prepare for Your Job Search," "Build and Perfect Your Resume," "Search and Apply for Jobs," and "Improve Your Job Interview Skills."**
    - **The "Career Development and Business Books" curated list in OverDrive has had 47 checkouts so far in September. It has had 364 checkouts since it was first posted.**
    - **The West Oaks Branch offered a "Build and Perfect Your Resume" class as part of the Job Seekers Series. The librarian led the session, which focused on helping participants strengthen and refine their resumes to support their employment goals.**
    - **The Southwest Technology Trainer hosted "Build & Perfect Your Resume," a class where customers received advice and guidance on creating their resumes. The Southwest Branch also hosted a Job Seekers Spotlight program, which highlighted the various career-support databases available through OCLS.**
    - **The South Trail Branch technology trainer presented "Build & Perfect Your Resume" as part of the Job Seekers Series.**
    - **Southeast promoted career-support resources through the program "Prepare for Your Job Search." Through this program, participants received guidance on job**

**searching, resume preparation, application strategies, and employment resources to help them navigate today's job market with confidence. By providing opportunities to build career-readiness skills and connect with information that supports economic mobility, the branch strengthened community engagement and supported individuals in pursuing employment opportunities, achieving personal goals, and staying connected to essential educational and workforce resources.**

- **The Winter Garden Branch hosted three "LEGO Club" events and two "LEGO Spike Prime" classes.**
- **The Fairview Shores Branch hosted five "LEGO Education Essentials Prime" classes and one "LEGO Club" program.**
- **In September, South Creek hosted two "LEGO Education Spike Prime" classes, a "LEGO Club" event for children, and an adult program titled "Serious Builders & Gamers: Adult LEGO and Board Game Meetup."**
- **Windermere hosted 4 "LEGO Club" programs and 3 "LEGO Education Spike Prime: Science & Engineering" classes in September.**
- **The North Orange Branch hosted three LEGO programs, including "LEGO Club" and "LEGO Spike Prime".**
- **The West Oaks Branch offered the "LEGO Education Spike Prime: Science & Engineering" class twice in September.**
- **Hiawassee offered "LEGO Education Spike Essentials: Amusement Parks" and "LEGO Education Spike Essentials: Carnival Games." The branch also offered a "LEGO Club" event.**
- **In August, the Southwest Branch hosted three sessions of "LEGO Education Spike Prime: Science & Engineering" along with weekly "LEGO Club," which allowed customers to participate in hands-on learning.**
- **South Trail Branch presented "LEGO Club," "LEGO Digital Builds," and "LEGO Education Spike" events where participants used their imaginations to build unique designs.**
- **"LEGO Club "continued to be held weekly at Alafaya, in addition to nine" LEGO Spike" and two "LEGO Build Video Games and Digital Design" classes.**
- **Southeast's bi-weekly "LEGO Spike" program engaged children and families in collaborative, hands-on STEM learning. Through creative building, coding, and problem-solving activities, participants practiced critical thinking and technology skills while interacting with peers in a supportive setting. These programs encouraged curiosity, teamwork, and ongoing learning, helping attendees connect with educational resources, emerging technologies, and one another.**
- **Chickasaw Branch hosted "LEGO Club" for children and families. Children participated in a build-off competition, and their projects were displayed in a display case for the community to enjoy their creativity.**
- **In September, Home Delivery staff moved the following holds to the front of the queue: children's books related to Hispanic Heritage Month as well as books on the Sunshine State Reading Lists and Florida Teens Reading list for 2026-2027.**
- **Five members of the Home Delivery staff continue to read and evaluate books for both the Adult Best of Books and the Kids Best of Books committees.**

- **Winter Garden Branch set up a display in the children's area with handouts about the "1000 Books Before Kindergarten" initiative to encourage caregivers to participate.**
- **The Fairview Shores Branch continued to replenish the "1000 Books Before Kindergarten" booklets in the children's area to encourage caregivers to participate.**
- **Circulation staff continued to participate in the staff picks initiative. Six circulation staff members participated over the past month.**
- **In September, the West Oaks librarian continued to read and evaluate titles for possible inclusion in the "Best Books of 2026" list. The storyteller also promoted the "1000 Books Before Kindergarten" program.**
- **Several curated lists were posted in OverDrive for September. A list titled "Celebrate Fiber Arts", created to support the September Fiber Arts theme, has had 227 checkouts so far. In recognition of National Library Card Sign-up Month, the "Having Fun Isn't Hard...When you've got a Library Card" list has generated 159 checkouts. The "Elevate Your Listening Experience" list, which highlights audiobooks with multiple narrators, resulted in 246 checkouts.**
- **The Community Engagement department hosted two book clubs in different areas of the County. Additionally, the team provided literacy-based activities for children and teens at the Coalition for Homelessness on four occasions in September.**
- **On September 21, Hiawassee held its monthly book club meeting and discussed "The Emperor of Gladness" by Ocean Vuong.**
- **The Downtown Book Club met in September to discuss Karin Slaughter's "We Are All Guilty Here." Karin participated in a virtual author event in July.**
- **The Southwest branch maintained promotion of the "1000 Books Before Kindergarten" initiative in the children's area.**
- **Alafaya's monthly Book Club was hosted in September. Additionally, the branch hosted the Orlando Literary Expo, which was well attended.**
- **South Trail Branch promoted "1000 Books Before Kindergarten" during the weekly "Family Play and Connect," shared reading trackers with guardians, and highlighted them in the Children's Collection.**
- **South Trail Branch promoted virtual Author Talks: Daniel Kraus, David Stewart, Lucky Diaz, and Priya Parker via flyers and Broadcast.**
- **The continued promotion of "1000 Books Before Kindergarten" through a dedicated display in the children’s area at Southeast supports early literacy engagement and connects families with reading resources. The display increased awareness of the program and motivated parents and caregivers to participate in their children’s literacy development and establish positive reading habits at home.**
- **The Chickasaw Branch ESL specialist hosted a book club featuring "Tuesdays with Morrie" by Mitch Albom. ESL students participated in discussion questions and vocabulary activities from the book to expand reading comprehension and understanding of the English language.**

- **The Melrose Center upgraded the 3D printer options in the Makerspace, expanding our offerings in the popular Bambu ecosystem.**
- **Steps are underway to implement Broadcast for digital display at the new Horizon West Branch. Plans are in place to ensure the two designated TVs are running Broadcast prior to the location's Grand Opening.**
- **In addition, IT: Services, IT: Design & Development, and Facilities & Operations have coordinated on converting Broadcast screens at Orlando Public Library from television browser-based systems to PC-based systems, with this transition expected to be completed before the end of the year.**
- **MPR updated Broadcast screens at all branches with property tax information.**
- **Staff connected with customers to distribute Summer at Your Library (SAYL) prizes, ensuring participants received their awards and had a positive experience with the program. Managers also completed the SAYL survey to share their feedback, providing input that will help evaluate and improve future SAYL initiatives.**
- **The Eatonville manager completed the Events & Programs Department SAYL survey and provided feedback on Youth programs, Adult programs, events hosted by outside presenters, and marketing.**
- **The Fairview Shores Branch Technology Trainer offered two sessions of "Improve Your Job Interview Skills."**
- **The "Career Development and Business Books" curated list in OverDrive has had 79 checkouts in August so far. There have been a total of 317 checkouts since it was first posted.**
- **Windermere offered "Improve Your Job Interview Skills - Job Seekers Series."**
- **Adult Services offered a four-week Job Seekers series designed to support customers in their job search.**
- **North Orange hosted "Databases for Job Seekers" in August.**
- **The South Trail Branch librarian hosted "Open Lab - Job Seekers, "which explored resources available to improve career readiness. The South Trail Branch technology trainer presented "Prepare for Your Job Search," "Build and Perfect Your Resume," "Search and Apply for Jobs," and "Improve Your Job Interview Skills" online.**
- **In August, the Southwest Branch hosted "Build & Perfect Your Resume," which allowed customers to learn tips and tricks for creating their resumes.**
- **The West Oaks technology trainer offered the class "Build & Perfect Your Resume – Job Seekers Series" in August.**
- **The Eatonville tech trainer offered the "Build & Perfect Your Resume" class to share career-support resources through the OCLS Job Seekers Program track.**
- **Adult Services offered four programs in the Job Seekers Series at the Orlando Public Library to support community members in their job search efforts.**
- **The Fairview Shores Branch hosted four "LEGO Education SPIKE Prime" classes and one "LEGO Club" program.**
- **South Creek hosted "LEGO Club," "LEGO Education Spike Prime: Science & Engineering – Reacting to Lines" program, and "Serious Builders & Gamers: Adult LEGO and Board Game Meetup."**

- **Windermere offered 3 "LEGO Club" programs in August to 52 customers and 2 "LEGO Education Spike™" classes to 36 customers.**
- **In August, the Southwest Branch hosted two sessions of "LEGO Education Spike Prime: Science & Engineering" and "LEGO Club," allowing customers to participate in hands-on learning.**
- **The Eatonville Tech Trainer offered the "LEGO Education Spike Prime: Science & Engineering" program twice for children. The Youth Program Specialist continued to offer the monthly "LEGO Club" for the town's afterschool program.**
- **South Trail Branch presented "LEGO Club" and "LEGO Education Spike Essentials" events where participants used their imaginations to build unique designs.**
- **The North Orange Branch hosted four LEGO programs, including "LEGO Club" and "LEGO Spike Essentials".**
- **Hiawassee hosted two "LEGO Education Spike Essentials" programs this month: Carnival Games and Great Adventures.**
- **West Oaks hosted a "LEGO Education Spike Prime: Science & Engineering" class twice in August.**
- **Winter Garden Branch hosted one "LEGO Education Spike" class.**
- **The "LEGO Club" continued to be held weekly at Alafaya, in addition to four "LEGO Education Spike" and two "LEGO Build Video Games" classes.**
- **Southeast hosted two "LEGO SPIKE Great Adventures" classes that provided engaging, hands-on STEM learning for children and families. These programs encouraged collaboration, creativity, problem-solving, and technology exploration, while also strengthening connections among participants and the library.**
- **In August, Home Delivery staff moved the following holds to the front of the queue: children's books related to Back-to-School, as well as books on the Sunshine State Reading Lists and Florida Teens Reading list for 2026-2027.**
- **Five members of the Home Delivery staff continue to read and evaluate books for both the Adult Best of Books and the Kids Best of Books committees.**
- **The Fairview Shores Branch continued to replenish the "1000 Books Before Kindergarten" booklets in the children's area to encourage caregivers to participate.**
- **Book Club Sets continue to be used throughout the system with much success. Customers have greatly enjoyed discussing popular titles at their Book Clubs without waiting for lengthy holds.**
- **Several curated lists were posted in OverDrive. A list titled "I Volunteer!" was created to support the August volunteering theme, has had 27 checkouts so far. In recognition of National Wellness Month in August, a "Be Well" list has generated 228 checkouts. The "Backlist Bestsellers" list, which highlights older bestselling titles that patrons may have missed, has resulted in 425 checkouts.**
- **Windermere created a seasonal back-to-school children's displays to encourage checkouts and promote literacy initiatives for "1000 Books Before Kindergarten."**
- **The South Trail Branch promoted virtual Author Talks with Paula Johnson, Lucy Foley, and Beronda Montgomery through flyers and MagicInfo.**

- **The South Trail Branch promoted "1000 Books Before Kindergarten" during the weekly "Family Play and Connect" sharing the reading trackers with guardians and highlighting them among the Children's Collection.**
- **The Community Engagement department hosted multiple book clubs across the county and completed the "Countdown to Kindergarten" sessions for children staying at the Homeless Coalition.**
- **The Winter Garden Branch created a display in the children's area with handouts about the "1000 Books Before Kindergarten" initiative to encourage caregivers to participate.**
- **The Southwest branch continued promoting the "1000 Books Before Kindergarten" initiative in the children's area.**
- **Hiawassee hosted an August book club event where attendees discussed "The Ministry of Time" by Kaliane Bradley.**
- **The Chickasaw Branch Book Club hosted a meeting focused on discussing the book "Mad Honey" by Jodi Picoult. Forty members attended the event.**
- **The "Downtown Book Club" met in August to discuss Katherine Center's "The Shippers." Katherine Center will be the featured author of Romance, Wine, and Chocolate in September.**
- **In August, Southeast continued to promote the “1000 Books Before Kindergarten” initiative with a dedicated display in the children’s area. The display reminded parents and caregivers to join the initiative, supporting their child’s early learning and encouraging regular use of library services.**
- **The Fairview Shores branch staff promoted the reading challenge at the beginning of every special presenter show. Fairview Shores Assistant Manager updated the location page with a content stream to promote the End of Summer Celebration. An Adult End of Summer Celebration was held to celebrate adult reading and encourage adult participation. The Fairview Shores branch exceeded last year's numbers for both youth and adult tracker participation.**
- **Washington Park’s Branch Manager invited a newly formed local camp group to experience the branch’s Summer at Your Library (SAYL) programs and activities. The group’s weekly visits introduced additional children to the library while strengthening Washington Park’s connection with community youth organizations.**
- **Melrose staff expanded the number of summer-exclusive classes offered in June, with 19 classes offered across all instructional pods. In addition, two teen focused summer youth groups visited the Center for field trips and tours**
- **The Winter Garden branch promoted ongoing Summer at Your Library events through flyers, bookmarks, e-newsletters, and in-library displays.**
- **The Events Department continued to grow participation in Summer At Your Library by offering a range of teen-focused programs. These included Teen Making Beats with DJ City Beat, Teen Anime Art Class, Yoga for Teens, Teen Acrylic Painting, Sketching 101 for Teens, Cuisine Corner Teen Kitchen, Teen Make Your Own Zine, Teen Mexican Folkloric Dance Class, and Zumba for Teens.**
- **The Community Engagement team actively promoted Summer at Your Library at community events in June, connecting with more than 820 people.**

- **The Community Engagement team also hosted summer-themed outreach events for people of all ages across the county. In June, 125 events reached 3,633 people, including offsite SAYL presenters at the Orlando Executive Airport and Dockside in Lake Nona, which reached 639 people.**
- **The Alafaya Summer at Your Library (SAYL) Engagement Team executed on ideas to increase participation. The Alafaya team promoted reading tracker sign-up to customers throughout the second month of SAYL and hosted a well attended Year End Celebration.**
- **South Trail staff continued to promote Summer at Your Library encouraging customers to turn in their reading trackers to receive their goody bags and grand prize drawings.**
- **The Southeast Branch supported Summer At Your Library (SAYL) participation throughout July by offering a wide range of programs for adults, children, teens, and families. Adult SAYL programs included Felt Lily Tote Bag, Taste of Turkish Coffee, Summer Fairy Jars, and Printmaking, which provided opportunities for creativity, cultural exploration, and hands-on learning. Youth SAYL offerings included Teen Cuisine, Teen Art Adventures, Preschool Storytime, Toddler Storytime, Family Fun crafts, and rock-painting activities held throughout the month. SAYL at Southeast concluded with an end-of-summer celebration themed as a summer camp, Camp Southeast. Collectively, these programs encouraged community engagement, supported literacy and creativity, and offered meaningful opportunities for participants of all ages to connect with the library during the summer.**
- **Washington Park's Librarian and Technology Trainer presented weekly Job Seeker classes featuring current employment trends, practical strategies, and best practices. These sessions provided participants with tools and knowledge to strengthen their job searches and pursue successful employment outcomes.**
- **The West Oaks Technology Trainer offered the program "Build & Perfect Your Resume – Job Seekers Series," which promoted the library's career-support resources and helped participants strengthen their job search materials.**
- **Windermere offered the programs "Build & Perfect Your Resume," and "Search & Apply for Jobs" as a part of the Job Seekers Series.**
- **The Fairview Shores Branch Technology Trainer offered "Improve Your Job Interview Skills." The Fairview Shores Branch Librarian offered "Search & Apply for Jobs."**
- **South Creek hosted two teen classes, "Next Steps for Teens: Writing a Resume" and "Next Steps for Teens: Interviewing with Confidence."**
- **Adult Services offered four programs in the Job Seekers Series at the Orlando Public Library to support community members in their job search efforts.**
- **Adult Services also offered two Job Seekers Series programs off-site at the Orlando Women's Work Release Center.**
- **The Winter Garden Branch Librarian presented "Build & Perfect Your Resume," a class that helps participants turn their skills and experiences into a strong, job-ready resume.**

- **In July, the Southwest branch hosted "Build & Perfect Your Resume," a program where customers could create and tailor their resume for their specific job search.**
- **The South Trail Branch technology trainer presented "Prepare for Your Job Search" as part of the Job Seekers Series.**
- **The Alafaya Branch hosted "Build & Perfect Your Resume" in July.**
- **In July, South Creek hosted a "LEGO Club" program with 12 participants. The branch also offered a "LEGO Education Spike Prime: Science & Engineering - Kiki the Dog Project" session with 11 attendees.**
- **The Fairview Shores Branch hosted 3 scheduled "LEGO Education SPIKE™ Essentials" classes and 1 "LEGO Club" program.**
- **Windermere hosted 3 "LEGO Clubs" and 4 "LEGO Education Spike Prime" classes.**
- **This month, West Oaks hosted 2 "LEGO Club" programs, 8 "LEGO Education Spike Prime" classes, and 1 "LEGO Digital Builds" class. These programs provided a variety of hands-on and digital building experiences for participants.**
- **Melrose staff offered a three-day "Online: Make a LEGO Movie" series for kids, with attendees learning to use LEGO to build a story in pre-production, execute the instructions in production, and wrap up using software to construct the film in post-production.**
- **Winter Garden Branch hosted a biweekly "LEGO Club," offered 2 "LEGO Spike" classes, and held 1 "LEGO Digital Builds" class.**
- **The Hiawassee hosted 3 LEGO-themed programs, including "LEGO Club" and "LEGO Education Spike Essentials: Amusement Parks" programs for Summer at Your Library.**
- **The South Trail Branch presented "LEGO Digital Builds" and summer-themed "LEGO Education Spike" events where participants used their imaginations to build unique designs.**
- **"LEGO Club" continued to be held weekly at Alafaya, in addition to 10 "LEGO Spike," 3 "LEGO WeDo," 2 "LEGO Digital Build," and 1 "LEGO Build Video Games" classes in July.**
- **The North Orange Branch hosted 5 LEGO programs, including "LEGO Club" and "LEGO Spike Prime."**
- **During July, staff at the Southeast location offered 4 "LEGO Spike: Great Adventures" classes, which provided participants with hands-on opportunities to explore coding, engineering, and critical thinking concepts through interactive building activities. In addition, a "LEGO Club" session was held, encouraging creativity, social interaction, and imaginative play among participants and further enriching their overall experiences.**
- **The Southwest Branch hosted its weekly "LEGO Club," where attendees used their imaginations to build their own LEGO creations.**
- **The Chickasaw Branch offered a "LEGO Club" program for children.**
- **The Windermere staff promoted "1000 Books Before Kindergarten" to eligible customers.**
- **Libby carousels were created for:**

- **America 250 - 151 checkouts**
- **The Ocean Is Calling... Books Set at the Beach - 420 checkouts**
- **It's Summer Time (Kids page) - 33 checkouts**
- **Poolside Page Turners (Teens page) - 22 checkouts**
- **YA Beach Reads (Teens page) - 20 checkouts**
- **In July, Youth Services submitted the application and payment to become and affliate of the "Next Chapter Book Club."**
- **In July, Home Delivery staff moved the following holds to the front of the queue: children's books related to Independence Day, as well as books on the Sunshine State Reading Lists and Florida Teens Reading list for 2026-2027.**
- **Winter Garden Branch hosted a display in the children's area with handouts about the "1000 Books Before Kindergarten" initiative to encourage caregivers to participate.**
- **The Southwest branch maintained promotion of the "1000 Books Before Kindergarten" initiative in the children's area.**
- **Hiawassee's Book Club met on July 20 to discuss "The Martha's Vineyard Beach and Book Club" by Martha Hall Kelly.**
- **The Community Engagement department hosted multiple book clubs across the county and held weekly "Countdown to Kindergarten" sessions for children staying at the Homeless Coalition. The mobile team brought literacy activities to four locations across the county, expanding access to reading and learning opportunities in the community.**
- **The Downtown Book Club met in July to discuss Lucy Foley's "The Guest List." Lucy Foley will take part in a virtual author event in August.**
- **South Trail Branch promoted "1000 Books Before Kindergarten" during the weekly "Family Play and Connect," sharing the reading trackers with guardians and highlighting them among the Children's Collection.**
- **Alafaya's monthly Book Club was hosted in July.**
- **South Trail Branch promoted virtual Author Talks: Karin Slaughter, Reyna Grande, and Dr. Marisa Franco via flyers and MagicInfo.**
- **The branch maintained ongoing promotion of the "1000 Books Before Kindergarten" initiative through a dedicated display in the children's area. This display increased the program’s visibility and encouraged families to participate in early literacy activities that supported language development, school readiness, and lifelong reading habits. Continuous promotion of this initiative reinforced the library’s commitment to fostering a culture of literacy within the community.**
- **Chickasaw Branch hosted a book club that featured the novel "The Shippers" by Katherine Center.**
- **During this month, the IT: Design & Development Department met with the Marketing Manager from Marketing & Public Relations to determine and implement a promotion strategy focused on children and teens for TVs located in the Children’s Areas of two library branches. In addition, the Facilities & Operations Department installed all of the Broadcast PCs at each branch location, and the IT: Services Department completed the setup of these PCs, pairing each**

**device with the appropriate channel in Broadcast. As a result of this coordinated work, use of MagicInfo was successfully migrated to the Broadcast platform.**

- **Eatonville Library promoted SAYL to community partners, including Denton Johnson Center, eSTEAMED Learning, LaShaundra's Tots, EDNA, Brownstone Academy, Orlando STEAM, LaPetite Academy, and Thomas Leadership Academy.**
- **The School Partnership Committee sent out a survey to liaisons to learn about how they engaged with their schools regarding SAYL. As of today, there are over 7,000 logged sign-ups, which is close to the total number of sign-ups (7,567) that we had by the end of summer 2025.**
- **Fairview Shores branch managers continued to use the strategies and tools they used last month to promote SAYL, such as restocking promo materials and sharing programming through word-of-mouth. In addition, Fairview Shores staff created displays to promote SAYL adult and teen programming. They have also begun preparing for the End of Summer Celebration, including creating bookmarks that were added to all goodie bags, and designing station-based activities that will be supported by staff.**
- **Hiawassee staff continue to promote Summer at Your Library throughout the branch. The Branch Customer Service Lead created a unique book display near the circulation desk to hold the summer giveaway books and encourage customers to sign up for the reading challenges. Staff also created several summer-themed book and bulletin board displays to further promote Summer at Your Library. At each Summer at Your Library presenter event, staff promote the next week's presenter and encourage attendees to sign up for the summer reading challenges by hosting a dedicated Summer at Your Library information table at the branch entrance.**
- **The Winter Garden branch promoted upcoming Summer at Your Library events using flyers, bookmarks, e-newsletters, and in-library displays.**
- **North Orange staff continued to actively promote participation in Summer at Your Library programs and reading challenges to customers through the use of displays, flyers, and more.**
- **Adult Services shared information and answered questions on Adult Summer at Your Library for both the Orlando Public Library's Customer Service and Circulation teams during their team meetings in June.**
- **The Acquisitions department continues to process books ordered from the Sunshine State reading lists, ensuring that customers have access to summer reading materials ahead of the 2026–27 school year.**
- **The Southwest Branch created a painted window display in the children's area to promote Summer at Your Library. The display featured a beach scene with several summer characters designed by the Graphics department.**
- **The Southwest Branch promoted the Summer at Your Library sign-up and book giveaway at all programs in June. Participation was so strong that all of the books for kids and teens were distributed.**
- **The Events Department continued to grow participation in Summer At Your Library by offering targeted programs for teens, including Make Your Own Zine, Anime Art Class, Making Beats with DJ City Beat, Pressed Floral Art Workshop,**

**Zumba for Teens, Acrylic Painting, Polynesian Dance Class, and Cuisine Corner: Global Street Food at Home for Teens.**

- **The Community Engagement team actively promoted Summer at Your Library at community events in June, connecting with more than 430 people.**
- **The Community Engagement team also hosted summer-themed outreach events for people of all ages across the county. In June, 134 events reached 4,564 people, including offsite SAYL presenters at the Orlando Executive Airport and Dockside in Lake Nona, which reached 587 people.**
- **The Alafaya Summer at Your Library Engagement Team executed on ideas to increase participation. The Alafaya team promoted reading tracker sign-up to customers throughout the first month of SAYL.**
- **Melrose staff expanded the number of summer-exclusive classes offered in June, with 21 classes provided across all instructional pods. In addition, three teen-focused summer youth groups visited the Center for field trips and tours, while another local summer camp attended online graphic design classes led by library staff.**
- **South Trail staff continued to promote Summer at Your Library by wearing pins, displaying posters, flyers, and bookmarks throughout the branch, and using talking points while assisting customers.**
- **The Southeast promoted Summer at Your Library through internal coordination and programming for all age groups. Adult programming included five events: Summer Wreath Hat, Mexican Street Corn Deep Dive, Gardening for Seniors, Personal Crest for Seniors, and Summer Upcycle Container Craft. Staff distributed SAYL adult signup booklets, trackers, and bookmarks at branch events and displayed them on bookshelves, display tables, and customer service areas to increase visibility.**
- **All staff at Windermere wore "Ask me about Summer at Your Library" buttons to encourage conversations with customers. Staff also proactively talked with customers about upcoming programs. The branch provided June and July calendars early so customers could see all events. The education for events by staff led to an increase in attendance for summer presenter programs.**
- **Acquisitions created a carousel for Libby titled "Career  Development and Business". There have been 370 checkouts from this curated list so far.**
- **To promote career resources, Eatonville offered the following classes: Prepare for Your Job Search, Build and Perfect Your Resume, and Search & Apply for Jobs.**
- **The Fairview Shores Branch Technology Trainer offered two sessions of "Prepare for Your Job Search." The Fairview Shores Branch Librarian offered "Job Seekers Spotlight: LinkedIn Learning."**
- **South Creek staff offered two career support classes in English and Spanish that focused on resume building.**
- **Hiawassee hosted one career-support class titled "Improve Your Job Interview Skills - Job Seekers Series."**
- **The West Oaks trainer offered "Open Lab – Job Seekers" to promote the library's career-support resources.**

- **Adult Services offered four programs in the Job Seekers Series at the Orlando Public Library to support community members in their job search efforts.**
- **Adult Services also offered two Job Seekers Series programs off-site at the Orlando Women's Work Release Center.**
- **The Southwest librarian hosted a "Job Seekers Spotlight" program that provided a brief overview and live demonstration of the four main career databases available through the library.**
- **The Southwest Technology Trainer taught "Build and Perfect Your Resume" in June, where attendees learned how to clearly present their unique talents and skills in their resumes.**
- **The South Trail technology trainer presented "Open Lab - Job Seekers" where customers could create their resume, practice their interview skills, or search for job openings and "Prepare for Your Job Search" to provide hands-on worksheets and strategies to help customers reflect on their goals and identify their skills as part of the Job Seekers series.**
- **Southeast promoted career-support resources in June by offering a targeted technology class to assist customers with professional development, "Build and Perfect Your Resume." Class attendees gained practical skills to improve their employment prospects, demonstrating the library's ongoing commitment to supporting workforce development in the community.**
- **Windermere offered "Improve Your Job Interview Skills" as a part of the Job Seekers Series in May.**
- **Eatonville offered the Job Seeker series workshops "Search and Apply for Jobs" and "Build & Perfect Your Resume."**
- **Eatonville offered "LEGO Club," "LEGO Education Spike Prime: Beach Buggy," and "LEGO Education Spike Prime: Brick Beach Cleanup."**
- **The Fairview Shores Branch hosted four scheduled "LEGO® Education SPIKE™ Prime" classes and one "LEGO Club" program.**
- **South Creek staff hosted five LEGO learning programs for adults and children, including "LEGO Spike" and "LEGO Club."**
- **Hiawassee hosted three LEGO-themed programs for Summer at Your Library: one "LEGO Club" session and two "LEGO Education Spike Prime: Brick Beach Cleanup" programs.**
- **Winter Garden Branch hosted a biweekly "LEGO Club," offered two "LEGO Spike" classes, and offered one "LEGO Digital Builds" class.**
- **The North Orange Branch hosted seven LEGO programs in June, including "LEGO Club" and "LEGO Spike Essentials".**
- **In June, West Oaks hosted three "LEGO Club" programs, five "LEGO Spike Essentials: Great Adventures" classes, and three "LEGO Digital Builds" classes.**
- **The Southwest Branch hosted its weekly "LEGO Club," where attendees used their imaginations to build their own LEGO creations.**
- **The Southwest Technology Trainer offered six "LEGO Education" classes in June, where attendees built and programmed their own LEGO machines.**
- **"LEGO Club" continued to be held weekly at Alafaya, in addition to the eight "LEGO Spike," two "LEGO WeDo," and one "LEGO Digital Build" in June.**

- **Melrose staff offered a three-day "Online: Make a LEGO Movie" series for kids, with attendees learning to use LEGO to build a story in pre-production, follow instructions in production, and wrap up by using software to construct the film in post-production.**
- **South Trail Branch presented "LEGO Digital Builds" and "LEGO Education Spike" events where participants used their imaginations to build unique designs.**
- **Southeast offered four "LEGO Spike Great Adventures" classes in June, giving participants opportunities to explore robotics and coding with interactive "LEGO Spike" kits. The location also hosted two "LEGO Club" sessions, where children and families gathered to build, collaborate, and share their creations in a fun, supportive environment.**
- **Windermere offered 7 LEGO classes and 4 "LEGO Clubs" throughout June. Classes included "LEGO Digital Builds," "LEGO Education Spike Essentials: Great Adventures," and "LEGO Education Spike Essentials: Amusement Parks - Summer at Your Library."**
- **Eatonville hosted its monthly "LEGO Club" and offered "LEGO Spike Essentials" activities.**
- **Libby curated lists with summer and travel themes were created and promoted, resulting in 305 checkouts.**
- **Youth Services staff met with Next Chapters to begin the affiliate process. Youth Services staff presented rolling out the Next Chapter Book Club systemwide for teens and asked that managers reply by June 30 if they were interested in hosting the book club at their locations. Youth Services will proceed with purchasing affiliate licences for those that are interested after June 30.**
- **In June, Home Delivery staff moved the following holds to the front of the queue: children's books related to Caribbean American Heritage Month, Father's Day, and Independence Day as well as books on the Sunshine State Reading Lists and Florida Teens Reading list for 2026-2027.**
- **The Fairview Shores Branch fostered literary engagement by offering and promoting "Central Florida Book Club."**
- **The Fairview Shores Branch continued to replenish the "1000 Books Before Kindergarten" booklets in the children's area to encourage caregivers to participate.**
- **Winter Garden Branch created a display in the children's area with handouts about the "1000 Books Before Kindergarten" initiative to encourage caregivers to participate.**
- **In June, West Oaks received three new participation forms for the "1000 Books Before Kindergarten" program. During the month, the West Oaks librarian also continued to read and evaluate titles for possible inclusion in the Best Books of 2026 list.**
- **Alafaya's monthly Book Club was hosted in June.**
- **The Community Engagement department hosted multiple book clubs across the county, and the mobile team provided literacy activities for children staying at the Homeless Coalition, expanding access to reading and learning opportunities in the community.**

- **South Trail Branch promoted "1000 Books Before Kindergarten" during the weekly "Family Play and Connect," sharing the new reading trackers with guardians and highlighting them among the children's collection.**
- **The Downtown Book Club met in June to discuss Nir Eyal's Beyond Belief. Nir Eyal took part in a virtual author event in May.**
- **Windermere supported the "1,000 Books before Kindergarten" initiative by supplying booklets and helpful trifolds for customers to make their selections in the branch.**
- **Eatonville hosted a panel discussion on Zora Neale Hurston's best-known works, "Their Eyes Were Watching God," in partnership with Orlando Shakespeare Theatre.**
- **A promotional display was added to the South Creek branch display case to advertise SAYL. Flyers and other promotional materials received to promote SAYL are posted throughout the branch.**
- **Throughout May, the Community Engagement department promoted Summer at Your Library events and resources in communities and partner locations across the county. These combined outreach efforts reached more than 1,950 people.**
- **Washington Park's Youth Program Specialist strategically displayed one of the branch's largest Summer at Your Library (SAYL) promotional posters in the front window facing the Orange County Health Department's Women, Infants, and Children (WIC) office. This intentional effort increased the visibility of the library and our SAYL programs to families within the community and generated direct customer engagement, with multiple individuals visiting the branch to learn more about Washington Park's SAYL offerings.**
- **Winter Garden branch promoted upcoming Summer at Your Library events using flyers, bookmarks, and in-library displays.**
- **Adult Services distributed the new Adult Summer at Your Library reading tracker booklets and promotional bookmarks to all library locations.**
- **South Trail staff began promoting Summer at Your Library by wearing pins, displaying posters, flyers, and bookmarks, and using talking points while assisting customers.**
- **The Acquisitions Department continued to process Sunshine State books in a timely manner as they were received, ensuring they were quickly made available to customers to fulfill existing holds.**
- **The Southeast branch actively supported and promoted Summer at Your Library (SAYL) by maximizing Youth and Adult Services resources and ensuring consistent community engagement. Promotional materials, including bookmarks, posters, and flyers, were strategically placed in high-traffic areas as they were received through PEP, increasing visibility and accessibility for customers. Staff were equipped with key program information through multiple SAYL presentations, which strengthened internal readiness to promote and support the initiative. Outreach efforts also extended beyond the branch, with SAYL promoted directly to parents and students at the Sun Blaze Elementary School event on May 19, 2026, further expanding awareness and reinforcing community connections.**

- **Hiawassee staff continue to verbally promote Summer at Your Library 2026 to customers, and have begun decorating the branch with creative, summer-themed displays. A decorated book display has been set up to hold free books for children that will be distributed throughout the summer, starting June 1.**
- **North Orange created a summer countdown board, hosted in the public area, to generate awareness and excitement for the upcoming Summer at Your Library event.**
- **The Fairview Shores Branch Technology Trainer offered two sessions of "Open Lab- Job Seekers Resume Writing." The Fairview Shores Branch Librarian offered "Improve Your Job Interview Skills."**
- **In May, the South Creek branch hosted the career resource class, "Improve Your Job Interview Skills."**
- **The Chickasaw Library hosted a "Build & Perfect Your Resume" workshop for adults.**
- **The West Oaks technology trainer offered two classes to promote career-support resources. As part of the Job Seekers Series, the trainer presented the Resume class and the Search and Apply for Jobs class.**
- **Washington Park's Librarian and Technology Trainer created promotional materials to highlight the upcoming Job Seekers classes scheduled for May and to share information about local job fairs. These materials were placed near the public computers and designed to increase awareness of available employment resources and opportunities in the community.**
- **Hiawassee Branch hosted three career-support classes as part of the branch's Job Seekers program series: Prepare for Your Job Search, Build & Perfect Your Resume, and Search & Apply for Jobs.**
- **Southeast offered the class "Improve Your Job Interview Skills," providing participants with practical strategies to strengthen interview techniques, increase confidence, and enhance competitiveness in the job market.**
- **The South Trail technology trainer presented "Open Lab - Job Seekers" to assist customers with creating their resume, practicing their interview skills, or searching for job openings as part of the Job Seekers series.**
- **In May, the Alafaya branch offered the class "Build & Perfect Your Resume."**
- **In May, the Southwest Branch hosted the program "Improve Your Job Interview Skills," which allowed customers to practice answering interview questions and explore library databases for interview tips.**
- **North Orange offered a class on "Resume Resources" that highlighted library services, including Resume Maker.**
- **The Fairview Shores Branch hosted four "LEGO Education SPIKE™ Essentials: Great Adventures" classes and one "LEGO Club" program.**
- **West Oaks hosted two "LEGO Spike" classes this month, providing participants with hands-on learning and creative building opportunities. Through these programs, attendees were able to engage directly with the materials, explore problem-solving skills, and experiment with innovative designs in a supportive environment.**
- **In May, the Chickasaw Branch hosted a "LEGO Club" program for children.**

- **In May, South Creek hosted an adult LEGO program, a kids' "LEGO Spike Prime" class, and "LEGO Club."**
- **Winter Garden Branch hosted a biweekly "LEGO Club" and offered two "LEGO Spike" classes.**
- **LEGO Club continued to be held weekly at Alafaya, in addition to the four LEGO Spike classes and one Homeschool Tech LEGO Digital Builds class held in May.**
- **In May, Southeast staff facilitated two "LEGO Spike Great Adventures" sessions that provided hands-on, STEM-focused learning experiences and encouraged creativity, problem-solving, and collaboration among participants. The branch also hosted its monthly "LEGO Club" session, further expanding opportunities for interactive, play-based learning.**
- **South Trail Branch presented "LEGO Club" and "LEGO Education Spike" events, where participants used their imaginations to build unique designs.**
- **Hiawassee Branch hosted two "LEGO Education Spike Prime: Science & Engineering" programs and one "LEGO Club" program in May.**
- **In May, the Southwest "LEGO Club" continued to meet weekly.**
- **In May, the Southwest Branch hosted two "LEGO Education Spike Essentials: Great Adventures" classes.**
- **The North Orange Branch hosted three LEGO programs in May, including "LEGO Education Spike Prime" and "LEGO Club".**
- **Fairview Shores Branch continued to replenish the "1000 Books Before Kindergarten" booklets in the children's area to encourage caregivers to participate.**
- **The West Oaks Branch promoted the "1000 Books Before Kindergarten" initiative in the children's area and collected two completed book sheets during the month. The West Oaks librarian also continued reading and evaluating titles for possible inclusion on the Best Books of 2026 list.**
- **The Chickasaw Branch hosted its monthly book club meeting, featuring the book Harlem Rhapsody.**
- **The Community Engagement department hosted multiple book clubs across the county. In addition, the team brought literacy activities to children staying at the Homeless Coalition, expanding access to reading and learning opportunities within the community.**
- **The Fairview Shores Branch fostered literary engagement by offering "Central Florida Book Club."**
- **Acquisitions sent out seven Book Club Sets to support Adult Book Clubs throughout the system. Acquisitions also processed two Spanish Book Clubs to expand our offerings.**
- **Winter Garden Branch created a display in the children's area with handouts about the "1000 Books Before Kindergarten" initiative to encourage caregivers to participate.**
- **In May, the Hiawassee Book Club met virtually to discuss The Locked Door by Freida McFadden.**
- **Adult Services began discussions with book club leaders about a staff book club focused on readers' advisory titles and topics. The Downtown Book Club had its**

**biggest gathering yet with the selection of Dungeon Crawler Carl by Matt Dinniman in support of the author's June virtual author event.**

- **The South Trail Branch promoted "1000 Books Before Kindergarten" during the weekly "Family Play and Connect," sharing the new reading trackers with guardians and highlighting them among the Children's Collection.**
- **South Trail Branch promoted  virtual Author Talk: Nir Eyal**
- **Reshape Your Beliefs and Unlock Your True Potential via flyers and MagicInfo.**
- **Forty-two staff members from branch locations received training on using Broadcast for digital displays. IT Services began preparing the Broadcast PCs for deployment across the library system.**
- **In May, the Home Delivery department moved a variety of holds to the front of the queue, including books listed on the Sunshine State Reading Lists and the Florida Teens Reading list for 2026-2027.**
- **Technical services assistants processed more than 1,300 books purchased from the Sunshine State Young Readers 2026–27 lists and distributed them to customers and locations on schedule.**
- **The Eatonville Youth Program Specialist promoted the SAYL program to community partners, including Hawk Haven, Hungerford Elementary, Denton Johnson Community Center, and eSTEAM Learning Academy, Inc.**
- **The School Partnership Program sent the April memo to liaisons to share with schools promoting Summer at Your Library.  Youth Services staff sent slides for inclusion in professional learning session presentations for media specialists to promote Summer at Your Library.  New reading trackers and promotional materials for the Community Engagement Department were received and distributed.**
- **Hiawassee staff have been verbally promoting SAYL with library customers. The OCLS marketing department also provided a mascot alligator to support SAYL promotion, and the Hiawassee team created a beach-themed display featuring the mascot in a box with sand. This display prompts customers to ask about the beach scene and gives staff an additional opportunity to promote SAYL.**
- **Adult Services collaborated with Marketing and Public Relations to create a promotional video for the Summer at Your Library for Adults.**
- **The Fairview Shores Assistant Manager updated the branch location page with a content stream to promote SAYL. Fairview Shores staff have been verbally promoting SAYL programming, and the website has scheduled programming.**
- **South Trail staff developed talking points to promote Summer at Your Library to customers.**
- **North Orange hosted a Kahoot interactive training to help staff remember key dates, deadlines, and details to help them promote Summer at Your Library!**
- **Eatonville offered the "Improve Your Job Interview Skills" workshop and an "Open Lab: Job Seekers" session.**
- **The West Oaks librarian and technology trainer offered two sessions of the "Build & Perfect Your Resume" class in April.**

- **As Acquisitions continues to purchase items for the upcoming Bookmobile, they have focused on providing career-readiness and advancement books for the collection.**
- **Windermere offered the program "Build & Perfect Your Resume" as a part of the Job Seekers Series.**
- **In April, the Southwest Branch hosted "Open Lab - Job Seekers," which allowed customers to work collaboratively on their resumes and job searches.**
- **Adult Services offered four programs in the Job Seekers Series to support community members in their job search efforts.**
- **The Fairview Shores Branch Technology Trainer offered "Open Lab- Resume Writing." The Fairview Shores Branch Librarian offered "Job Seekers Spotlight: LinkedIn Learning."**
- **The Chickasaw Library hosted a "Prepare for Your Job Search" program for customers seeking jobs or considering a career change.**
- **The South Trail librarian hosted "Open Lab - Job Seekers," which explored resources to improve career readiness. The South Trail Branch technology trainer presented "Prepare for Your Job Search," "Build & Perfect Your Resume," "Search & Apply for Jobs," and "Improve Your Job Interview Skills" as part of the Job Seekers Series.**
- **Adult Services librarians and technology specialists worked in pairs to present the Job Seekers Series every Thursday morning.**
- **The Southeast Branch continued to promote career support resources through regular, targeted programming that connects community members with tools to advance their employment goals. In April, the program "Build & Perfect Your Resume" provided participants with guided instruction and hands-on assistance in developing, editing, and strengthening their resumes to meet current workforce expectations.**
- **Eatonville hosted its monthly "LEGO Club," where children used their imagination to build creative projects.**
- **West Oaks hosted two "LEGO Spike" classes and one "LEGO Club" session this month. These programs provided participants with hands-on learning and creative building opportunities.**
- **South Creek hosted four "LEGO Spike" classes, a "LEGO Club" for kids, and a "LEGO Club" for adults.**
- **Windermere offered four "LEGO Club" programs and eight "LEGO Spike" classes in April.**
- **The Hiawassee Branch hosted two "LEGO Spike Prime" classes in April.**
- **In April, the Southwest Branch hosted a weekly "LEGO Club."**
- **In April, the Southwest Branch hosted "LEGO WeDo: Build a Race Car" and "LEGO Education Spike Prime: Science & Engineering."**
- **Winter Garden Branch hosted a biweekly "LEGO Club" and offered two "LEGO Spike" classes and one "LEGO Digital Builds" class.**
- **The Fairview Shores Branch hosted three scheduled "LEGO Education SPIKE Essentials: Great Adventures" classes and one "LEGO Club" program.**
- **The Chickasaw Library hosted a "LEGO Club" program for children.**

- **South Trail Branch presented "LEGO Club" and "LEGO Education Spike Prime" events, where participants used their imaginations to build unique designs.**
- **"LEGO Club" continued to be held weekly at Alafaya, in addition to the four "LEGO Spike" classes and the "Homeschool Tech LEGO Digital Builds" class held in April.**
- **The North Orange Branch hosted four LEGO programs in April, including "LEGO Education Spike Essentials" and "LEGO One Scoop."**
- **The Southeast branch staff delivered the "LEGO Spike: Great Adventures" classes, which introduced participants to hands-on STEM learning through guided challenges that build problem-solving, creativity, and collaborative skills using robotics and coding concepts.**
- **The Southeast branch hosted a "LEGO Club," providing an ongoing, welcoming space for participants to explore free build and team-based activities while strengthening peer connections and community engagement.**
- **The Eatonville librarian contributed to the Best of 2026 booklist project by dedicating six hours to reading and reviewing adult titles for consideration. In addition, Eatonville promoted “Their Eyes Were Watching God: The Legacy of Zora Neale Hurston” through a curated display that included complimentary books for registrants of the upcoming event, held in collaboration with Orlando Shakespeare Theater. To further expand outreach, the display was also featured at Washington Park as part of a cross-promotion effort.**
- **West Oaks hosted a Self-Publishing Plan workshop and promoted the 1000 Books Before Kindergarten initiative during youth programs. In addition, the West Oaks librarian reviewed two books for consideration in the Best Adult Books of 2026 booklist.**
- **Acquisitions rolled out a new label to help customers and staff easily identify Sunshine State Young Reader Award books. These labels help customers easily identify the award designation and grade level.**
- **Hiawassee promoted and registered families for its Prime Time Family Reading series, and the first four of six sessions took place this month.**
- **CED hosted book clubs at multiple locations across the county and connected with a variety of participants.**
- **In April, the Southwest Branch hosted the Southwest Author Series featuring author Tess Gerritsen, which had 153 attendees.**
- **In April, the Southwest Branch promoted 1,000 Books Before Kindergarten - encouraging families to participate.**
- **The Downtown Book Club met in April to discuss Brad Taylor's One Rough Man, the first book in his Pike Logan series.  Brad Taylor took part in a virtual author event in April.**
- **In April, Home Delivery staff moved the following holds to the front of the queue: books related to Arab American Heritage Month, Passover, Easter, Earth Day, and Mother's Day, as well as books on the Sunshine State Reading Lists and Florida Teens Reading list for 2026-2027.**
- **Winter Garden hosted a display promoting the Southwest Author Series, featuring author Tess Gerritsen.**

- **Winter Garden Branch set up a display in the children's area with handouts about the "1000 Books Before Kindergarten" initiative to encourage caregivers to participate.**
- **The Fairview Shores Branch fostered literary engagement by offering "Central Florida Book Club." They also promoted the Southwest Author Series featuring author Tess Gerritsen through flyers and bookmarks.**
- **Fairview Shores Branch continued to replenish the "1000 Books Before Kindergarten" booklets in the children's area to encourage caregivers to participate.**
- **The Chickasaw Library hosted the Chickasaw Book Club, which highlighted Tess Gerritsen's The Spy Coast.**
- **South Trail Branch promoted the Southwest Author Series featuring Tess Gerritsen via a book display and flyers throughout the library and promoted 1000 Books Before Kindergarten during weekly Family Play and Connect events, highlighting the reading trackers in the Children's collection. The branch librarian continued participation in the Best of Book List for both youth and adult titles.**
- **Southeast staff supported adult literary programming by posting and promoting a flyer for the Southwest Author Event featuring Tess Gerritsen, helping to build awareness and encourage community participation in a high-profile author experience. Staff also contributed to systemwide reading initiatives by participating in the Best Books of 2026 selection process and the America 250 Book Club event, reinforcing shared reading, discussion, and historical reflection across branches. In addition, the 1,000 Books Before Kindergarten (1,000 BBK) initiative was promoted during branch storytimes, engaging families directly and encouraging early literacy habits from a young age. Together, these actions demonstrate a multi-age, system-connected approach to fostering a culture of reading, discovery, and shared literary experiences throughout the community.**
- **With input from IT D&D, MPR created and is managing a new show in the OPL lobby that features a selection of timely programming slides from all departments, along with location hours, grouped to showcase the variety offered at OPL.**
- **Adult Services updated the Adult Program Guide to include 15 program scripts available in the system for use with both adults and seniors during SAYL.**
- **Summer at Your Library booklets were ordered, and digital copies of the one-sheet reading tracker were uploaded to the online initiative pages for publication on April 1.**
- **Offsite resources for SAYL were finalized and ordered for the Community Engagement Department's use at outreach events.**
- **Eatonville's manager held a team meeting to share the SAYL presentation created by Youth Services, review updates and changes, and answer staff questions about SAYL 2026.**
- **South Creek offered three career support classes in March focused on resume skills. These classes covered resume creation, resume writing, and library resources that support resume development.**

- **Adult Services offered four programs in the Job Seekers Series to support community members in their job search efforts.**
- **The South Trail Branch offered "Prepare for Your Job Search", "Build & Perfect Your Resume", "Search & Apply for Jobs", and "Improve Your Job Interview Skills" as part of the Job Seekers Series.**
- **Windermere offered the Job Seekers Series programs "Build & Perfect Your Resume," "Search and Apply for Jobs," and "Improve Your Job Interview Skills" for customers.**
- **The Fairview Shores Branch Technology Trainer offered "Open Lab- Resume Writing."**
- **On March 21, the Southwest Branch hosted a "Job Seekers Spotlight" program which highlighted the different resource databases job seekers can access through OCLS.**
- **On March 25, the Southwest Branch hosted "Build and Perfect Your Resume" which allowed customers the chance to receive customized assistance with creating their resume.**
- **Eatonville's librarian offered "Spotlight on ResumeMaker" during the second quarter of this fiscal year to promote CAREER-support resources. Other career-related classes taught by the Tech Trainer include "Prepare for Your Job Search" and "Build & Perfect Your Resume."**
- **West Oaks supported job seekers by hosting the program Build & Perfect Your Resume, which provided participants with guidance and resources to improve the quality and effectiveness of their resumes.**
- **The Southeast Branch continued to promote career-support resources through coordinated programming led by librarians and technology trainers. During this reporting period, the branch offered “Job Seekers: Prepare for Your Job Search,” which introduced participants to job search planning, tools, and library resources, followed by “Job Seekers Spotlight,” which highlighted targeted employment resources and opportunities. Together, these programs reinforced the library’s role as a connector to workforce services and supported participants in building confidence, accessing relevant tools, and remaining engaged with career development resources.**
- **The Hiawassee Branch promoted career-support resources through coordinated programs on four consecutive Mondays this month. The branch offered “Prepare for Your Job Search,” “Build Your Perfect Resume,” “Search and Apply for Jobs,” and “Improve Your Job Interview Skills.” Each program included a segment that introduced participants to OCLS career development resources.**
- **The Winter Garden Branch library presented "Prepare for Your Job Search," a class that provides strategies to help participants build strong resumes, identify their skills, and reflect on their goals.**
- **South Creek hosted four LEGO Spike classes and one LEGO Club program.**
- **The Washington Park Branch fosters creativity and hands-on learning by offering four monthly LEGO brick building programs, along with an additional Saturday session geared toward adults.**

- **The South Trail Branch presented LEGO Club and LEGO Education Spike Essentials where participants used their imaginations to build unique designs. The South Trail Branch promoted LEGOPalooza during LEGO Club and LEGO Spike Essentials, highlighted the event via an interactive LEGO bulletin board, and displayed flyers throughout the branch.**
- **On March 29th, the Melrose Center provided hosting and event support for the Youth Services Department for our second LEGOpalooza event, enhancing the stage portion of the show with lights, music and audio support for the announcements and awards ceremony.**
- **The Fairview Shores Branch hosted three scheduled "LEGO Education SPIKE Essentials: Great Adventures" classes and one "LEGO Club" program.**
- **To promote LEGOpalooza, the Windermere Branch created two children's book displays, a bulletin board display, and the event was promoted on signage throughout the branch. Throughout March, Windermere also hosted 5 "LEGO Club" programs and 6 "LEGO® Education Spike Prime: Science & Engineering" classes.**
- **The Fairview Shores Branch posted the "LEGOpalooza" promotional flyer, and bookmarks were included as part of a LEGO® book display to increase customer awareness.**
- **The Southwest Branch hosted three "LEGO Education" classes in March, where attendees got to build and program machines with LEGO.**
- **In March, the Southwest Branch hosted its weekly "LEGO Club" where attendees had fun using their imagination to make their own LEGO creations.**
- **In March, the Southwest Branch created a very popular display to promote the upcoming LEGOpalooza event, engaging both adult and youth customers.**
- **Eatonville created a display in the children's area to promote Legopalooza. The display included LEGO books, promotional bookmarks, and LEGO coloring sheets. Staff also promoted Legopalooza during Eatonville's LEGO club meetup and during the branch's Prime Time series.**
- **The Chickasaw Library hosted LEGO Club for children and added five displays of creative LEGO builds for customers to enjoy.**
- **West Oaks hosted one LEGO Spike kit class for children and one LEGO Club session. In addition, staff created an interactive build-a-LEGO paper figurine display to help promote the upcoming LEGOpalooza event.**
- **The North Orange Branch hosted five LEGO programs in March, including "LEGO Education Spike: Prime," "LEGO Club," and "Watch & Build: The LEGO Movie."**
- **Winter Garden Branch hosted a biweekly LEGO Club and offered two LEGO Spike classes and one LEGO Digital Builds class.**
- **The Hiawassee Branch hosted three LEGO programs in March, including two "LEGO Education Spike: Prime" events and one "LEGO Club" session.**
- **Southeast staff increased engagement with LEGO learning programs by actively hosting and promoting established offerings. A LEGO Club program was successfully held, providing youth and families with opportunities to connect through hands-on learning. To support participation, staff used internal promotion by displaying LEGO Club materials at the front desk and on branch**

**boards, while Legopalooza promotional materials were prominently displayed throughout the branch to increase visibility and awareness.**

- **Alafaya offered ten technology classes centered around LEGO, in addition to its weekly LEGO Club.**
- **The Acquisitions department worked with the Adult Services and Events & Programs departments to order new book club sets that will support upcoming author events.**
- **The Acquisitions department rolled out Book Club Sets to all locations across the system, and branches have begun planning to use these sets over the coming months.**
- **Acquisitions processed five new book club sets to support the America 250 initiatives.**
- **Collection Development continued to partner with Youth Services to ensure the collection supports the monthly PLA Early Literacy Calendars.**
- **Youth Services staff completed the Comic Club Junior wiki page to be available for all staff and created a Comic Club Junior: Dog Man program.**
- **The new 1,00 Books Before Kindergarten tracker was sent to branches and the online initiative page was updated.**
- **The South Trail Branch promoted 1000 Books Before Kindergarten during the weekly Family Play and Connect, sharing the new reading trackers with guardians and highlighting them among the Children's Collection. The South Trail Branch librarian is contributing to the Best of Book List in both the youth and adult lists.**
- **Fairview Shores Branch posted the new "1000 Books Before Kindergarten" booklets in the children's area to encourage caregivers to participate.**
- **The Fairview Shores Branch Librarian continued to serve in the Adult Best of Books List.**
- **Windermere ensured the new 1000 Books Before Kindergarten booklets were prominently displayed in the children's area, as well as the monthly literacy calendar and engaging displays that promoted system-wide events like LEGOpalooza.**
- **In March, the Southwest Branch promoted the upcoming annual Southwest Author Series featuring Tess Gerritsen through flyers, bookmarks, and the branch's eNewsletter.**
- **In March, the Southwest Branch promoted the 1,000 Books Before Kindergarten initiative with new reading trackers.**
- **CED offered literacy-based activities at multiple community partner sites and engaged over 120 attendees. These activities included recurring book clubs for children and adults, as well as literacy-focused challenges and games.**
- **West Oaks promoted the 1000 Books Before Kindergarten initiative by displaying information in the children’s area. The West Oaks librarian also reviewed two titles this month, contributing to the Best Adult Books of 2026 booklist.**
- **Winter Garden Branch set up a display in the children's area with handouts about the "1000 Books Before Kindergarten" initiative to encourage caregivers to participate.**

- **Southeast staff promoted early literacy initiatives throughout the month to strengthen literary engagement across the system. The 1000 Books Before Kindergarten program was featured through a dedicated display in the children's area, which increased its visibility and encouraged family participation. Awareness of the program was further expanded by placing informational bookmarks in newly arrived early learner materials, ensuring caregivers were consistently introduced to the initiative.**
- **The Hiawassee Book Club read and discussed the book "The Woman in Cabin 10" by Ruth Ware.**
- **The monthly Book Club was hosted at Alafaya in March.**
- **The first meeting of the Downtown Book Club occurred in March at the Orlando Public Library. The title selected was The Summer Guests by Tess Gerritsen- the Southwest Author Series guest in April.**
- **MPR continues to develop slides for Broadcast screens and help refine content for screens.**
- **The Summer at Your Library one-sheet reading tracker is being translated into Spanish for staff to print on demand. The new reading challenge booklet has been completed and is ready to be ordered. The youth services and community engagement department heads met to discuss how many of each activity would need to be printed for off-site use.**
- **In February, the South Creek team began promoting the Summer at Your Library program during scheduled school field trips. Staff used these visits to introduce students, teachers, and parents to upcoming summer activities and encourage participation.**
- **Alafaya created a SAYL engagement team to brainstorm ways to promote at the branch prior to summer.**
- **In February, Windermere offered the technology class "Build & Perfect Your Resume" and the program "Improve Your Job Interview Skills."**
- **South Creek's tech trainer offered two career-support technology classes in February. These sessions focused on building digital skills to support community members' job search and career development.**
- **In February, Adult Services offered all four classes in the Job Seekers series at the Orlando Public Library.**
- **Eatonville promoted career-support resources by offering "Search & Apply for Jobs" and "Resume Writing" classes through the Job Seekers Program Track.**
- **In February, West Oaks offered two classes designed to support job seekers. These classes focused on helping participants build skills and knowledge to improve their employment opportunities.**
- **The Fairview Shores branch Librarian hosted a program supporting career-support resources, "Job Seekers Spotlight: LearningExpress Library." The Fairview Shores Branch Technology Trainer offered three career resource classes, including "Improve Your Job Interview Skills" and "Open Lab- Resume Writing."**
- **On February 18th, the Southwest Branch hosted "Prepare for Your Job Search" and "Open Lab - Job Seekers," which allowed customers to ask questions about**

**resume preparation and meet with the Southwest Technology Trainer to learn tips and tricks for their job search.**

- **The South Trail Branch offered "Prepare for Your Job Search", "Build & Perfect Your Resume," "Search & Apply for Jobs", and "Improve Your Job Interview Skills" as part of the Job Seekers Series.**
- **The Southeast branch hosted two resume-focused programs, "Build and Perfect Your Resume," followed by "Spotlight: Resume Maker."**
- **The LEGO drive concluded, and several locations received no bricks. Youth services sent out a spreadsheet to gather information on the success of the LEGO drive and to determine whether any locations need baseplates. The LEGO Day of Training was successfully hosted for staff on February 5, 2026.**
- **Windermere offered 9 LEGO programs and classes in February, including 3 "LEGO Club" programs.**
- **South Creek hosted two "LEGO Spike" classes and a "LEGO Club" program, providing hands-on learning and creative activities for youth. Staff also hosted an adult LEGO program that supported lifelong learning through STEM-focused play. Two team members from South Creek volunteered to attend and assist with the LEGOpalooza event at OPL.**
- **Eatonville hosted its monthly after-school "LEGO Club," and offered two sessions of "LEGO Spike Prime" technology classes.**
- **The Fairview Shores Branch posted the "LEGOpalooza" promotional flyer and bookmarks to increase customer awareness.**
- **The Fairview Shores Branch hosted four scheduled "LEGO Education Spike Prime" classes and one "LEGO Club" program. In addition, they promoted the system-wide LEGO Donation Drive using resources provided by Youth Services.**
- **West Oaks hosted four "LEGO Spike" classes for children and held one "LEGO Club" session. These programs provided hands-on learning opportunities and encouraged creativity, problem-solving, and collaboration among participants.**
- **Alafaya hosted 12 LEGO classes and programs in February, including "LEGO Education Spike Prime" classes.**
- **In February, Southwest hosted its weekly "LEGO Club," where attendees had fun using their imaginations to build their own LEGO creations.**
- **The Southwest Branch hosted two "LEGO Education Spike" classes in February, where attendees built and programmed machines with LEGO.**
- **Hiawassee hosted the "LEGO Education Spike Essentials: Great Adventures" program for children, using the template provided by Youth Services to ensure consistent delivery with system-wide standards and to support engaging, hands-on learning for participants. In addition to this program, Hiawassee also conducted a LEGO Club event during the month.**
- **The North Orange Branch hosted two "LEGO Education Spike: Essentials" classes for kids.**
- **The Winter Garden Branch hosted a biweekly "LEGO Club" and offered two "LEGO Spike" classes.**

- **The South Trail Branch presented "LEGO Club" and "LEGO Education Spike Essentials," in which participants used their imaginations to build unique designs.**
- **The South Trail Branch promoted LEGOpalooza during "LEGO Club" and "LEGO Spike Essentials" and displayed them throughout the branch.**
- **Southeast hosted two "LEGO Spike: Great Adventures" classes. These programs provided hands-on learning experiences that combined creativity, problem-solving, and basic engineering concepts for participating children.**
- **The Acquisitions team posted a carousel in OverDrive for the "African American Read-In," which generated 247 checkouts.**
- **Acquisitions worked with Chickasaw and Southwest to roll out the first Book Club Sets for "The Spy Coast" by Tess Gerritsen ahead of the Southwest Author Series.**
- **The new tracker for 1000 Books Before Kindergarten was approved, printed, received, and is being sent to the branches.**
- **West Oaks promoted the Finding a Literary Agent program and the Southwest Author Series. The West Oaks librarian joined the Adult Book List Committee and was actively reviewing titles to contribute to the Best of 2026 booklist.**
- **In conjunction with the 36th Annual National African American Read-In, the Events and Programs Department hosted the African American Read-In in the Melrose Center with 120 customers, celebrating African American literature through poetry, stories, and songs.**
- **The Events Department hosted the "OCLS Writer's Conference," with attendees participating in virtual workshops focused on helping writers reach their writing and publishing goals.**
- **In conjunction with the 36th Annual National African American Read-In, the Events and Programs Department hosted the African American Read-In in the Melrose Center, celebrating African American literature through poetry, stories, and songs.**
- **The Southwest branch promoted the Southwest Author Series featuring author Tess Gerritsen through flyers and bookmarks.**
- **Several members of the Southwest Branch are serving on the Best Books List Committee for 2026, contributing to the selection of books that spark deeper literary discovery among customers.**
- **The Southwest Branch created a very popular display for the African American Read-In, displaying books written by and about African Americans.**
- **Winter Garden Branch set up a display in the children's area with handouts about the "1000 Books Before Kindergarten" initiative to encourage caregivers to participate.**
- **Winter Garden hosted a display promoting the Southwest Author Series featuring author Tess Gerritsen.**
- **The South Trail Branch promoted 1000 Books Before Kindergarten during the weekly "Family Play and Connect" event, sharing reading trackers with guardians.**

- **The South Trail Branch librarian is contributing to the Best of Book List in both the youth and adult lists.**
- **The Southeast librarian participated in the Best Books 2026 list initiative and contributed to the America 250 list reading selection. These activities supported collection development and reader engagement by identifying and promoting high-quality titles for future programming and community reading opportunities.**
- **Melrose Audio Instructors installed a new analog mixer console, an analog harmonic EQ, and a Softube plug-in in the Audio Studio control room, increasing resources for users and allowing for new audio mastering classes to be introduced.**
- **The Broadcast system was launched on six televisions at the Orlando Public Library. Two displays experienced uptime issues due to limitations in the televisions' native web browsers, prompting troubleshooting and evaluation of alternatives, including using external devices to improve reliability. Branch staff training has been rescheduled to occur closer to implementation at their respective locations to ensure timely and effective instruction.**
- **MPR created program and service-related screens for use on Communico Broadcast, including Libraries with Heart, Storytimes, location hours, and Book Drop locations. MPR provided support to IT D&D with floor map graphics and general feedback on shows.**
- **Youth Services received updated proofs and approved all three reading tracker booklets and one sheet tracker.**
- **Youth Services received first proofs and submitted edits for all three activities to be used off-site.**
- **Acquisitions has ordered the giveaway books for the SAYL program.**
- **Adult Services collaborated with librarians across the system to finalize 12 program scripts for adult summer programs. These scripts are now available for all locations to use.**
- **Eatonville offered an Open Lab: Resume Writing session for job seekers.**
- **Windermere offered the program "Resume Writing." Three Windermere staff members completed the Job Seekers training to learn about upcoming career-support resource offerings.**
- **Adult Services provided virtual train-the-trainer sessions for the new four-part Job Seekers series. These sessions were recorded and are available on the Adult Programming Guide.**
- **Adult Services offered the new four-part Job Seekers series to customers at the Orlando Public Library.**
- **Southeast Technology Trainers offered two workforce development programs, "Search & Apply for Jobs" and "Creando su Resume." These sessions supported community members in improving their job-search skills and creating effective resumes, including Spanish-language assistance with resume preparation.**
- **The South Trail Librarian hosted "Career Prep," which explored the skills, strategies, and resources needed to improve career readiness.**

- **North Orange hosted a "Resume Resources" program for adults to provide an overview on various library services, such as Resume Maker, to assist customers in creating or updating their resumes.**
- **The Fairview Shores branch promoted the Job Seekers program track and delivered job-focused programming, including Improve Your Job Interview Skills, and open labs. These sessions provided direct connections to OCLS career resources, reinforcing the branch as a reliable support space for customers navigating employment transitions.**
- **Youth Services staff approved presentations on LEGO Spike and LEGO club, and opened registration for the LEGO day of training.**
- **Youth Services staff sent a reminder to branches to promote the LEGO drive for January, along with a reminder to use the promotional materials created. The Orlando Public Library has received a substantial number of donations to support our LEGO club.**
- **Eatonville offered a LEGO Spike Essentials program for youth and held a LEGO Club session for 22 youth as part of the branch's after-school activities.**
- **The South Creek Branch hosted five sessions of "LEGO Education Spike™" with a total attendance of 20. The branch also hosted two "LEGO Club" programs and one "Serious Builders & Gamers – Adult LEGO and Board Game Meetup," with a total of 34 attendees across all events.**
- **Windermere hosted 3 LEGO® Clubs and 4 LEGO® Education Spike™ Prime classes. There were 56 customers in attendance across the programs and classes.**
- **West Oaks hosted two "LEGO Education Spike Prime" technology classes. These sessions used hands-on activities to explore science and engineering concepts.**
- **In January, Southwest hosted its weekly "LEGO Club," with an average of 70 attendees using their imagination to build their own LEGO creations.**
- **The Southwest Branch hosted two "LEGO Education Spike Essentials" classes, where attendees built and programmed machines with LEGO.**
- **Chickasaw Branch hosted a LEGO Club program for children. Participants were challenged to build their own models and display them in the public area for community viewing.**
- **Alafaya hosted 14 LEGO classes and programs in January, including Build LEGO Video Games and LEGO Digital Builds.**
- **Hiawassee hosted the LEGO Education Spike Essentials: Great Adventures program for children, using the template provided by Youth Services. This ensured the program was delivered consistently with system-wide standards and supported engaging, hands-on learning for participants.**
- **The Southeast Branch offered two LEGO Education Spike classes, allowing children to practice STEAM concepts in a hands-on setting. The branch also offered a challenge-based LEGO Club event, providing additional opportunities for children to engage in creative problem-solving and collaborative learning.**
- **The South Trail Branch hosted LEGO Club and LEGO Education Spike Prime, where participants used their imaginations to build unique designs.**

- **North Orange participated in the system-wide "LEGO Club Donation Drive." Additionally, the branch hosted "LEGO Spike Prime" and "LEGO One Scoop" programs in January.**
- **Winter Garden Branch hosted a biweekly LEGO Club, held 2 LEGO Spike classes, and posted information in the branch about the systemwide LEGO Donation Drive.**
- **Hiawassee presented the LEGO Education Spike (Ages 6–12) – Essentials: Great Adventures program. A parent who attended shared that they thought the program was very cool and wanted to purchase the same set for home use.**
- **Promoted literary engagement by moving children's books that matched monthly seasonal themes to the front of the checkout queue. For January 2026, the Home Delivery team prioritized checking out books on Martin Luther King Jr., Ramadan, and Lunar New Year.**
- **Youth Services staff hosted a demo of the Kids Comic Club program for attendees of the January Middle School Advisory Board to gather feedback and ideas for future books and activities.**
- **Youth Services staff approved the final version of the refreshed 1,000 Books Before Kindergarten tracker.**
- **Eatonville promoted and registered families for its upcoming Prime Time Family Reading series.**
- **Eatonville maintained book displays to promote the "An Evening with Nicholas Sparks" and "Meet the Author Dhonielle Clayton" for the annual ZORA! Fest Education Day lineup.**
- **The South Creek branch promoted "An Evening with Author Nicholas Sparks" with a featured book display. The branch also placed flyers and bookmarks in public areas to support the event promotion.**
- **Three staff members from the South Creek branch attended the "Best of Book List Meeting" to discuss changes and next steps. The South Creek Librarian was selected as the committee chair for youth materials.**
- **Acquisitions posted the “Nicholas Sparks – Making you fall in love and cry since 1996” carousel of titles in Libby from January 2–18, 2026, which resulted in 150 checkouts and 9 holds. In addition, a campaign box was posted at the top of Libby for “See Nicholas Sparks 1/17/26,” which included a direct link to the event pages.**
- **Windermere promoted the Nicolas Sparks author event and created a book display to offer read-alike recommendations to customers.**
- **The Community Engagement Department hosted two book clubs and a StoryWalk experience at off-site locations across the county, reaching 218 people. OCLS professional storytellers presented 48 storytimes for audiences of all ages, reaching more than 3,000 people.**
- **The West Oaks Librarian hosted a horror book club and facilitated discussion of books in this genre.**
- **The Southwest branch organized a display of Nicholas Sparks materials to promote an upcoming author event. In addition to the materials, a read-alike display was created and was very popular with customers.**

- **Acquisitions ordered over 400 LEGO books to promote LEGOpalooza in March. All locations will now have updated materials to promote these events and increase engagement with the collection.**
- **Two book clubs were held at the Alafaya Branch this month.**
- **In partnership with the Development Department and the Friends of the Orange County Library System, the Events and Programs Department hosted the second installment of the Lillian Louise Pharr Signature Author Series, featuring Nicholas Sparks. The event took place at the Dr. Phillips Center for the Performing Arts and welcomed 523 guests.**
- **Hiawassee's librarian prepared and submitted a summarized selection of titles from the America 250 booklist for inclusion in the final draft. This final version was submitted to both the Orange County Library System and Florida Humanities for review and consideration.**
- **The South Trail Branch promoted 1000 Books Before Kindergarten during the weekly Family Play and Connect event, distributing reading trackers to guardians.**
- **The North Orange Branch hosted Clay Springs Elementary for its "Literacy Night," where families learned about OCLS resources, classes, programs, and literacy initiatives, including "1,000 Books Before Kindergarten."**
- **Winter Garden created displays to promote the upcoming Nicholas Sparks author event and the OCLS Writers Conference.**
- **Winter Garden Branch set up a display in the children's area with handouts about the "1000 Books Before Kindergarten" initiative to encourage caregivers to participate.**
- **Hiawassee created a display to promote the "An Evening with Author: Nicholas Sparks" event, featuring a selection of his books and movies. The display also includes a QR code that customers can use to purchase event tickets.**
- **Hiawassee's librarian, in conjunction with the Librarians as Learning Leaders group, contributed to the development of the Best Books of 2025: Kids list and the America 250 Book List for Florida Humanities.**
- **Melrose Audio Production instructors hosted "Live in the Room: Hands-On Multitrack Recording Meetup" on January 21, giving participants the opportunity to work with a live band and learn proper mic placement, signal routing, and session management.**
- **The Makerspace introduced the xTool P3 laser cutter and the xTool F2 Ultra Laser Engraver to the lineup, to expand offerings and better help credentialed customers realize their creative vision.**
- **MPR collaborated with IT D&D to structure brand and location-specific "shows" in Communico Broadcast. MPR staff received training from IT D&D on Broadcast implementation and contributed to the first OPL staff Broadcast training, providing support on brand standards/guidelines. MPR Admin continued working with IT Services to identify screen needs across the system and order appropriate screens.**
- **All teams at Orlando Public Library that contribute to digital signage have received training on Broadcast. Each trainee now has permission to update their shows in Broadcast, and all shows for Orlando Public Library and the branches**

**are configured according to the strategy developed with Marketing & Public Relations.**

- **Youth Services managers met with MPR managers to discuss a marketing strategy for promoting Summer at Your Library, including a social media plan.**
- **Youth Services managers submitted all graphics requests for Summer at Your Library materials. They collaborated with marketing managers to refine the new reading tracker for early learners, kids, and teens based on initial proofs.**
- **Adult Services organized the Summer at Your Library Adult Programming Committee meeting to create 15 to 20 scripts for summer events. They also partnered with MPR to redesign the Adult Summer Reading Tracker to enhance patron engagement.**
- **In November, the Eatonville Branch offered career-support resources, including "Resume Writing" and "Open Lab: Resume Writing" sessions.**
- **In November, the West Oaks Branch hosted a "Resume Writing" class where participants learned to plan, create, and format professional resumes.**
- **The Fairview Shores Tech Trainer provided a "Resume Help Open Lab" session for job seekers.**
- **Adult Services introduced the new Job Seekers Program Track in November to librarians and managers. The first Job Seekers Series programs are scheduled at the Orlando Public Library in January.**
- **The Windermere Branch offered "Online Class: Resume Writing" to support customers' career development.**
- **The North Orange Branch held a "Resume Resources" class to explore OCLS databases, including Resume Maker.**
- **In November, the Southwest Branch hosted its weekly "LEGO Club," with an average of 93 attendees creating their own LEGO designs.**
- **The Southwest Branch hosted three "LEGO Education Spike" classes, where attendees built and programmed machines with LEGO.**
- **The South Creek Branch hosted three sessions of "LEGO® Education Spike™" with a total attendance of 11. Additionally, they hosted a "LEGO Club" for children with 30 attendees.**
- **Youth Services staff finalized details for a LEGO drive, created promotional materials, and drafted an announcement email for branches.**
- **The Fairview Shores Branch Tech Trainer offered several "LEGO® Education Spike™" sessions focusing on creative problem solving and teamwork.**
- **The West Oaks Branch hosted three "LEGO Education Spike Prime" technology classes, applying science and engineering concepts through hands-on learning.**
- **The Southeast Branch hosted a "LEGO Education Spike" class and a "LEGO Club" in November.**
- **The Windermere Branch offered three "LEGO® Clubs" and four "LEGO® Education Spike™ Prime" classes in November 2025 to over 77 customers.**
- **The Winter Garden Branch hosted two "LEGO Club" programs and a "LEGO Spike Prime" class for kids, promoted with a flyer and in the branch newsletter.**
- **The Alafaya Branch's 11 "LEGO Education Spike" classes and two "LEGO Club" programs continued to attract strong attendance in November.**

- **Eatonville's Youth Program Specialist organized a "LEGO Club" event with 20 young participants. The Tech Trainer introduced "LEGO Spike Prime" to 6 attendees.**
- **The South Trail Branch presented "LEGO Club," where families created unique designs.**
- **The Southeast team organized a display of Nicholas Sparks materials for an upcoming author event.**
- **Collection Development featured a list on Libby with personalized recommendations from the Fairview Shores librarian, resulting in over 250 checkouts.**
- **Collection Development librarians worked with system librarians to finalize the OCLS Best of 2025 book list.**
- **Youth Services staff hosted the third "Kids Comic Club" program and continue developing a standard script and training presentation.**
- **The library's subscription to Beanstack ended, transitioning to paper tracking logs. Youth Services staff updated the current log language while creating a new version and provided additional details to the creative team.**
- **Adult Services discussed establishing a book club at the Orlando Public Library with the Events & Programs Department and informed Acquisitions Services to seek additional items for the collection. An entry was published in Communico for the first meeting on March 18, 2026, with the selection "The Summer Guests" by Tess Gerritsen.**
- **The Winter Garden Branch created a display for Jane Austen's 250th anniversary and the upcoming Nicholas Sparks event.**
- **The Winter Garden Branch managers reviewed the "1000 Books Before Kindergarten" initiative with staff and placed handouts in the children's area to encourage participation.**
- **The South Trail Branch promoted the "Virtual Author Talk: Charles Duhigg" with a book display, flyers, and MagicInfo.**
- **Acquisitions explored opportunities for staff to provide personalized recommendations for Libby users, promoting the digital collection.**
- **The implementation schedule for Broadcast was revised. Training for this new platform will begin in December, with phase one of the rollout completing in January. During this phase, digital displays will transition from MagicInfo to Broadcast. A strategy was established for MPR to manage digital signage without manually editing each location's content. The development of the training curriculum is ongoing, and managers have been asked to provide names of staff to be trained next month.**
- **In October, staff conducted three "LEGO Education Spike™" technology classes at the West Oaks Branch, with a total attendance of 12 participants.**
- **The Windermere Branch hosted two "Homeschool Technology Class - LEGO® Spike™ Essentials" sessions and continued the bi-monthly "Windermere LEGO® Club." The LEGO® Club had 63 attendees this month.**

- **The South Creek Branch hosted four sessions of "LEGO® Education Spike™" with a total attendance of 19. Additionally, the branch held a "Lego Club" event for 41 attendees.**
- **The Eatonville Technology Trainer offered LEGO Spike Prime to five attendees.**
- **The Winter Garden Branch organized two LEGO Club events for children.**
- **The Southeast Branch hosted one LEGO Club program and one LEGO Education Spike class this month. Participants learned STEAM concepts and engaged in creative problem-solving activities.**
- **In October, the Southwest Branch hosted its weekly "LEGO Club," where an average of 80 attendees had fun using their imagination to make their own LEGO creations.**
- **The Alafaya Branch hosted 12 LEGO Technology classes and the biweekly LEGO Club program.**
- **The South Trail Branch presented two LEGO Clubs where families used their imaginations to build unique designs.**
- **The South Creek Branch promoted the upcoming author event by displaying marketing materials in public areas. South Creek's Librarian leads two booklist committees: one focused on "Summer at Your Library" and the other on "Best Books of 2025." Both committees focus on titles ranging from children's to young adults.**
- **Youth Services staff began work on a script template and training presentation for Kids Comic Club. Staff reviewed current program descriptions and provided feedback to refresh and revise language and format. Staff submitted graphics request for new 1k Books tracker.**
- **The West Oaks Branch displayed promotional material for the Lillian Louise Pharr Signature Author Series, highlighting featured author Nicholas Sparks.**
- **The Community Engagement Department is collaborating with the Orange County Community Corrections Division to finalize plans for monthly book club events for adult and young adult inmates.**
- **The Winter Garden Branch set up a display highlighting the upcoming Nicholas Sparks author event.**
- **The South Trail Branch promoted the Virtual Author Talk featuring Malala Yousafzai through a book display, flyers, and MagicInfo. They also highlighted the 1000 Books Before Kindergarten initiative during the weekly Zero to Five Storytime and Caregiver Connect, distributing reading trackers to guardians. Additionally, the South Trail librarian contributed to the America250 reading list.**
- **The Southeast team organized a display of Nicholas Sparks materials to promote an upcoming author event. Additionally, the Southeast librarian met with the book list group and submitted a final review for consideration in the 2025 Best Adult Books list.**
- **At the Orlando Public Library, Adult Services began planning for a new monthly book club for customers. This club will focus on systemwide author events and staff picks. The potential start date is March 2026, featuring a title by the author selected for the Southwest Author Event.**

- **Youth Services staff evaluated SAYL 2024 participation data to determine a reasonable growth target for the coming year. Additionally, Youth Services staff worked to reimagine the reading tracker for 2025 to encourage engagement with the library throughout the whole summer.**
- **At the South Creek Branch, the Librarian co-led the Summer At Your Library reading booklist committee for children's, juvenile, and young adult titles.**
- **Adult Services contacted all locations to recruit volunteers for the Summer at Your Library Adult Programming Committee. Adult Services collaborated with Marketing and Public Relations to redesign the Adult Summer Reading Tracker to enhance customer engagement.**
- **The IT: Design & Development Department Head and Manager met with the Marketing Manager to assess the digital signage needs of the Marketing and Public Relations Department. A draft listing has been created detailing screens, their locations, and the responsible parties. The team is learning how the Broadcast module functions for creating and displaying digital content and has begun planning the configuration setup, including shows, channels, screens, and permission schemes. A technical issue that previously prevented shows from being displayed and screens from being registered was resolved by the vendor, allowing the team to successfully display a digital promotion on a television screen. The current focus is on revising the implementation schedule, creating a training curriculum, identifying staff to be trained in using Broadcast, and finalizing the configuration plan before execution.**
- **The Windermere Branch provided online courses on resume writing and enhancing job interview skills.**
- **The Eatonville Technology Trainer offered "Search & Apply for Jobs" and "Resume Writing" classes.**
- **Adult Services librarians and trainers are finalizing edits and updates to the four core classes that comprise the new Job Seekers Course Track. These classes will be introduced to librarians at the November Librarians as Learning Leaders Meeting and to technology trainers at the December Systemwide Trainer Meeting.**

**Activity: Pursue opportunities to raise visibility of OCLS in the community.**

- Seek opportunities with individuals, organizations and agencies that can help expand the library's fundraising footprint.
  - **The Chief of Marketing and Public Relations shared information about the Foundation at the Board of Trustees meeting and Managers Meeting to ensure staff understand its mission to raise funds that supplement the OCLS budget.**
  - **Local Wanderer received a $5,000 grant from Synchrony to support the partnership with the Audubon Center for Birds of Prey, allowing the purchase of 500 additional tickets and expanding access for Orange County residents; this is the third year OCLS has received this grant for Local Wanderer.**
  - **The Grants Specialist will meet on September 29 to finalize setup of the Grants Module and decide on its go-live date.**

- **The Development team and Grants Specialist prepared a grant proposal to Synchrony for a $5,000 community grant, seeking funding to support and expand the Local Wanderer partnership with the Audubon Center for Birds of Prey and increase community access to local cultural and educational experiences.**
- **The Development Manager led a tour of the Orlando Public Library for a local business leader to showcase summer youth programming and discuss philanthropic priorities and partnership opportunities, then invited the visitor to the renovation plan reveal event, resulting in several new business and community connections for ongoing cultivation and future partnerships.**
- **The Grants Specialist continued configuring the Grants Module, with setup scheduled for completion in late September.**
- **The Development Manager strengthened the library's presence in the nonprofit and philanthropic community by meeting and networking with peers from Second Harvest Food Bank, Lighthouse Central Florida, the University of Florida's New Worlds Reading Initiative, the Association of Fundraising Professionals Central Florida Chapter, and Orange County Communicators, which fostered new relationships, shared best practices, and increased awareness of the library's philanthropic initiatives.**
- **The Development Manager led a tour of the Orlando Public Library for a local business leader, showcasing summer youth programming and discussing the organization's philanthropic priorities and potential partnership opportunities.**
- **The Orlando Public Library hosted a renovation plan reveal event on July 23, where business and community leaders were introduced to plans for the new Children's Library and first floor reorganizations, resulting in several new connections for ongoing cultivation and future partnerships.**
- **The Development Manager strengthened the library's presence in the nonprofit and philanthropic community by meeting and networking with peers from Second Harvest Food Bank, Lighthouse Central Florida, the University of Florida's New Worlds Reading Initiative, the Association of Fundraising Professionals Central Florida Chapter, and Orange County Communicators, which fostered new relationships, shared best practices, and raised awareness of the library's philanthropic initiatives.**
- **The Development Manager led a tour of the Orlando Public Library for a local business leader, showcasing summer youth programming and discussing the organization's philanthropic priorities and potential partnership opportunities.**
- **On July 23, a renovation plan reveal event at Orlando Public Library introduced additional business and community leaders to the vision for the new Children's Library and first floor reorganization, resulting in several new connections for ongoing cultivation and future partnerships.**
- **The Grants Specialist is preparing several grant applications and has started training on the Grants Module. OCLS has been renewed in Sam.Gov, ensuring eligibility for federal funding opportunities.**
- **The Development Manager completed the Connect DTO program, building relationships with downtown business leaders through monthly collaboration sessions.**

- **The Development Manager is identifying and profiling local corporate prospects whose philanthropic priorities align with the library's mission, and has scheduled meetings with Travel & Leisure and Foley 5 Construction.**
- **The grants specialist is pursuing several grant opportunities, has begun training on the grants module in the new FES system, and has started developing the related workflow.**
- **The Development Manager attended a Florida Library Association session on building a fundraising pipeline and networked with other library fundraising professionals to gather best practices, and also attended the Central Florida County Communicators meeting to learn about Rosen Hotels & Resorts' corporate giving and connect with professionals interested in supporting community organizations and public service institutions.**
- **The Development Project Coordinator and Grants Specialist are preparing and submitting a grant proposal to the Corneila T. Bailey Foundation to support the Local Wanderer program.**
- **The new grant approval process and administrative approval form launched, and the Grants Department received its first completed form. The Grants Specialist worked with project teams to submit two grant proposals: one to EBSCO Solar for the Lake Nona Branch and one to the Urban Libraries Council to support teen media literacy skills.**
- **The Library Director and the Chief Marketing and Public Relations Officer met with a senior director from KPMG to explore partnership and collaboration opportunities, especially in Lake Nona. Following this meeting, the Library Director was invited to present at the State of Lake Nona event hosted by the Lake Nona Chamber of Commerce.**
- **The updated grant approval process was presented at the March managers' meeting. The new Grants Specialist also provided an introduction at that meeting.**
- **The Library Director and the Chief Marketing and Public Relations Officer met with a senior director at KPMG US to discuss opportunities to collaborate, particularly in the Lake Nona area. The meeting resulted in an invitation for the Library Director to present at the upcoming State of Lake Nona event, hosted by the Lake Nona Area Chamber of Commerce.**
- **The Development team met with the Grants Specialist to review a potential application for Local Wanderer funding.**
- **The Development Manager secured a $50,000 commitment from Window World of Central Florida to support Summer at Your Library 2026 and contacted staff at the Central Florida Foundation to explore additional funding opportunities.**
- **The Grants Specialist is preparing two grants for OCLS, has finalized a grants process for staff that will be shared in March, and has updated permissions and contact information on the Grants Wiki to reflect the new role.**
- **The Development Project Coordinator is preparing a grant application to the Parikh Giving Alliance to secure funding for Local Wanderer.**
- **The Development Manager is participating in Connect DTO, the Downtown Orlando Partnership's networking and educational series for emerging downtown leaders in Orlando.**

    - **An initial OCLS grant application process has been created and is under review.**
    - **The Development Manager has contacted community members to discuss ways they can participate in the library's future fundraising plans. Additionally, the Development team has distributed bookmarks, stickers, and impact highlights for the Friends of the Library annual appeal, helping to increase visibility and awareness.**
    - **The Grants Specialist is researching grant management systems and developing a grant intake form and process. The Development Manager received information on Community Impact Grants from United Arts and initiated collaboration discussions with The Enzian Theater, Desco Teatro, and Theater on the Edge for the Local Wanderer program. The Development Manager also attended a Networking for Good event at the Citrus Club where she was able to establish new connections with the Orange County Public Schools Foundation. The Chief Marketing and Public Relations Officer has been accepted to participate in the city and county's CANVAS Cultural Plan committee for the coming year.**
    - **The Grant Specialist position has been filled. The new hire is currently learning about OCLS, researching grant management programs, and developing a grant process.**
    - **A $5,000 grant from Synchrony Bank has been received, allowing the addition of the Orlando Science Center to the Local Wanderer program.**
    - **Suggestions about upcoming grant opportunities have been received from a contact at United Arts. These are being explored by the Development Project Coordinator and the Development Manager.**

- Raise the library's visibility through networking and community building.
    - **The Washington Park Tech Trainer and a Melrose Center team member appeared on WESH Channel 2 to promote the Melrose Film Festival, fiber arts, and National Library Card Sign-up Month.**
    - **The Winter Garden manager attended the Urban Library Council's Customer Experience Leaders Meeting and a webinar on promoting civic discourse in public libraries.**
    - **Washington Park staff produced video footage promoting the upcoming Fiber Arts Fest, which OCLS shared on social media to increase event visibility.**
    - **The Fairview Shores Assistant Manager attended family night at Lakemont Elementary and spoke with 42 children and their families about OCLS resources and programs.**
    - **The Training and Development Team presented at an open house for The Reliable Speakers Toastmasters Club at Orlando Utilities Commission, highlighting OCLS services and community impact.**
    - **A Melrose Video Production Team member attended the Film Florida Committee & Council Meeting, where Film Florida pledged support for member film festivals, including a $500 sponsorship for the Melrose Film Festival on September 26.**
    - **The Melrose Center hosted 19 students from the UCF Transition School to introduce Melrose resources that support career readiness, and Melrose Video**

**Production Instructors promoted resources for students at UCF's Opportunity Quest event focused on career paths and entrepreneurship.**

- **The Melrose Center provided space and support for an American Institute of Graphic Arts Meetup.**
- **Youth Services staff presented at the Library Journal/School Library Journal Public Library Youth Services Leadership Summit, attended a Leadership Orange meeting, and presented at the Florida Library Youth Program Summer Reading Showcase.**
- **The West Oaks manager was formally inducted into the Orlando Daughters of the American Revolution on September 5, the genealogist attended two Winter Garden DAR meetings, and the Youth Programming Specialist met with the Ocoee High School librarian to share teen library resources.**
- **A Hiawassee staff member attended a Partners in Education event at Pinewood Elementary.**
- **The North Orange Branch Manager attended a training with the Peace and Justice Institute, provided by Orange County Government for providers serving children, youth, and families.**
- **Alafaya staff participated in the September East Orange Community Center meeting.**
- **Marketing and Public Relations staff attended the Orange County Communicators meeting and District 1 leadership meeting in September, where they shared the Horizon West Grand Opening date.**
- **The Washington Park Branch Manager appeared live on WESH Channel 2 to promote the Ready Set Learn Back to School resource event, explaining its purpose, resources, and activities for students and families.**
- **Staff from Alafaya, Chickasaw, Hiawassee, South Creek, Fairview Shores, and South Trail branches took part in OCPS back to school and Meet the Teacher events, and the Southwest Branch liaison delivered resource flyers and library card sign-up information to Palm Lake Elementary.**
- **The Fairview Shores Technology Trainer visited Silver Lakes Senior Living Community to provide technology help and promote the Senior Skills Class Course Track.**
- **Windermere staff met with the Town's Communications Specialist to plan future collaborations that support the library system and the community.**
- **The South Trail Branch Manager attended the monthly Orange Blossom Trail Development Board meeting to engage with local businesses, community partners, and OBT Next staff.**
- **The Eatonville manager and Melrose Center staff represented Orange County Library System at the Florida Public Relations Association's 2026 Golden Image Awards, receiving the Golden Image Award of Distinction and Judge's Creativity Award for the Eatonville History Preservation Project.**
- **The West Oaks librarian met with the media specialist at Innovation Montessori of Ocoee to plan future collaborations and partnerships between the library and the school.**

- **Alafaya staff attended the August East Orange Community Center meeting and supported Early Voting throughout August.**
- **Adult Services staff joined multiple August networking events, including the Mayor's Committee on Livability & Healthy Aging, Orlando 1 Million Cups, the Seminole State Foundation Membership Committee, and the National Center for Simulation Modeling, Simulation & Training.**
- **A Chief of Neighborhood Services attended the Leadership Orlando Alumni event, "Listening to Leaders: Leading Through Innovation."**
- **The Development Manager met with and networked alongside peers from Second Harvest Food Bank, Lighthouse Central Florida, UF's New Worlds Reading Initiative, the Association of Fundraising Professionals Central Florida Chapter, Charitable Gift Planners of Central Florida, and Orange County Communicators.**
- **The Development Project Coordinator attended a DOP networking event at Spectrum Reach, connected with professionals from several organizations, and later hosted the Director of Sales from Buffalo Lodging Associates at the Orlando Public Library for a tour and overview of library work.**
- **Marketing and Public Relations staff attended the monthly Orange County Communicators meeting and the Orlando Weekly Best of Orlando 2026 celebration, where the library received the Best Use of Public Funds award.**
- **Marketing staff also attended Community Paper's 37th Anniversary Celebration and met with leadership and staff to review current promotional efforts and explore future editorial opportunities.**
- **Washington Park's Technology Trainer launched a monthly Spanish language class three months ago, which has drawn 15 participants and is building an engaged following, showing growing interest in language learning.**
- **In July, Windermere partnered with the Town of Windermere to host large Summer at Your Library presenters at Town Hall, which expanded event promotion. The Windermere Branch Librarian also established new connections with the Windermere Garden Club for future programs and with the Windermere Police Department to explore a Cookies with a Cop program.**
- **Two South Creek staff members joined the School Partnership Program and now serve as liaisons to Endeavor Elementary and Wetherbee Elementary Schools.**
- **Youth Services staff were invited to present in September at the School Library Journal/Library Journal Public Library Youth Services Leadership Summit about Orange County Library System's youth programs.**
- **Adult Services staff attended several June networking events, including Orlando 1 Million Cups and Orlando Remembered.**
- **Melrose Game Development staff attended the EA Sports Graduation and Games Showcase, where students presented their completed video games and reflected on their camp experience with families, educators, community leaders, and EA staff.**
- **The Chickasaw Branch hosted 50 Forsyth Elementary students for a summer field trip that included a branch tour, a presentation on library resources, and literacy-focused activities.**

- **South Trail Branch managers attended the ribbon cutting for The Enclave at Canopy Park, an affordable housing project funded by Orange County's Affordable Housing Trust Fund, alongside county and district leaders. The South Trail Branch Manager also attended the monthly OBT Development Board meeting to help allocate grant funds to local small businesses and engage with community partners and OBT Next staff.**
- **The Community Engagement Assistant Manager attended the monthly Children's Cabinet meeting, a Central Florida group that collaborates to support services for children and families.**
- **Alafaya staff participated in the July East Orange Community Center meeting.**
- **MPR and Development staff attended the County Communicator's July meeting and followed up with the County Mayor's office on collaborating around tax-related messaging, and MPR invited city and county communications staff to the OPL renovation reveal on July 23.**
- **The Development Manager attended a Charitable Gift Planners of Central Florida workshop on Donor Advised Funds, met with peers from local organizations, and scheduled a follow-up meeting with staff at the Central Florida Foundation.**
- **The Fairview Shores Manager attended the Lee Road Safe Neighborhood meeting and promoted upcoming events and summer reading challenges for all ages.**
- **Youth Services staff met with an editor from School Library Journal/Library Journal to discuss OCLS youth programs and classes.**
- **Eatonville partnered with the Literary Arts Council of Central FL, Inc. to host Revive Zora, the kick-off event for the Annual Southern Fried Poetry Slam Festival in Orlando, drawing 210 attendees to an after-hours program. The Southern Fried Poetry Slam also hosted multiple events at Orlando Public Library in Melrose Center and the third floor meeting rooms.**
- **The Winter Garden Branch Manager attended a Customer Experience Leaders meeting hosted by the Urban Libraries Council.**
- **The West Oaks Manager attended the Orlando Chapter Daughters of the American Revolution General Membership Meeting on June 6, 2026, and the West Oaks Genealogy Specialist co-hosted a Daughters of the American Revolution workshop with the Winter Garden Chapter.**
- **Melrose staff appeared on the Tom & Dan LIVE podcast on June 2 to promote improv classes, shows, and library services.**
- **Alafaya staff participated in the June East Orange Community Center meeting.**
- **Adult Services staff joined several April networking events, including the Seminole State Foundation Board of Directors, Orlando 1 Million Cups, Orlando Remembered, and the Mayor's Committee on Livability and Healthy Aging.**
- **The South Trail Branch Manager attended the monthly OBT Safety Task Force and OBT Development Board meetings, engaging with local businesses, community partners, and OBT Next staff.**
- **Community Engagement staff presented a workshop at the Southwest Florida Library Network event on OCLS initiatives supporting memory care and brain health for seniors and shared best practices with regional library professionals.**

- **A Community Engagement staff member was invited to join the Children's Cabinet, a Central Florida committee that meets monthly to collaborate, share resources, and support services for children and families.**
- **The Community Engagement Assistant Manager was selected as Vice Chair of the Florida Library Association Communications Committee for the 2026–2027 term.**
- **Marketing and Public Relations attended the June County Communicators meeting, coordinated with the county emergency operations center on hurricane season protocols, and attended the June District 1 Leadership Council meeting.**
- **The Chief of Neighborhood Services, serving as Chairperson of the Citizen Review Panel for Human Services, leads the evaluation of funding proposals from local nonprofits and provides funding recommendations to the Board of County Commissioners.**
- **The Eatonville Manager and community stakeholders led a breakout session at the 2026 Florida Library Association Annual Conference on the Eatonville History Preservation Project and community quilt, with the Eatonville youth program specialist moderating.**
- **The Windermere Branch partnered with the Town of Windermere to use Town Hall for select outside presenter dates, allowing more customers to attend programs.**
- **OCLS sent multiple staff members to the Florida Library Association conference in Orlando in May to present, network, and learn from peers.**
- **Fairview Shores and South Trail branch librarians presented a poster session on the America 250 Book List project at FLA and shared this work again at the May Librarians as Lifelong Learners meeting and the 2026 FLA conference.**
- **The Chief Marketing and Public Relations Officer presented at FLA on best practices for communicating through partnerships and telling the library's story in the media.**
- **Community Engagement staff led a "Beyond Library Walls: Bringing Programs to Medical Spaces" workshop at FLA, supported by a Community Engagement manager who documented the event for the Communications Committee.**
- **The West Oaks genealogist promoted genealogy services at a Daughters of the American Revolution meeting on May 19, and West Oaks staff attended the May 13–15 FLA conference, shared key takeaways with colleagues, and adopted a new story-sharing idea.**
- **Chickasaw Branch staff supported the New Worlds Read initiative and promoted the Summer at Your Library reading challenge at an offsite liaison event at Cypress Springs Elementary.**
- **Youth Services staff completed Leadership Orange, shared new resources with colleagues, and took part in Florida Library Youth Program meetings.**
- **Washington Park's Branch Youth Program Specialist distributed Summer at Your Library promotional buttons for staff to wear, increasing visibility and conversations about upcoming youth activities.**
- **Adult Services staff attended several April networking events, including the Seminole State Foundation Board of Directors, Orlando 1 Million Cups, the College Park Historical Society, Orlando Remembered, and the FLA Annual Conference.**

- **The Winter Garden manager joined the monthly Urban Library Council meeting to discuss the use of artificial intelligence in library services and a session on outreach and programming.**
- **A Hiawassee Branch staff member promoted branch programs, Summer at Your Library 2026, and library resources at Pinewood Elementary's Cultural Day, engaging with about 125 attendees.**
- **Alafaya staff participated in Bithlo and East Orange Community Center meetings and delivered a Head Start storytime.**
- **The Southwest Branch Manager attended a Vibrant West Orange community meeting focused on supporting seniors in the Dr. Phillips area.**
- **The South Trail Branch Manager attended the monthly OBT Development Board meeting to connect with local businesses and partners and joined the quarterly Oak Ridge NCF Advisory Board meeting with OCPS, NCF, and Head Start to discuss community needs.**
- **Marketing and Public Relations staff represented OCLS at the Central Florida Communicators meeting to share Summer at Your Library information and attended the District 1 Leadership Council meeting.**
- **On April 11, 2026, Horizon West Branch Manager Lelia Higgins represented Orange County Library System at the American Heart Association's Orlando Heart Ball, highlighting the ongoing partnership that provides blood pressure monitoring kits and heart-healthy programs at library locations.**
- **At the event, OCLS represented the principle of "Access" as part of the AHA's Four Chambers, aligning with AHA's focus on improving access to healthcare, nutritious food, and reliable health education through community programs, partnerships, and advocacy.**
- **Eatonville staff met with the Eatonville Neighborhood Center for Families and Orlando Shakespeare Theatre to plan upcoming collaborative programs.**
- **The West Oaks genealogist attended a Daughters of the American Revolution meeting on April 21 to share current genealogy offerings, and a librarian attended the Citrus Elementary School Advisory Council meeting on April 20 to maintain school and community connections.**
- **Youth Services staff attended the final session of Leadership Orange, the Florida Library Youth Program Summer Workgroup, and an Orange County Public Schools vendor meeting to support youth-focused planning and partnerships.**
- **A member of the Melrose Digital Media Design Team served on the advisory board for the 3D Animation program at Orange Technical College, providing industry insight.**
- **The Melrose Digital Media Design Team toured the EA Tiburon facility, strengthening the partnership that supports the Orlando Game Jam.**
- **Broadcast was added to seven more televisions at Orlando Public Library, including two using prototype form-factor computers that successfully demonstrated a reliable new approach for running Broadcast across the system.**
- **New computers requested by IT: Services arrived and will be prepared for deployment to all locations to support Broadcast digital displays.**

- **Hiawassee Branch is participating in the Prime Time Family Reading Time Series, where the branch manager promotes library services each week; families reported learning about new services and plan to share this information with others.**
- **The Fairview Shores Manager attended the Lee Road Safe Neighborhood meeting and promoted library resources and Library Week activities.**
- **Adult Services staff participated in several April networking events, including the Seminole State Foundation Board of Directors, Orlando 1 Million Cups, and Orlando Remembered, to build community and business connections.**
- **The Community Engagement Department Assistant Manager continued networking through service on the FLA Communications Committee, including creating and sharing an Instagram post about the FLA conference and volunteer opportunities.**
- **Adult Services offered computer classes twice a month at the Beardall Senior Center to support digital literacy for older adults.**
- **Adult Services also coordinated and supported basic computer classes twice a month at the Orlando Work Release Center.**
- **An Adult Services librarian supported the onsite SNAP representative by providing early facility access, assisting with setup, and escorting them out after sessions.**
- **Adult Services staff attended two 1 Million Cups meetings to share the library's business databases with entrepreneurs and business leaders in Orlando.**
- **Alafaya staff participated in an East Orange Community Center meeting and a third grade student success night for parents at a local elementary school to promote library resources.**
- **The South Trail Branch Manager attended the monthly Orange Blossom Trail Development Board meeting, engaging with community representatives and OBT Next staff.**
- **Marketing and Public Relations staff attended the Orange County Communicators Meeting on April 9, announced the Master Plan Survey, distributed survey bookmarks, and coordinated with Orange County Communications to add the survey to the OCFL Newsroom.**
- **The Marketing Manager attended the first meeting of Commissioner Nicole Wilson's District 1 Leadership Council to represent the library and build district-level relationships.**
- **Marketing and Public Relations and OCPS Marketing completed an MOU to cross-promote Summer at Your Library, OCPS magnet programs, and Kindergarten registration.**
- **The Development Manager led a tour of Orlando Public Library for the Connect DTO cohort, where many of the 30 participating business professionals visited the library for the first time and expressed appreciation for the range of services and resources.**
- **Library Director Steve Powell presented at the Lake Nona Chamber of Commerce State of Lake Nona event, sharing updates on the library's Strategic Plan and the Lake Nona Branch.**

- **The Melrose Center hosted two representatives from EA Sports for a guided tour of equipment, studios, and educational offerings, and discussed future collaboration opportunities following EA's sponsorship of the Orlando Game Jam and Game EXPO.**
- **The South Trail Branch manager attended the monthly Orange Blossom Trail Safety Task Force and OBT Development Board meetings to engage with community representatives and OBT Next staff.**
- **Youth Services staff attended Leadership Orange and the Orange County Public Schools vendor meeting to discuss Virtual Library Card use and access.**
- **Adult Services staff joined several January networking events, including the Seminole State Foundation Board of Directors, Orlando 1 Million Cups, Orlando Remembered, and the College Park Historical Society.**
- **The Southwest Branch assistant manager represented the library at the CFEC Job Fair to support recruitment of new applicants to the library system.**
- **The West Oaks Branch manager and a librarian attended the monthly Citrus School meeting as part of the School Advisory Council, where they reviewed the school improvement plan and promoted library events.**
- **The Eatonville Branch manager met weekly with Orlando Shakespeare Theater staff to plan a community read collaboration focused on "Their Eyes Were Watching God" by Zora Neale Hurston.**
- **Alafaya Branch staff participated in the East Orange Community Center meeting.**
- **The Director, Assistant Director, Chief of Neighborhood Services, Chief Marketing and Public Relations Officer, and Horizon West Branch manager attended the Horizon West Regional Park grand opening celebration.**
- **Marketing and Public Relations sent district-specific library event information to nine city and county elected officials for inclusion in district email communications, met with the OCPS marketing director to finalize cross-promotion of programs beginning in April, and worked with county communicators to promote OCLS' Master Planning Community Survey through county channels.**
- **A member of the Melrose Video Production Team represented Orange County Library System at the Film Florida Committee & Council Meeting, connecting with the state's main screen production organization, which has pledged to support film festivals for its members in the coming year. Another team member served on the advisory board for the Digital Cinema Production program at Orange Technical College, South Campus, offering industry insight.**
- **Youth Services staff represented OCLS at Leadership Orange and the Florida Library Youth Program meetings, strengthening ties with local youth-serving organizations.**
- **The Chickasaw Branch partnered with the Korean Art Group to display 12 art pieces throughout the branch, highlighting Korean culture and celebrating the Lunar New Year.**
- **South Creek's Customer Service Lead presented at Southwood Elementary School about available library resources, strengthening the library's connection**

**with the school community and increasing awareness of services among students and staff.**

- **Alafaya staff attended STEAM Night at Avalon Elementary and the monthly community partners event at the East Orange Community Center to promote library services and programs.**
- **The Fairview Shores manager attended the Lee Road Safe Neighborhood meeting and shared library resources and upcoming events, while the assistant manager attended International Night at Lakemont Elementary School on February 24 and shared library resources with 165 children and their families.**
- **The Eatonville manager met weekly with a team from Orlando Shakes to plan a collaborative program focused on Zora Neale Hurston's "Their Eyes Were Watching God."**
- **A West Oaks librarian attended the monthly Citrus School meeting to review the school improvement plan and promote library events, and the West Oaks Genealogy Specialist presented on the Adams-Onís Treaty of 1819 and the America 250 commemoration at the Winter Garden Daughters of the American Revolution Chapter meeting, highlighting related library initiatives.**
- **The Development Manager attended the second session of Connect DTO to network with sports and entertainment leaders in downtown Orlando, while the Volunteer Coordinator & Retail Specialist registered for the Florida Library Association conference to connect with other volunteer coordinators and learn best practices to strengthen OCLS volunteer programs.**
- **Adult Services staff participated in several February networking events, including Orlando 1 Million Cups, Orlando Remembered, and the College Park Historical Society, and attended the Mayor's Committee on Livability & Healthy Aging bi-monthly meeting to share information about activities and resources for seniors.**
- **The South Trail Branch Manager attended the monthly Orange Blossom Trail Safety Task Force and Orange Blossom Trail Development Board meetings, engaging with community representatives and OBT Next staff.**
- **Fairview Shores staff attended Literacy Night events at Lake Weston Elementary and Lockhart Elementary, where 84 attendees learned about library services and completed a take-home craft activity.**
- **Marketing and Public Relations arranged an interview with Orange County Parks and Recreation tied to their participation in the February LIFE on the Big Screen program, highlighting how libraries and parks work together and the benefits they provide.**
- **The Marketing and Public Relations team scheduled the Library Director to meet with all members of the OCLS Governing Board to review the 2026–2027 annual budget proposal, and the Library Director, Assistant Director, and Chief Marketing and Public Relations Officer attended a networking event at the Gray Robinson law firm.**
- **Marketing and Public Relations attended the February Orange County Communicators meeting, where they distributed library collateral, updated the group on library events, and coordinated with the County to be included in asset distribution for the county rebrand.**

- **The Chief Marketing and Public Relations Officer and the Assistant Director met with 10 state legislators and aides in Tallahassee during Florida Library Association's Library Day in the Capitol, sharing updates on library activities and distributing copies of the library's Annual Report.**
- **Marketing and Public Relations is coordinating with the City of Orlando to provide public meeting spaces for city activities while City Hall is under renovation.**
- **Several members of the Admin team attended the Orlando Economic Partnership's holiday open house event to maintain community and business connections.**
- **Marketing and Public Relations sent district-specific library information to the offices of nine elected officials to promote branch activities and strengthen relationships with policymakers.**
- **The South Trail Branch Manager attended the monthly Orange Blossom Trail Development Board meeting, engaging with community representatives and Orange Blossom Trail Next staff.**
- **Alafaya staff participated in literacy nights at three local schools and hosted Head Start for storytime and an elementary school field trip.**
- **Adult Services staff attended multiple January networking events, including Orlando 1 Million Cups, Orlando Remembered, and the College Park Historical Society.**
- **The Melrose Game Development team secured monetary sponsorships for the upcoming Orlando Game Jam from EA Sports Tiburon, Unity, and the Orlando Unreal Engine Community.**
- **The West Oaks Branch Librarian served as a judge at Thornebrooke Elementary School's annual spelling bee.**
- **The Development Manager joined the 2026 Connect DTO cohort and attended the first session of the six-month program focused on downtown Orlando's growth and civic engagement.**
- **South Creek staff attended Literacy Night at Freedom High School on January 28 to connect with local teens.**
- **Youth Services staff represented OCLS at Leadership Orange and Florida Library Youth Program meetings.**
- **The Chickasaw Branch Manager attended Literacy Night at Cypress Springs Elementary, where 101 attendees learned about library services and completed a take-home craft activity.**
- **The Development Manager attended two networking events and connected with staff from the OCPS Foundation, the Dr. Phillips Center for the Performing Arts, and a local construction company, and invited them to tour the Orlando Public Library.**
- **Melrose Video Team members attended the Film Florida Board meeting on December 11–12, engaging with the state's primary organization for marketing, professional development, and networking in the screen production industry.**
- **Youth Services staff attended Leadership Orange and the Orange County Public Schools vendor meeting to discuss use of and access to Virtual Library Cards.**

- **On December 15, the Eatonville manager attended the first Eatonville Neighborhood Center for Families Community Advisory Board meeting for the 2025–2026 fiscal year, where partners reviewed and discussed goals, objectives, and initiatives to improve services for the Eatonville community.**
- **Adult Services staff participated in several December networking events, including Orlando 1 Million Cups, Orlando Remembered, and a Foundation for Seminole State College board meeting.**
- **West Oaks' Genealogy Specialist and Branch Outreach Specialist met with the Callahan Neighborhood Association Leadership Team to plan a legacy project for senior community members and introduced them to OCLS resources and the Genealogy Collection.**
- **The South Trail Branch Manager attended her first Oak Ridge Neighborhood Center for Families Community Advisory Committee meeting.**
- **Marketing and Public Relations staff worked with Orange County officials to promote and complete the annual Mayor's Toy Drive, met with Orange County Public Schools marketing staff to explore collaborative marketing and promotion opportunities, and met with Florida Citrus Sports marketing staff about a potential 80th Citrus Bowl display at Orlando Public Library.**
- **South Creek staff hosted a "Gingerbread Build Off" at Meadow Woods Elementary School for 34 attendees.**
- **Youth Services and Community Engagement staff presented library resources and the OCLS social worker program at the Central Florida Interagency Council Committee meeting in November.**
- **The Young Adult Librarian from Youth Services participated in another session of Leadership Orange.**
- **Fairview Shores branch staff engaged in school partnerships, including Teach-In events at Lake Weston and Wheatley Elementary schools.**
- **West Oaks staff participated in two Teach-In events, providing library resources and card sign-ups to 242 attendees.**
- **Adult Services staff attended networking events such as Orlando 1 Million Cups, Orlando Remembered, and Teach-In events at various schools.**
- **Employee Services represented OCLS at the CFEC Job Fair, engaging with over 300 candidates, and participated in OrlandoJobs.com CareerFest 2025, interacting with more than 100 applicants for 18 open positions.**
- **Head Start visited Alafaya for storytime, and staff participated in Teach-In events at three local schools.**
- **South Creek staff attended Teach-In events, hosted Montessori Way School for a storytime and tour, and shared library resources with students.**
- **The South Trail Branch Manager attended the monthly OBT Development Board meeting to interact with community representatives.**
- **Chief Neighborhood Services Officer Danielle King graduated from Orange County's Mayor's Citizens Academy, gaining insights into local government and engaging with County leadership.**
- **MPR collaborated with the Orange County Mayor's office on the Mayor's Toy Drive initiative and produced a social video promoting the OCLS app.**

- **The Social Media Coordinator partnered with Orlando Ballet on a Goose on the Loose video at Orlando Public Library.**
- **The Library Director/CEO and the Chief Marketing and Public Relations Officer met with multiple members of the Orange County legislative delegation to talk about the value of libraries to the community. The Library Director/CEO also presented to the entire delegation at its annual meeting in October.**
- **The library's Marketing and Public Relations Department collaborated with the Orange County Mayor's Office to create a promotional video for the OCLS App and participated in various networking and marketing events, including the Mayor's Toy Drive.**
- **The Melrose Game Development Team attended an advisory meeting at Orange Technical College to discuss updates and industry trends, while a member of the Video Production Team contributed insights at a Digital Cinema Production meeting.**
- **A literacy event at St. Andrews Catholic School engaged students with scavenger hunts and a golden bookmark prize.**
- **Library staff provided a tour of the Eatonville Branch to Grace Medical Home representatives.**
- **A Youth Services staff member joined Leadership Orange and attended two sessions.**
- **Adult Services engaged with several community organizations to enhance relations, including the Ventura Country Club and the Foundation for Seminole Community College.**
- **At the Veterans Services 80th Anniversary Fair, 84 attendees visited the library's table.**
- **Alafaya Branch staff participated in community events such as National Night Out and school festivals, strengthening local connections.**
- **South Trail Branch managers met with the Oakridge Neighborhood Center for Families coordinator to exchange resources and plan future collaboration.**

## GOAL: BE FORWARD-THINKING

**Objective:** **We will provide and explore services and technology to deliver relevant experiences for the community.**

**Activity:** **Use data to provide responsive services that evolve and grow with the community.**

- Evaluate existing and new opportunities for services and resources.
    - **The ILS RFP Committee completed scoring of the three vendors, and Innovative Interfaces' Polaris ILS received the highest overall score. The next step is to seek approval from the Board of Trustees to proceed with contract negotiations and begin planning for implementation.**
    - **Three vendors—Innovative Interfaces, SirsiDynix, and Bywater Solutions—presented their respective products (Polaris, Symphony, and Koha) to the ILS selection committee. These presentations helped the committee learn more about each integrated library system and begin evaluating which option would best meet the library's needs.**
    - **The RFP scoring committee evaluated and scored all submitted proposals and selected the top three vendors—ByWater Solutions, Innovative Interfaces, and SirsiDynix—to move forward to the next phase of the process. These three vendors were invited to participate in in-person presentations as the next step in the evaluation.**
    - **Staff members drafted the request for proposal (RFP) and the accompanying list of functional requirements for a new ILS. The finalized RFP has been posted on ocls.org and emailed to several potential vendors.**
    - **IT Services distributed surveys to all departments and locations to gather feedback on the software suites provided to staff. Follow-up interviews are now underway to clarify survey responses and address additional questions. This process will help guide decisions as software offerings continue to be evaluated and improved.**
    - **IT Services has hired a Systems Analyst to identify and implement new standards. Surveys are currently being distributed to each department and location to assess their usage and needs. This information will guide the next phase, where IT will begin standardizing software offerings.**

- Evaluate and improve current data collection.
    - **The Data Analytics Specialist continued training sessions with the LibInsight vendor to further build skills and support effective use of the analytics tools.**
    - **The IT: Design & Development team researched several potential tools for website heat maps, including Hotjar and Microsoft Clarity, to better understand how users interact with the library's websites. No final determination was made on a**

**preferred solution, and efforts to identify and pursue appropriate resources for analyzing user behavior were planned to continue into the next fiscal year.**

- **The Data Analytics Specialist continued training sessions with a vendor to further develop skills and ensure effective use of the analytics tools. In addition, the specialist created a custom dashboard displaying key marketing performance indicators for the Marketing and Public Relations Department, providing staff with improved access to relevant data for decision-making and evaluation.**
- **The Data Analytics Specialist participated in two consultation sessions with Springshare to expand their knowledge of LibInsight. These sessions were intended to support the continued expansion and effective use of LibInsight across the organization.**
- **A consultation was scheduled with Springshare, the LibInsight vendor, to support further development and enhancement of how the library uses the platform.**
- **The Data and User Services team completed a project charter to guide the implementation of LibInsight. They also met with Springshare to gather more information about the vendor's capacity to support the project.**
- **Data & User Services is collecting information from Marketing and Public Relations and other stakeholders to plan a LibInsight dashboard that will track marketing KPIs.**
- **Data & User Services is collecting information from Marketing and Public Relations and other stakeholders to plan a LibInsight dashboard that tracks marketing KPIs.**
- **A mockup of the LibInsight dashboard was submitted to the administration for review. Feedback was provided, and the Data and User Services team has begun finalizing the dashboard.**

- Create a Master Plan.
  - **The library now holds weekly meetings with the Master Plan consultants to review project status and identify next steps in the process. The Master Plan consultants are scheduled to meet with administration for a two-day workshop in November to evaluate project suggestions.**
  - **The Master Plan consultants continued work on the technology reports and facility condition reports. Bureau Veritas presented an introduction to the AssetCalc program for asset and inventory management.**
  - **The Master Plan consultants presented a status update to the OCLS Board of Trustees at the July meeting. They are also working on finalizing the facility and condition assessments.**
  - **The Master Plan consultants have completed the assessment phase and have begun the synthesis phase, where they are analyzing all of the input gathered.**
  - **The Master Plan consultants presented a status update of their findings to administrators and managers. The consultants continue to analyze data collected through surveys and facility assessments.**
  - **Facility assessments for all OCLS locations were completed. The Master Plan community survey was completed at the end of April. A schedule for branch visits to assess technology is currently being created. The consultants are scheduled**

**to attend the next managers' meeting in person in May. They also met individually via Teams with all OCLS Board of Trustees members.**

- **The Master Plan staff survey went live in March and has received over 361 responses. A community survey has been created and is scheduled to go live at the end of March. Facility inspections at all library locations are also underway.**
- **The Master Plan consultants visited OCLS in February and presented at the managers' meeting and to the Board of Trustees. They sent requests for information and statistics, which OCLS staff compiled and returned. They also submitted an initial staff survey for approval. A kick-off meeting has been scheduled in March with Bureau Veritas, the consultants responsible for the Facility Condition Assessment.**
- **A contract with the Master Plan consultant and architect has been signed. The kick-off meeting for the Master Plan took place on January 28, 2026. The consultants are planning their first insight visits, including a focus group and meetings, in February.**
- **The procurement team evaluated presentations from four consultants and ranked Group 4 Architecture as the top choice. The library will present this ranking for approval at the board meeting in December.**
- **A Master Plan RFQ was published, and OCLS received 11 responses. The procurement team evaluated the written responses to determine the top five consultants. In-person presentations are scheduled for the end of October and the beginning of November.**

**Activity:** **Review programs, services and collection offerings to ensure that the library meets community needs.**

- Utilize data to ensure resources meet the needs of individual communities.
  - **Community Engagement leadership has initiated the annual partner review process and will be meeting with Outreach team members from each service area across the county to evaluate existing partnerships. These reviews will help ensure that partnerships remain aligned with the library's purpose, vision, strategic priorities, and community engagement goals while continuing to address identified community needs.**
  - **no updates**
  - **Following submission of assessment materials, Community Engagement management met with leadership and completed the review process. As a result, outreach capacity standards were defined and opportunities for improved efficiency in community engagement efforts were identified.**
  - **All community partnership assessment criteria have been fully developed and documented for annual use across the department. These materials, along with a high-level review of staff time and resource use, have been submitted for evaluation, review, and discussion.**
  - **The Community Engagement Department has completed the Community Partnership Assessment guide to evaluate current partnerships and optimize**

**resource use. To support this, individual meetings with staff members are being conducted to understand time allocation and work activities. These discussions ensure the assessment aligns with daily operations and strategic goals.**

- Utilize data to evaluate the success of programming and classes.
    - **The Data Analytics Specialist completed dashboards for attendance and reading program sign-ups and completion. A report is being created to highlight key findings from this data and to provide recommendations based on the analysis.**
    - **The Data Analytics Specialist completed dashboards for class attendance, providing a clear view of participation trends and patterns. A report is being created to highlight key findings from this data and to provide recommendations based on the analysis.**
    - **The Data Analytics Specialist completed dashboards for bilingual programs and classes, providing a clear view of participation trends and patterns. A report is being created to highlight key findings from this data and to provide recommendations based on the analysis.**
    - **The Data Analytics Specialist started working on the Summer at Your Library attendance statistics and created preliminary charts and graphs to support this analysis. These visualizations were used to generate initial findings about program participation.**
    - **The Data and User Services Department met with the Adult Services and Youth Services departments to gain a clearer understanding of the "Summer at Your Library" processes and the related workflows. During these discussions, the teams also clarified the expected outputs for the data analysis, ensuring that reporting needs and evaluation goals were well defined and aligned across departments.**
    - **The Data and User Services Department met with the Adult Services Department to gain a clearer understanding of the library's technology classes. During the meeting, the teams discussed the types of trends Adult Services wanted to track and identified the specific data points that should be analyzed to support this work.**
    - **The Data and User Services Department met with the Youth Services Department to determine the goals for analyzing data related to bilingual programs.**
    - **Data & User Services has completed the final draft of the new survey for classes and events. The survey is designed to gather consistent, actionable feedback that will help measure outcomes, assess impact, and inform future planning. The survey was presented to the Chief of Lifelong Learning for review.**
    - **No activity to report.**

**Activity:** **Evaluate the user journey in all aspects of library service.**

- Evaluate and update customer satisfaction measurement tools.
    - **A cutover plan was finalized to launch the new Class and Program Feedback Survey on October 1. The plan outlined the steps needed to move from the**

**current feedback process to the new survey tool and confirmed that all preparations were in place for the October launch date.**

- **The Data and User Services Department presented the new survey to OCLS instructors during their meeting. This presentation introduced the survey's purpose and content to the instructors and provided an opportunity for initial questions and feedback.**
- **The Data & User Services Department Head presented the new Class and Program Feedback Survey, which is scheduled to go live in FY2027, to managers at the July All Managers Meeting. The presentation informed managers about the upcoming survey and prepared them for its future implementation.**
- **Data & User Services completed the final draft of the new unified survey for classes and events. The Chief of Lifelong Learning reviewed and approved the proposed revisions and structure. The survey is now pending review by the Library Director. After approval, the team will begin implementation planning and staff communication.**
- **Internal reports have been created in the ticket system to showcase metrics for each department and location. These reports will help managers see tickets still needing attention, overall IT assistance provided to the location, and trends in the category of tickets they are opening.**
- **The team completed the final draft of the new survey. The next step is to review this draft with stakeholders to gather feedback and confirm alignment with project goals.**
- **An initial draft of the new survey for classes and programs has been created in SurveyMonkey.**
- **The team developed new survey questions and is drafting them in SurveyMonkey.**
- **Data and User Services began analyzing data from the current program and class surveys, as well as interviews conducted by the Senior UX Strategist.**
- **IT Services has been collecting and reviewing surveys from staff who open tickets with the team. Feedback has been positive, and the new system is functioning more effectively for everyone involved. IT will continue to gather and respond to this feedback to ensure ongoing system improvements.**

- Explore innovative technologies, ideas and procedures to enhance the customer experience.
  - **The IT Design & Development team held several preliminary conversations that outlined possible approaches and explored the potential for an OCLS API. Work on this project was deferred, with efforts planned to resume in the next fiscal year.**
  - **The IT Design & Development team met with an IT Services Infrastructure manager to discuss opportunities for alignment between the two departments in using artificial intelligence to support workflows and processes. The discussion focused on how AI tools could be applied to improve efficiency, streamline tasks, and enhance collaboration across both areas. Several platforms and approaches were considered. Conversation will continue.**

- **The new discovery platform is being used by customers and the project is complete. All planned activities and objectives were completed as intended, and the work met the project's scope, goals, and expected outcomes.**
- **The catalog transitioned from WebPAC to Aspen Discovery on February 10. Data & User Services is collecting feedback from users to assess their experience with Aspen Discovery and to identify any needed adjustments or improvements.**
- **A public preview of the new Aspen Discovery catalog launched, and the team is collecting feedback from staff and patrons. Staff training is complete. The project is in the final stages of refining the catalog before the full launch.**
- **Initial configuration of Aspen Discovery is complete, and staff have conducted testing.**
- **All administrative trainings have been completed, and configuration is progressing on schedule. The transition to the testing and training phase is now underway.**
- **IT Services is gathering statistics from each team about the software they use. This will help IT understand the software each team relies on. Once completed, IT will begin standardizing software and provide recommendations for the most commonly used programs.**
- **A kickoff meeting for the new discovery layer was held with internal stakeholders and Grove to begin implementing Aspen.**

## GOAL: BE EMPOWERED

**Objective:** **We will enhance our employee training structure, support professional development and improve internal communication so OCLS staff are adaptable to community needs.**

**Activity:** **Foster a culture of growth and development.**

- Provide training and development opportunities that support staff and system-wide efforts.
    - **In September, Acquisition Managers held a meeting with staff to share information about the mental health benefits available through United Healthcare. The session focused on ensuring employees were aware of the full range of resources and support services they could access to address mental health needs.**
    - **The West Oaks librarian trained four new staff members on the library catalog, ensuring they were prepared to support patrons in locating and accessing materials effectively.**
    - **The Fairview Shores Librarian strengthened internal communication by delivering weekly "Industry News" updates and a "Database of the Week" email that highlighted valuable OCLS resources and tools for staff. In addition, he fostered a culture of continuous development by sharing a daily "PLA Early Literacy Tip of the Day" email aligned with the PLA Early Literacy OCLS calendar.**
    - **Staff members attended a Communico training and refresher session hosted by an assistant manager. Staff at South Creek received cross-training on financial tasks, including deposits and TBS.**
    - **This past month, the circulation department focused on security and safety training. All staff members participated in a security walkthrough of the Orlando Public Library, during which the OPL Customer Service Associate Manager led a tour and highlighted emergency exits and procedures. In addition, the OPL Customer Service Manager presented training on First and Second Amendment auditors, further strengthening staff awareness and preparedness.**
    - **North Orange staff received training on the unique benefits of graphic novels/comics for juveniles and adults alike. Staff learned specific strategies on how to educate caregivers of young readers on why graphic novels can be a great tool in advancing reading goals for their child.**
    - **On August 13th and 14th the Training and Development Team facilitated a beta-test session of the Crisis Prevention Institute's Verbal Intervention Training. The class of 12 attendees was comprised of library customer service leads and social workers who will provide feedback on the course content. Their feedback will be used for final adjustments to the course, and it will roll out systemwide with quarterly offerings in 2027.**
    - **The Training and Development Team also provided two trainings on OCLS Resources this month, with a Resource of the Month video on the Talking Books**

**program, and a Database of the Month video highlighting the Morningstar Investing Center database.**

- **In August, the Customer Service Department focused on training related to the LinkedIn Learning database. The training was designed to help staff become comfortable navigating LinkedIn Learning and understanding its features so they could confidently recommend it and assist customers using this resource. To complete the training, staff were assigned to watch a brief introductory video through SumTotal and explore the database in order to answer questions in an associated Microsoft Form.**
- **The Washington Park Librarian presented an overview of the MorningStar Database and the Talking Books resource during a team meeting. Following the presentation, she sent an email encouraging all team members to complete the SumTotal training for MorningStar and to view the SumTotal video on Talking Books, and asked them to email her and the Branch Manager upon completion to confirm 100% participation.**
- **The Fairview Shores Librarian strengthened internal communication by delivering weekly "Industry News" updates and a "Database of the Week" email that highlighted valuable OCLS resources and tools for staff. In addition, he fostered a culture of continuous development by sharing a daily "PLA Early Literacy Tip of the Day" email aligned with the PLA Early Literacy OCLS calendar.**
- **North Orange provided staff with training on how to address common customer service questions and issues with the goal of "Finding a Yes." Staff explored Reader's Advisory scenarios supported by Novelist+ and the OCLS Catalog; Staff learned about the High- & Middle- School Advisory boards as alternatives when the branch is at capacity for teen volunteers; and staff researched and created a customer resource of local notaries to quickly direct individuals to where they can find the service in the community.**
- **The Winter Garden branch manager hosted a team training session to review the Libby app. The training included an overview of the app and highlighted several features that customers may find helpful.**
- **This month, Washington Park's librarian conducted Science Online database training for all team members. The training ensured that staff were better prepared to use the database's features and to support patrons in accessing reliable science resources.**
- **In July, the Customer Service Department completed team training on the OCLS "Gale Books and Authors" database. Staff first watched an assigned introductory video through SumTotal, then explored the database to answer questions in a linked form. The purpose of this exercise was to help staff become more familiar with the database so they can better use these tools to assist customers and demonstrate effective database use.**
- **Winter Garden Branch staff reviewed the OCLS Social Worker LibGuide to support service awareness and referrals.**
- **At the branch's monthly team meetings, a Hiawassee staff member presented on the Libby database. The library worker explained the benefits of Libby for both**

**customers and staff and gave an overview of the database's features and functions.**

- **During the past month, the Circulation Department completed its monthly training. Staff viewed a webinar titled “Mental Resilience: Avoid Burnout with Proven Strategies for Healthier Work-Life Balance” and later discussed the content during a staff meeting. During this discussion, staff shared feedback on the training and identified ways they could implement the advice and strategies presented to support healthier work-life balance and reduce burnout in their daily work.**
- **Washington Park’s Librarian introduced the HeritageQuest Online resource during a team meeting. Following the presentation, all staff completed the corresponding online training, strengthening the team’s ability to connect customers with this valuable resource for genealogical and historical research.**
- **The Fairview Shores Librarian strengthened internal communication by delivering weekly "Industry News" updates and a "Database of the Week" email that highlighted valuable OCLS resources and tools for staff. In addition, he fostered a culture of continuous development by sharing a daily "PLA Early Literacy Tip of the Day" email aligned with the PLA Early Literacy OCLS calendar.**
- **The Fairview Shores Librarian also strengthened internal communication by delivering weekly "Industry News" updates and a "Database of the Week" email that highlighted valuable OCLS resources and tools for staff. In addition, he fostered a culture of continuous development by sharing a daily "PLA Early Literacy Tip of the Day" email aligned with the PLA Early Literacy OCLS calendar.**
- **During a recent team meeting, Washington Park’s librarian provided an overview of various databases available through the library. The presentation helped staff better understand the range of resources offered and how they can be used to support patrons’ information needs.**
- **At the branch's monthly team meetings, a Hiawassee staff member presented on the database Kanopy. The staff member explained the benefits of Kanopy for both customers and staff, with a focus on how this database can support library programs such as movie screenings and youth storytimes.**
- **The North Orange branch trained staff on Talking Books to better help customers with disabilities navigate available library resources beyond eBooks and audiobooks and understand why they might choose one option over the other.**
- **The Customer Service Department assigned the team to complete training on the OCLS database “Press Reader” and to complete a questionnaire based on hands-on exploration of the database. This work focused on becoming familiar with the database’s features and functionality through direct use.**
- **South Trail staff explored the database of the month "Gale Legal Forms" and the SumTotal training "ABCs of the AED." Staff also participated in Rules of Conduct training presented by the managers and completed their BreakSpot required training.**
- **In May, Home Delivery staff completed the SumTotal training Back Safety in Office Environments.**

- **Southeast staff members presented OCLS resources and databases to strengthen staff knowledge and skills through consistent, team-based trainings. The resources highlighted in May included automotive repair resources for customer assistance, as well as key career-support databases such as Peterson's Career Prep and the Encyclopedia of Career and Vocational Guidance. These staff-led trainings equipped team members with practical tools to support customers' educational and workforce development needs.**
- **Team knowledge of OCLS resources continued to strengthen at Southeast through staff-led presentations, which highlighted key digital library resources for language learning, including Mango, Pronunciator, and Rocket Languages, equipping team members with practical talking points and use cases to better connect customers to these services. Additional trainings focused on OCLS databases such as Legal Forms and ASL Defined, expanding staff awareness of specialized tools that support legal, accessibility, and lifelong learning needs. To reinforce continuous learning, instructors also shared updates during daily huddles through "What's New?" segments related to Technology and Spanish classes, ensuring staff stayed informed about program changes, new features, and evolving instructional approaches.**
- **North Orange staff participated in NoveList Plus training and completed a virtual scavenger hunt to learn how to utilize the service and help customers find their next read! Staff also received a Rules of Conduct training to help them address common ROC violations while maintaining high customer service standards.**
- **South Trail staff explored the database of the month "Gale Literature," completing a quiz to go along with the training, and SumTotal training "A Complaint is a Gift." The team also engaged in staff-led training that addressed printing from phones.**
- **In April, the Customer Service Department provided team training on the database "Chilton Library," an extensive resource for automotive repair, maintenance, and service information. Staff members watched a training video, explored the database, and completed a scenario-based questionnaire to gain hands-on experience.**
- **In April, Home Delivery staff completed the NicheAcademy training Customer Service from the Inside Out by Linda Bruno, followed by a discussion on how to better support one another and collaborate more effectively with other departments and branches across the system.**
- **All staff participated in Intellectual Freedom training to ensure consistent application of the LEARN framework when addressing customer concerns around intellectual freedom.**
- **The Fairview Shores Librarian strengthened internal communication by delivering weekly "Industry News" updates and a "Database of the Week" email that highlighted valuable OCLS resources and tools for staff. In addition, he fostered a culture of continuous development by sharing a daily "PLA Early Literacy Tip of the Day" email aligned with the PLA Early Literacy OCLS calendar.**
- **To promote consistent understanding and application of ADA rules and regulations, the Washington Park Branch Manager provided a SumTotal training opportunity for all team members to review the Orange County Library System's**

**guidelines regarding service animals. This review reinforced staff awareness of ADA requirements and ensured that team members are equipped to respond appropriately and consistently when assisting customers with service animals.**

- **Select staff prepared and hosted targeted trainings for their colleagues on the HeritageQuest and Ancestry databases, strengthening the team's ability to assist with genealogy and historical research, as well as on the Book of Lists, a key reference resource from the Orlando Business Journal. In addition, Southeast instructors supported staff development by sharing updates on technology and Spanish class offerings during morning Huddles through the "What's New in Technology and Spanish" segment, ensuring teams remained informed about current programs and instructional support. Together, these learning opportunities enhanced staff knowledge and confidence, supported professional growth, and reinforced a culture of continuous learning across the branch.**
- **In March, all staff at Southwest received training on Microsoft Sharepoint to allow for easier access to staff documents and resources including schedules, calendars, and handouts.**
- **In March, the Customer Service Department focused on Gale LegalForms, a resource that staff could recommend to customers seeking legal forms, templates, and related information. Customer Service staff watched an online SumTotal training video on Gale LegalForms and then explored the database in more depth while completing a questionnaire.**
- **Eatonville Customer Service Tech trained the team on how to submit Staff Picks to encourage staff participation in the initiative to share staff-created book reviews with library customers.**
- **The West Oaks librarian provided training and guidance on using Novelist Plus during a team huddle meeting. This session helped staff become more familiar with the resource and better prepared to support customers in using it.**
- **Adult Services met with the Training Department to discuss topics for the development of training opportunities on OCLS resources for staff. Talking Books will be the first topic that will be developed and shared with staff.**
- **The database Examine+ was shared with Acquisitions staff during a department meeting, ensuring that team members were introduced to the resource and its potential applications.**
- **No new activity to report.**

- Support opportunities for cross-departmental/branch experiences.
  - **The revamped Adult Programs Committee met in September. Each branch has a representative on the committee. Topics covered in the meeting included participation expectations, goals of the committee, and sharing which programs are working well at each location.**
  - **In September, the Community Engagement Outreach Tabling Guide saw 115 visits. The department has also seen increased interest from other departments and locations across the library system seeking opportunities for staff to participate in large-scale annual outreach events.**

- **Invites were sent to the staff selected for the Adult Programs Committee's inaugural meeting in September. Each branch location along with Adult Services and Community Engagement Departments will have a representative.**
- **The Adult Programs Committee has officially been rebooted with a call to all locations for participants. The first meeting is scheduled for September.**
- **Since the launch of the Community Event Tabling Guide on June 19, staff engagement with the resource has been strong. The LibGuide has received more than 680 staff views. To date, 60 staff members have viewed either the live or recorded tabling training.**
- **Community Engagement has developed the Community Event Tabling Guide, a comprehensive resource designed to support staff in confidently representing the library in the community. To further support staff participation, a live virtual training is scheduled for June 30 to introduce the guide and provide practical guidance for tabling outreach. The session will be recorded and made available for staff who are unable to attend live, ensuring ongoing access to training and resources.**
- **The staff association supported connections across the system with a new contest, Design-a-Duck! Locations were invited to paint, dress, and decorate a 5-inch rubber duck to compete for a staff celebration with their favorite treats.**
- **The People's Choice winner, selected through the OCLS Facebook page, was the Southwest Branch, and the Staff Association Pick winner was the Marketing and Public Relations Department. Congratulations!**
- **For LEGOpalooza, the Melrose team offered a number of LEGO-inspired activities, including a LEGO VR experience in the Game Development Lab, a LEGO-themed green-screen and sound effects experience in the Video Studio, and customized, commemorative LEGO bricks in the Makerspace. Several Melrose staff members also served as judges for the contest across three age groups.**
- **Youth Services staff hosted Summer at Your Library training for managers and all staff in February, informing them of upcoming changes and reinforcing the importance of the reading challenge to prevent summer slide. Youth Services staff made an announcement calling for volunteers for the Best Books committees for both adults and children.**
- **Acquisitions ordered five new Book Club Sets to support America 250 Themed Book Clubs throughout the system.**
- **CED hosted a training session for new Horizon West staff and a newly onboarded manager, introducing them to best practices for tabling outreach and the full range of tools and resources available to support successful off-site engagement.**
- **Youth Services staff posted an announcement calling for volunteers for LEGOpalooza 2026.**
- **One staff member from the Home Delivery team volunteered to assist at the LEGOpalooza event.**
- **Youth Services staff met with last year's LEGOpalooza judges to discuss potential changes for next year’s event and gather feedback. They developed the first draft of the LEGOpalooza events and layout.**

- **Members of the Community Engagement team completed LibGuide training and began mapping key content areas for a resource that will include tabling manuals, recorded trainings, and other community engagement resources.**
- **Adult Services held a meeting for the 2026 Summer At Your Library Adult Programs Committee on November 13. The meeting covered ideas for adult programming for the upcoming summer, resources available on the Adult Programs Guide, and deadlines for script submissions. Staff from 10 locations are participating in the committee.**
- **In collaboration with the Orange County Regional History Center and the Youth Services Department, the Events and Programs Department organized the 2025 Trick-or-Treat Safe Zone. This event attracted 2,856 patrons to the Orlando Public Library and offered volunteer opportunities for 67 staff members from various departments and locations throughout the system.**

**Activity: Strengthen internal communication.**

- Implement a Human Resources Information System (HRIS) and explore feature capabilities.
  - **A new UKG Ready dashboard was created for administrators, streamlining their view and creating a user-friendly approach for approving time off requests and timesheets. The new dashboard includes My Mailbox, Timesheet Tasks, My Accrual Balances, UKG Ready App, and My Sticky Notes widgets. We are exploring options for other dashboards and will roll out options for managers and staff once testing is complete.**
  - **The Expense Tracker module in UKG Ready has been rolled out and is being used by staff. This module allows staff to submit expense reports for items requiring reimbursement, such as mileage or supplies. It streamlines the process of approving these expenses by reducing the need for multiple emails, making it a more efficient process as we grow.**
  - **As we continue transitioning our HR systems to UKG Ready, we're happy to share that all our EDI (Electronic Data Interchange) files have been approved for production. This means that enrollment and eligibility information – including new enrollments, coverage changes, name changes, and address or email changes – for United Healthcare, MetLife, Medcom FSA, Lincoln, and MissionSquare will now be transmitted directly to the carrier automatically and securely.**
  - **We continue to make strong progress in transitioning our HR systems to UKG. We have successfully reached an important milestone within UKG Ready, with the approval of the UHC and MetLife EDI (Electronic Data Interchange) integrations for production. This is a meaningful step forward in enhancing our HR technology infrastructure and improving operational efficiency.**
  - **We are completing year-end tasks in UKG Ready and refining related processes and procedures.**
  - **We successfully processed and submitted our first live payroll through UKG Ready on 11/20, marking a key milestone in the implementation timeline. The next**

**phase will focus on deploying the Advanced Scheduler and Expense Tracking modules to further expand system functionality.**
    - **Preparations are underway for our first live payroll with UKG Ready on November 6, 2025. All historical payrolls have been successfully balanced and imported into the system. We will continue our auditing processes to ensure accuracy and are looking forward to a successful Go Live!**

- Implement Finance Enterprise Software (FES) and explore feature capabilities.
    - **Grants Module implementation began in June, with the module expected to be fully functional by 09-30-26.**
    - **Reporting capabilities are progressing.**
    - **Fixed Asset Module is under review.**
    - **Grants Management Module training is scheduled to begin at the end of June.**
    - **The Finance team is entering the second phase of implementation, with new modules scheduled for deployment between March 2026 and September 2026. At that time, the system will be fully installed and operating.**
    - **The FES core system for General Ledger, Accounts Payable, and Purchasing is fully functional. Fixed Assets, Grants, and other modules are planned for implementation in spring 2026.**
    - **Staff have completed two month-end financials in the new FES system and are becoming more comfortable with its reporting capabilities. Training on calendar year-end processes, including 1099 and 1095 generation, is ongoing through December. Phase 2 of the implementation, covering fixed assets, inventory, and grants, begins in March and will be completed by the end of FY 2025-26.**
    - **Finance Enterprise Software's initial modules of General Journal, Accounts Payable, Purchasing, Budgeting, and Check Writing were successfully implemented on October 13, 2025.**
    - **Additional Modules of Grant Management and Fixed Assets Management will be implemented in the Spring of 2026.**

- Create a Technology Plan.
    - **A draft report for the overall Technology Plan is underway. The current focus is on existing technology within the organization. Asset and project lists are being gathered from the three technology teams and are being formalized into the draft report.**

**Activity: Prioritize employee engagement and well-being.**

- Explore meaningful ways to celebrate employee contributions.
    - **The circulation department continues to use the Kudos flagpole and shares kudos during weekly staff meetings to recognize and celebrate staff achievements.**

- **The Fairview Shores branch continues to recognize excellent customer service by creating posters that congratulate staff who earn 100% on Mystery Shops and displaying them on a bulletin board.**
- **Acquisitions managers continued to use the bulletin board to recognize a staff member each month. In September, the spotlight featured Carley Godette, Technical Services Assistant.**
- **The Customer Service Department recognized staff who earned a 100% score on the Mystery Shopper evaluation by presenting them with a "Certificate of Achievement" printed on foil paper. The department also acknowledged the broader team through staff kudos and displayed them on the monthly recognition board to highlight both individual and team successes.**
- **South Trail Branch staff updated the staff bulletin board with staff recognition, staff shout outs, passive team building activities, and a question of the week.**
- **The Southwest Branch continued its Employee of the Month and Kudos board initiatives.**
- **South Creek continues to use the kudos board created by staff to recognize their coworkers. Management also uses the board and adds the kudos to staff members' Halogen journals.**
- **The Fairview Shores branch continues to recognize excellent customer service by creating posters that congratulate staff who earn 100% on Mystery Shops and displaying them on a bulletin board. Staff contributions to OCLS social media were added to the branch bulletin board.**
- **The Customer Service Department created the August monthly recognition board to highlight volunteering and community involvement and invited staff to make it a collaborative space. Staff added their own volunteer experiences and information about organizations and causes that were important to them, and used the board to learn more about causes that were meaningful to their coworkers. The department also recognized five staff members individually with a Certificate of Achievement for their work in onboarding eight new Library Information Associates to the department.**
- **The Southwest Branch continued its Employee of the Month and Kudos board initiatives.**
- **South Trail Branch staff updated the staff bulletin board with staff recognition, staff shout outs, passive team building activities, and a question of the week.**
- **During August, the Acquisitions department recognized the Direct Order Assistant as the department's "Behind the Stacks" honoree on the Acquisitions bulletin board.**
- **The Fairview Shores branch continues to recognize excellent customer service by creating posters that congratulate staff who earn 100% on Mystery Shops and displaying them on a bulletin board.**
- **Hiawassee staff continue to update the workroom bulletin board with kudos sticky notes that recognize fellow staff members for their helpfulness and contributions to the team. One Hiawassee staff member received a 100% Mystery Shopper score in July; their name and score were added to the bulletin board.**

- **In July, the Customer Service Department's monthly recognition board highlighted "Summer at Your Library," with a focus on readers' advisory for summer reading. The department also created foil "Certificates of Achievement" to recognize individual staff accomplishments. This month, the team recognized one library worker who received several positive customer surveys and two other library workers who took leadership roles in projects such as scanning and shifting the non-fiction and fiction collections in preparation for the upcoming renovation.**
- **The Community Engagement Outreach Team continues to promote a culture of recognition through peer-to-peer kudos shared during monthly team meetings. In addition, the department's assistant manager regularly sends recognition emails that highlight staff accomplishments and team successes, providing ongoing opportunities to celebrate and acknowledge contributions across the department.**
- **South Trail staff updated the staff bulletin board with staff recognition, staff shout outs, passive team building activities, and a question of the week.**
- **The Acquisitions department continued to recognize one staff member each month on the bulletin board and posted weekly production numbers to encourage and motivate staff.**
- **At Southeast, the team continued to foster a culture of appreciation and recognition throughout July by highlighting staff achievements and positive customer feedback. Customer Service Survey submissions recognizing exceptional service were shared through the Staff Recognition Board and congratulatory emails, ensuring employees received acknowledgment for their contributions. In addition, staff continued to use the internal Kudos Board to recognize and celebrate the support, collaboration, and accomplishments of team members.**
- **The Southwest Branch continued its Employee of the Month and Kudos board initiatives.**
- **South Creek staff regularly add their kudos messages to the monthly recognition bulletin board.**
- **Adult Services staff redesigned and updated a recognition area to celebrate individual and team accomplishments, including positive feedback, thank-you messages, and completed projects.**
- **The Fairview Shores branch continues to recognize excellent customer service by creating posters that congratulate staff who earn 100% on Mystery Shops and displaying them on a bulletin board.**
- **Eatonville staff continue to use the kudos board to share praise and give shout-outs to colleagues who go above and beyond on tasks and projects.**
- **Hiawassee staff continues to update the workroom bulletin board with kudos sticky notes that recognize fellow staff members for their helpfulness and contributions to the team. One Hiawassee staff member received a 100% Mystery Shopper score in June, and their name and score were added to the recognition bulletin board.**
- **In June, West Oaks staff anniversaries were recognized with a new post on the bulletin board in the staff breakroom.**

- **North Orange staff used the Branch Wins board to share kudos and positive comments from customers, such as a coloring sheet from a young customer that read, "Your library is the best." Staff also shared a customer service story during a branch meeting that helped staff better understand the impact library programming has on the surrounding community.**
- **The Customer Service Department highlighted a Library Information Associate who oversees the "Accelerated Reader" labeling for the Children's Department on their recognition bulletin board. In addition, the department created a designated area for general staff kudos to highlight individual and team successes.**
- **The Southwest Branch continued its Employee of the Month and Kudos board initiatives.**
- **South Trail staff updated the staff bulletin board with staff recognition, staff shout-outs, passive team-building activities, and a question of the week.**
- **At Southeast, the team is reinforcing a structured monthly recognition process by regularly acknowledging staff mentioned in Customer Service Surveys. Their achievements appear on the Staff Recognition Board and are supported by congratulatory emails that highlight their contributions. A separate Internal Kudos Board continues to be actively used to recognize peer-to-peer support, especially during high-demand periods and complex projects, helping to maintain a culture of appreciation and collaboration.**
- **In May, managers added celebrations and anniversaries to the bulletin board in the staff breakroom. This helped highlight important milestones and recognize staff members in a shared, visible space.**
- **Hiawassee staff continues to update the workroom bulletin board with kudos sticky notes that recognize fellow staff members for their helpfulness and contributions to the team. One Hiawassee staff member received a 100% Mystery Shopper score in May; their name and score were added to the recognition bulletin board.**
- **The Southeast Branch continues to foster a culture of recognition by regularly updating the recognition board that highlights both individual and team successes. The board features positive comments from customer service surveys and is supplemented by individual kudos shared via email.**
- **The South Trail staff updated the staff bulletin board with staff recognition, staff shout outs, passive team building activities, and a question of the week.**
- **The Acquisitions department continued to recognize staff contributions by posting weekly processing statistics on a bulletin board, showing the number of items processed each week. The team also received these statistics during a weekly Friday morning meeting, where they celebrated processing more than 10,000 items in April.**
- **The Southwest Branch continued its employee of the month recognition program and its Kudos board, where staff can write positive notes about each other.**
- **In May, the Customer Service Department focused the monthly recognition board on readers' advisory for Young Adult titles, in alignment with the opening of the second floor. The board also featured internal staff kudos, highlighting individual accomplishments.**

- **North Orange repurposed an interactive display from National Library Week that asked customers to write on sticky notes, "How does the library bring you joy?" Staff curated the best comments, especially those praising staff, and posted them in our workroom. Comments included, "I love the staff because without them there would be no library," and "Wonderful, friendly, helpful staff."**
- **South Creek's kudos board remains active and in use. Staff added the two Horizon West staff members who are temporarily working at South Creek. Staff continues to contribute new messages to the kudos board every month.**
- **West Oaks leaders created a "Library Stars" display board featuring staff photos, accompanied by positive messages from colleagues and community members in recognition of Library Week. This effort highlighted staff contributions, celebrated their work, and strengthened connections between the library, its employees, and the community.**
- **The Acquisitions department continues to highlight one staff person each month on a bulletin board display. In April, our Collection Development Ordering Assistant was highlighted.**
- **Last month, Hiawassee staff created a workroom bulletin board display to track the number of customer service surveys the branch receives each month, with a target of at least 10 per month. This month, the branch exceeded the goal with 20 surveys, and staff received snacks in recognition of their work.**
- **The Fairview Shores branch continues to recognize excellent customer service by creating posters that congratulate staff who earn 100% on Mystery Shops and displaying them on a bulletin board. Fairview Shores managers also posted a group photo celebrating the success of the Fairview Shores Book Sale during National Library Week.**
- **Windermere staff received some letters of thanks from the community for National Library Week. The letters were shared with the team and displayed on the Recognition board.**
- **The Southwest Branch continued its employee-of-the-month recognition program and its Kudos board, where staff can write positive notes about each other.**
- **In April, the Customer Service Department's Staff Recognition Board highlighted Library Appreciation Week and the department's completion of a five-part de-escalation training series. To celebrate Library Appreciation Week, the library, its services, and its staff, customer service team members shared personal book recommendations. Staff were also encouraged to submit stories describing how they used de-escalation strategies in their work.**
- **South Trail staff updated the staff bulletin board with staff recognition, staff shout-outs, passive team-building activities, and a question of the week.**
- **Southeast staff's individual and team successes continued to be celebrated through the ever-expanding monthly Staff Recognition Board. Staff achievements are consistently highlighted through regular updates that feature positive mentions from Customer Service Surveys, ensuring public acknowledgment of staff members who receive patron praise. Individual kudos were also shared directly with staff via email to provide timely, personalized recognition. The team also contributed further to the "Be Empowered' strategic goal by creating an**

**internal recognition bulletin board that encourages peer-to-peer appreciation, allowing teammates to acknowledge and celebrate one another's contributions and successes. This has also contributed to promoting internal visibility, mutual support, and ongoing morale building across the team.**

- **The Fairview Shores Branch continues to recognize excellent customer service by creating posters that congratulate staff who earn 100% on Mystery Shops and displaying them on a bulletin board. This month, they also added a flyer to celebrate reaching 100% in Staff Picks participation, and another to congratulate the Fairview Shores Librarian's FLA Poster Session proposal being approved. In addition, staff created their own crests as a team-building activity to contribute to decorations for Renaissance Fairview, a themed week of programming for customers.**
- **The South Trail staff updated the staff bulletin board with staff recognition, staff shout-outs, passive team-building activities, and a question of the week.**
- **The Southwest Branch continued its Employee of the Month recognition program and its Kudos board, where staff can write positive notes about each other.**
- **The Eatonville manager recognized staff for the success of Eatonville's first Prime Time program series. Staff who were mentioned in stellar customer service surveys and those highlighted in the March Mystery Shop report with a 100% rating were also recognized.**
- **On the dedicated staff recognition board, Southeast Branch staff were recognized for consistently receiving positive customer feedback during the first three weeks of the month, with individual staff members thanked 19 times in submitted surveys. This feedback reflected strong community appreciation and the positive impact of staff service. Staff contributions were acknowledged through postings on the staff board and personalized kudos emails, reinforcing a culture of appreciation and visibility. These efforts supported employee morale, recognized exemplary service, and demonstrated continued progress toward empowering staff through regular and meaningful recognition.**
- **Hiawassee staff created a workroom bulletin board display that tracks the number of customer service surveys the branch receives each month, with a target of at least 10 per month.**
- **The Winter Garden Staff participated in a team-building activity in which they shared information about themselves and decorated their responses, creating a bright, colorful display for the staff bulletin board.**
- **The Acquisitions department highlights a staff member each month and selected the Collection Development Ordering Assistant as the March employee to feature.**
- **In March, the Customer Service Department engaged staff through a Women's History Month Recognition Board that highlighted important women in history. Staff participated by sharing recommendations of books by women authors, contributing to the display, and encouraging reading and discussion. The board also included a section dedicated to staff kudos, providing a space to recognize and celebrate colleagues' contributions.**
- **In February, the Customer Service Department created a monthly recognition board, "Love Your Library, Love Your Heart," to celebrate staff, highlight titles**

**honoring Black History Month, and promote heart-related library resources. Staff participated by submitting kudos through a Microsoft Form and by sharing resources on pink heart cutouts displayed on the board.**

- **West Oaks staff continued to contribute gold stars to a recognition board, acknowledging and celebrating outstanding internal customer service provided by their coworkers.**
- **Hiawassee updated the monthly board with the latest Mystery Shopper score and included recognition of staff achievements. This ensured that performance results and staff contributions were clearly communicated and visible to staff.**
- **The Southwest Branch continued its employee of the month recognition program and its Kudos board where staff can write positive notes about each other.**
- **The South Trail staff updated the staff bulletin board with staff recognition, staff shout outs, passive team building activities, and a question of the week.**
- **Throughout the month, Southeast staff were recognized for their accomplishments on the dedicated recognition board in the workroom. A special acknowledgment highlighted a team member who successfully stepped in to host two children's programs when the Youth Program Specialist was unexpectedly out and also covered two English language classes when the ESOL Instructor was absent, ensuring continuity of service for families and students. In addition, positive feedback from customer satisfaction surveys was posted on the board, showcasing staff contributions and reinforcing a strong culture of appreciation and teamwork.**
- **Eatonville staff who received a 100% Mystery Shop rating in January were celebrated during a team meeting and on the Kudos Board in the staff area.**
- **Youth Services staff continued to post positive notes about each other on the digital shout-out board.**
- **West Oaks staff participated in an internal display board that highlighted and celebrated one another's efforts. Team members recognized colleagues by writing a short note of appreciation when a co-worker contributed to the team's success.**
- **A kudos board has been set up in the Adult Services Department, where monthly kudos are posted.**
- **The Southwest Branch continued its employee-of-the-month recognition program and its Kudos board, where staff can write positive notes about one another.**
- **The Circulation Department repurposed the Staff Day Super Mario-themed flag pole into a Kudos flag pole by creating Nintendo-themed cutouts for staff to write and post their kudos on the flag. Staff read the kudos aloud at each staff meeting.**
- **The South Trail staff updated the staff bulletin board with staff recognition, staff shout-outs, passive team-building activities, and a question of the week.**
- **Southeast staff were acknowledged for their accomplishments throughout the month on the dedicated recognition board in the workroom, which also featured positive feedback from customer satisfaction surveys.**
- **Hiawassee updated the monthly board with the latest Mystery Shopper score and recognized staff achievements. This ensured that performance results and staff contributions were clearly communicated and visible to staff.**

- **The Customer Service Department launched a monthly recognition program using a large bulletin board to highlight individual and team achievements. In January, the entire team participated in an annual reflection activity, sharing individual accomplishments from 2025 and team goals for 2026. The board also displayed internal staff kudos and customer survey feedback.**
- **North Orange staff and managers continue to share kudos during staff meetings and add positive customer comments to the "Branch Wins" board in the staff workroom.**
- **The Fairview Shores branch continues to recognize excellent customer service by creating posters that congratulate staff who earn 100% on Mystery Shops.**
- **Windermere featured a staff member on their recognition board, highlighting their role as a Youth Program Specialist.**
- **Hiawassee redesigned the mystery shopper recognition board for the fiscal year, adding a Staff Shout Outs section for posting kudos to coworkers.**
- **Acquisitions updated their bulletin board to showcase team production numbers, emphasizing new records of success.**
- **Southeast staff received acknowledgment on their recognition board, featuring positive comments from customer service surveys.**
- **Southwest Branch continued its Employee of the Month program and maintained a Kudos board for staff to share positive notes.**
- **At West Oaks, the Branch Customer Service Lead introduced a display board for staff appreciation, allowing team members to leave "gold stars" and notes. A monthly gathering will be held to celebrate team successes.**
- **North Orange shares staff kudos at weekly meetings and highlights exceptional customer comments on the "Branch Wins" display.**
- **Winter Garden Branch staff wrote gratitude notes to each other, posting them on the recognition board. Creative note formats included a song and a word cloud.**
- **The Customer Service Department launched a monthly recognition program with a bulletin board celebrating individual and team achievements. In November, several Library Information Associates were honored as part of the "Weeding" Team. The board also featured internal kudos and customer Blue Forms.**
- **A thankful board was created for the month of November where staff can post their appreciation, shoutouts and thank yous to their teammates.**
- **West Oaks staff used the breakroom bulletin board to share positive comments about each other.**
- **The bulletin board in the Windermere breakroom was updated with quotes from the September survey results to inspire, motivate, and thank staff for their efforts.**
- **The Eatonville Customer Service Lead installed and decorated a Kudos Board in the staff common area.**
- **Youth Services staff collaborated to create a virtual bulletin board for staff shoutouts and kudos.**
- **The South Creek Branch created a new Kudos Board that is regularly used. Submitted kudos are displayed before being added to the staff member's performance journal.**

    - **Individual and team successes are noted on the agenda for monthly Adult Services meetings. A Kudos Board has been created in the Adult Services Department, so that monthly kudos may be posted.**
    - **North Orange created a "Branch Wins" bulletin board to highlight staff kudos and customer compliments.**
    - **The Southwest Branch continued its Employee of the Month recognition program and its Kudos Board, where staff can write positive notes about each other.**
    - **The Customer Service Department used a large bulletin board to create a monthly recognition program celebrating individual and team successes. In October, every staff member was recognized as part of the "Shelf Reading" Team. Along with team recognition, internal staff kudos, and customer Blue Forms were posted on the bulletin board.**
    - **A Staff Spotlight visual celebrating the staff members who earned a 100% score for this month's shop was featured on the Fairview Shores branch workroom bulletin board.**
    - **The Alafaya Branch's team lead initiated Accomplishment of the Month to recognize staff who go the extra mile for both customers and team members.**

- Support staff in building connections locally and throughout the system.
    - **The Staff Association continued to build connections by offering several passive participation activities. These included Craft for Your Local Shelters Day, a collection drive benefiting the Back to Nature Wildlife Refuge, and the Beat the Heat Florida Mall Scavenger Hunt. These activities provided staff with opportunities to connect, support community organizations, and engage with colleagues.**
    - **The staff association supported connections across the system with a new contest, Design-a-Duck. Locations were invited to paint, dress, and decorate a 5-inch rubber duck to compete for a staff celebration with their favorite treat.**
    - **The People's Choice winner, selected through the OCLS Facebook page, was the Southwest Branch, and the Staff Association Pick winner was the Marketing and Public Relations Department.**
    - **On Saturday, November 22, 2025, the Staff Association successfully completed its volunteer project at Second Harvest Food Bank with a total of twenty volunteers participating. Staff members assisted with sorting, organizing, and preparing food donations for distribution throughout the community. The event was well received, and the volunteer team represented the library with professionalism and enthusiasm.**
    - **The Training and Development team are evaluating course curriculums from ALA and PLA's Navigating Difficult Situations in Public Libraries and A Trauma-Informed Framework for Supporting Patrons workbooks to see how they may be incorporated into the Verbal Intervention content.**
    - **No new activity to report.**